

1 September 2022

To whom it may concern

LETTER OF REFERENCE: VICTORIA THOMPSON

This confirms that I have worked with Victoria as a UI Designer at Nedbank. During this time, Victoria's role was that of the UX Designer on a project for the SWIFT banking payment system.

Victoria has a well-rounded design skill set that spans digital and systems design. Her ability to marry that skill set with a deep understanding of the SWIFT banking payment systems as well as other High-Value Payment systems within banking is what sets her apart.

I have enjoyed working with Victoria and have been impressed by her professional attitude in every engagement.

Her experience in this space uniquely positions her to bridge the gap between technical stakeholders that work with payment systems and stakeholders that need to consume it, using her design skills to conceptualise it in the best possible form.

Her empathy and ability to think both analytically and creatively enable her to work as a conduit between technical and non-technical team members, often driving improvements in the process that considers all parties and delivers the best product.

She would be a valuable UX/UI Designer and thinker and lead any enterprise business team or studio.

Please do not hesitate to contact me for further reference.

A handwritten signature in black ink, appearing to read 'Adele Naude', with a stylized, flowing script.

Adele Naude  
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