



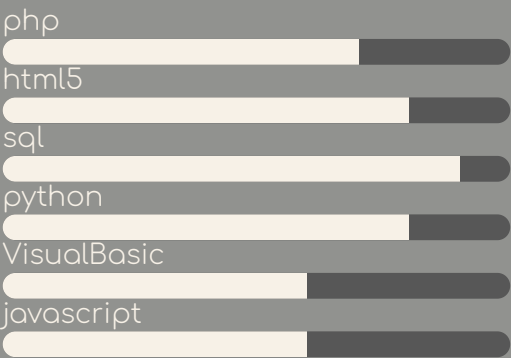




## CONTACT INFORMATION

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 Rosario, Argentina

## TECHNICAL SKILLS



## LANGUAGES

Native Spanish  
Advanced English

# VICTORIA FIGINI

## SOFTWARE DEVELOPER

## ABOUT ME

I am a software developer with extensive experience in design, installation, testing and maintenance of software systems. I am proficient in various platforms, languages and embedded systems. Proactive and with good collaboration skills within a work team.

## EXPERIENCE

**Analista funcional - Project Manager Latam**  
**DOC24**

*March 2023 - Actualmente*

Survey of requirements, analysis, design and implementation of technological solutions for the client. Documentation of business processes. Preparation of budgets. Integrations via API and Web Services. AWS service management. Agile Methodology (Scrum). Assignment and prioritization of tasks aligned with the organization's objectives. Effectively delegate responsibilities, manage conflicts, evaluate performances, and coach team members to help them improve their skills. Technical reference in PHP and database. Level 3 HelpDesk support for large clients.

**Business Analyst - Software Developer**

**Acordar srl**

*September 2021 - March 2023*

Design, development and production of Web applications. Development and consumption of REST APIs. Database Administration (SQLServer, MySQL, PostgreSQL, SQLite). Configuration of telephone exchanges (FreePBX, Asterisk) and connected trunks. Automation. Scripting on Linux. Server maintenance. virtualization. Technical support/HelpDesk. Manipulation, processing and storage of large volumes of data. Massive Data Entry. Advanced Excel (Excel Functions, VBA Macros, Custom Functions).

**Business Analyst - Software Developer**

**Gesinco**

*February 2018 - August 2021*

Manipulation, processing and storage of large volumes of data with Python. Development and production of Web applications (Python, PHP, Javascript, HTML5, CSS) on servers. Database Maintenance (SQLServer, MySQL). Configuration of telephone exchanges (FreePBX, Asterisk) and connected trunks. Technical support/HelpDesk. Massive Data Entry. Massive SMS, email, IVR campaigns. Advanced Excel (Excel Functions, VBA Macros, Custom Functions).

**HelpDesk - Data entry**

**Gesinco**

*March 2014 - January 2018*

Cleaning, crossing and massive data entry. Massive SMS, email, IVR campaigns. Advanced Excel (Excel Functions, VBA Macros, Custom Functions). Help desk to internal customer.

**Administrative**

**Sociedad Italiana de Socorros Mutuos Umberto Primo**

*February 2013 - February 2014*

Customer service and telephone. Calculation and advice on personal loans. Debt claims. Administrative tasks (preparation of promissory notes, assembly of folders to request a trial by legal study, consultations in the Chamber of Commercial Credit, etc.). External procedures, banks and payments. Cashier. Collaboration in cultural events.

## STUDIES - CERTIFICATIONS

- *Technician in Software Development Terciario Urquiza*
- *Basic Multidisciplinary Training Program in Data and Artificial Intelligence UBA-IALAB*
- *Introduction to Cybersecurity Cisco Networking Academy*
- *PCAP: Programming Essentials in Python Cisco Networking Academy*
- *Intensive Python Course Oriented to Data Analysis La maga de Python - Endava*
- *CCNA1 Fundaci3n Libertad*
- *Course Docker Linux-Donweb-Scalar Institute*
- *Course Docker Compose Linux-Donweb-Scalar Institute*
- *Development of Applications with stack MERN Linux-Donweb-Scalar Institute*
- *HTML5 and CSS Pirple*
- *Software Tester - QA UTN*

## REFERENCES



**Leandro Strappa**  
Team Leader - Acordar  
5493413578842  
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**Franco Vicini**  
Team Leader - Gesinco  
5493413534121  
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