

VICTORIA CONLIN WEB DEVELOPER

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251 Ridgepointe Drive
Coldspring, Ky 41076

SKILLS

- HTML
- CSS
- JavaScript
- Git
- Bootstrap
- Terminal
- Web development
- Management
- Customer Service
- Sales
- Communication
- Employee Satisfaction and Retention
- Electronics Repair
- Process improvement
- Training
- CAD

REFERENCES

DAVE CAMPBELL

Instructor - Engineering
Technology at D Russel Lee
Career- Technology Center
campbelld@butlertech.org
513-741-5057

MICHAEL FERGUSON

Operations Manager -
uBreakiFix
m.ferguson@ubreakifix.com
859-669-6944

PROFILE

I personally owned and operated a uBreakiFix franchise. I started, and expanded into two store locations and two remote locations in the Northern Kentucky area with my stores being in the top 10% of the uBreakiFix ecosystem. I sold my business and I am now looking for an opportunity in the web development space to continue to learn and build my skills.

EXPERIENCE

Owner and Operator of uBreakiFix,, Florence and Newport, Kentucky

February 2018 - June 2021

and Business Consultant of uBreakiFix, Cincinnati, Ohio

June 2021 - Current

Role included developing business and marketing strategies to increase profits, develop employees, and ensure that customers were taken care of and satisfied with the services that they receive.

Role as a Business Consultant was assisting, advising, consulting with and education new franchise owner and his team.

- Hire, and develop team members in sales, customer service, and technical aspects, while also focusing on store success, employee retention and managing a team between two stores and two remote technician vans
- Created a work environment where team members enjoy their job and had superb interpersonal dynamics
- Marketed to phone carrier stores and built relationships with them for future business with their customers.
- Hardware repairs on but not limited to all iPhone, Samsung, and Google phones, iPads, other tablets and game systems
- Computer repairs, upgrades, virus removal and optimizations
- Used my experience as a successful store owner to come alongside of the new store owner to assist and advise him on all aspects of getting the store opened along with best practices for a successful store owner.
- Assisted with setting up and organization of the store, including organizing inventory and installing and setting up all software systems used.

Drafter, Clippard Instrument Lab. Inc. — 2011 - 2018

My role at Clippard was to maintain existing engineering drawings and assisting the engineers with drawings for new products.

- Make changes to existing engineering drawings
- When Clippard inherited a new product line from another company I helped implement the new line by making the 3-D models of the parts and assemblies in Solidworks. I also transitioned the inherited production drawings.

EDUCATION

Cincinnati State Technical and Community College — Electronics

Engineering Technology — 2014 - 2018

Commonwealth Coders

Web Development — August 2021 - December 2021