iProEdge PVR Workflow

START

User schedules audit in the web portal(File upload & Individually). Intimation of audit schedules to PVR team.

Audit rescheduled

{To check the audit team's availability and planning of audit and defines the team in the portal}

Mail triggers to TL for intimation in T-2 days

Reject

Approve

{Auditor needs approval mail to enter cinema premise and Dheeraj needs to approve in the portal}

Mail triggers to Dheeraj for approval in T-1

Reject

Approve

Auditor Starts the Audit

Non-Compliant → No

Yes

Send push notification to TL

Yes

TL to decide if intimation to Customer Audit Team required → N o → No further email intimation required. TL will ask auditor to remove the observation

Yes

Email intimation to PVR team

Auditor completes the Audit, and the Audit goes to PMO. PMO to download every observation pictures to highlight the area of observation and re-upload the pictures

PMO changes the scores if required and send to TL

Reject

Approve

TL submits the audit and send to CM → Reject / Post CM's Disagreement → Escalates to CAT team → CAT team to take final call on the observations and send back to TL

Approve

Approve

CM Agrees/disagrees to any observation

Disagrees

Agrees → CM submits the audit and send to TL → TL will share the report to QC → Post QC the report will be shared with PVR → Report submission TAT is 2 days, a trigger to be initiated once TAT is breached, trigger should notify TL/Project Head → e-mail intimation to PVR stating the audit cycle closure

STOP ← Once all compliances received, trigger notification to be sent to PVR ← Once CM provides the compliances, then PVR will validate the same ← TAT to receive compliances is 4 days, in case of failure a trigger notification to be sent to the CM and PVR regarding failure ← Final report will be shared to the CM & its stakeholders by PVR, to receive the compliances