# Victoria Contreras

Junior Full-Stack Web Developer

Dallas-Fort Worth, TX | U.S. Citizen

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## RECENT PROJECTS

# WEATHER APP | Solo Project

GitHub | Live Site March 2023

Developed using React, Redux, Node.js, PostgreSQL. When the user searches for a city they can see the detailed current weather and the forecast for the next 7 days. They can save their favorite city's by creating an account.

# WHAT'S FOR DINNER? | Group Project

GitHub | Live Site

December 2022

Developed using JavaScript, HTML, CSS, and API's. The user is presented a dish and cooking instructions based on the type of food they searched. They can find a drink pairing by using the random drink generator.

#### PROGRAMMING SKILLS

React, Redux, JavaScript, AJAX, API's, HTML, CSS, Bootstrap, AWS, Node.js, Express, PostgreSQL, Sequilize

#### PROFESSIONAL EXPERIENCE

SHINE FITNESS STUDIO | Customer Care Specialist and Pole Fitness Instructor

February 2023-Present

- Build sustainable relationships and trust with customers using open and interactive communication.
- Facilitate superior customer experience by addressing customer concerns and immediately resolving problems.
- Use personal initiative for growth through seminars, workshops and training events.

## **SAIC** | Remote Pilot Operator

November 2019-March 2022

- Operated a simulated radar display and voice communication system for the FAA.
- Diployed strong communications skills including mastery of industry specific rhetoric.
- Coached proficient multi-tasking and quick adaptation while ensuring accuracy.

## **SPRINT BY BRIGHTSTAR** | Lead Sales Representative

June 2018-November 2019

- Mentored teammates to set and achieve sales goals and instructed new Representatives.
- Devised sales strategies including effective social media marketing.
- Awarded the Brightstar Cup for top performing store in the district in overall sales and customer service, 2019

## **EDUCATION**

#### **DIGITAL CRAFTS**

Full Stack Web Development Certification

Fort Worth, TX (Remote) September 2022-April 2023

**CENTRAL NEW MEXICO COMMUNITY COLLEGE** 

Associate of Arts (A.A) in Business

Albuquerque, NM April 2019