

CALL CENTER DASHBOARD - OCT. 2020

Total Calls

32941

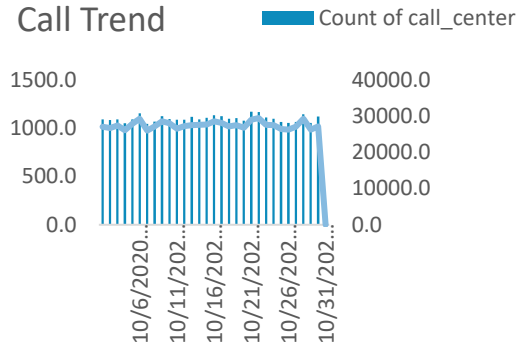
Avg csat_score

5.5

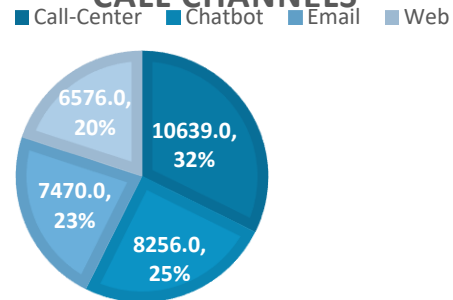
Avg call duration

25.0

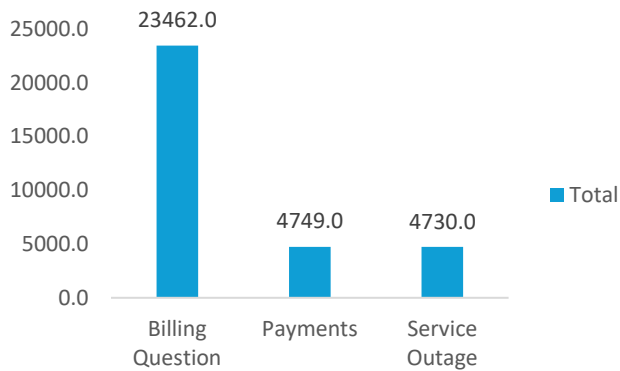
Call Trend



CALL CHANNELS



Reasons for Calling



Response Time

