

Frequency Table

Our organisation is strong in operational coordination

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	2.2	2.3	2.3
	Neutral	5	5.6	5.8	8.1
	Agree	39	43.8	45.3	53.5
	Strongly Agree	40	44.9	46.5	100.0
	Total	86	96.6	100.0	
Missing	System	3	3.4		
Total		89	100.0		

Our organisation collaborates with other organisations in the industry

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	8	9.0	9.1	9.1
	Agree	35	39.3	39.8	48.9
	Strongly Agree	45	50.6	51.1	100.0
	Total	88	98.9	100.0	
Missing	System	1	1.1		
Total		89	100.0		

There is an efficient and effective change management system in the organisation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	2	2.2	2.3	2.3
	Disagree	3	3.4	3.4	5.7
	Neutral	21	23.6	23.9	29.5
	Agree	31	34.8	35.2	64.8
	Strongly Agree	31	34.8	35.2	100.0
	Total	88	98.9	100.0	
Missing	System	1	1.1		
Total		89	100.0		

The organisation has developed and maintained strategic partnerships

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	2.2	2.3	2.3
	Neutral	11	12.4	12.6	14.9
	Agree	34	38.2	39.1	54.0
	Strongly Agree	40	44.9	46.0	100.0
	Total	87	97.8	100.0	
Missing	System	2	2.2		
Total		89	100.0		

The organisation continuously review business strategies on operations of the market and its products

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	2.2	2.3	2.3
	Neutral	10	11.2	11.4	13.6
	Agree	30	33.7	34.1	47.7
	Strongly Agree	46	51.7	52.3	100.0
	Total	88	98.9	100.0	
Missing	System	1	1.1		
Total		89	100.0		

Leadership is visibly involved in all coordination activities in the organization

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	1.1	1.1	1.1
	Disagree	2	2.2	2.2	3.4
	Neutral	11	12.4	12.4	15.7
	Agree	23	25.8	25.8	41.6
	Strongly Agree	52	58.4	58.4	100.0
	Total	89	100.0	100.0	

Our organization embraces setting goals and targets in operations

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	1.1	1.1	1.1
	Neutral	3	3.4	3.4	4.5
	Agree	29	32.6	32.6	37.1
	Strongly Agree	56	62.9	62.9	100.0
	Total	89	100.0	100.0	

The management of the organization believes in continuous planning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	1.1	1.1	1.1
	Neutral	6	6.7	6.7	7.9
	Agree	32	36.0	36.0	43.8
	Strongly Agree	50	56.2	56.2	100.0
	Total	89	100.0	100.0	

My organization upholds clear communication policies

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	1.1	1.2	1.2
	Disagree	2	2.2	2.4	3.5
	Neutral	9	10.1	10.6	14.1
	Agree	28	31.5	32.9	47.1
	Strongly Agree	45	50.6	52.9	100.0
	Total	85	95.5	100.0	
Missing	System	4	4.5		
Total		89	100.0		

In your opinion, are co-workers supportive to one another when it comes helping the organization beat competition?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	1.1	1.1	1.1
	Disagree	1	1.1	1.1	2.2
	Neutral	12	13.5	13.5	15.7
	Agree	32	36.0	36.0	51.7
	Strongly Agree	43	48.3	48.3	100.0
	Total	89	100.0	100.0	

The decision making process in this organization is effective

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	1.1	1.1	1.1
	Disagree	4	4.5	4.5	5.6
	Neutral	14	15.7	15.7	21.3
	Agree	33	37.1	37.1	58.4
	Strongly Agree	37	41.6	41.6	100.0
	Total	89	100.0	100.0	

The organization observes delivery on-time and on specification to its customers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	1.1	1.5	1.5
	Neutral	7	7.9	10.6	12.1
	Agree	21	23.6	31.8	43.9
	Strongly Agree	37	41.6	56.1	100.0
	Total	66	74.2	100.0	
Missing	System	23	25.8		
Total		89	100.0		

The organization has achieved the image of a trusted supplier

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	8	9.0	12.1	12.1
	Agree	28	31.5	42.4	54.5
	Strongly Agree	30	33.7	45.5	100.0
	Total	66	74.2	100.0	
Missing	System	23	25.8		
Total		89	100.0		

There are new products and services based on customer needs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	1.1	1.5	1.5
	Neutral	5	5.6	7.6	9.1
	Agree	20	22.5	30.3	39.4
	Strongly Agree	40	44.9	60.6	100.0
	Total	66	74.2	100.0	
Missing	System	23	25.8		
Total		89	100.0		

There are processes to improve efficiency

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	2.2	3.0	3.0
	Neutral	6	6.7	9.0	11.9
	Agree	21	23.6	31.3	43.3
	Strongly Agree	38	42.7	56.7	100.0
	Total	67	75.3	100.0	
Missing	System	22	24.7		
Total		89	100.0		

The organization has gained new customers recently

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	6	6.7	9.0	9.0
	Agree	18	20.2	26.9	35.8
	Strongly Agree	43	48.3	64.2	100.0
	Total	67	75.3	100.0	
Missing	System	22	24.7		
Total		89	100.0		

Customers' needs are responded to swiftly

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	6	6.7	9.0	9.0
	Agree	26	29.2	38.8	47.8
	Strongly Agree	35	39.3	52.2	100.0
	Total	67	75.3	100.0	
Missing	System	22	24.7		
Total		89	100.0		

The organization has a high customer retention

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	2	2.2	3.0	3.0
	Agree	25	28.1	37.3	40.3
	Strongly Agree	40	44.9	59.7	100.0
	Total	67	75.3	100.0	
Missing	System	22	24.7		
Total		89	100.0		

RELIABILITY

/VARIABLES=Operationcord Collaborates Efectivchange Strategicpart Reviewbuss
Effectivcod

Leadership

/SCALE('ALL VARIABLES') ALL

/MODEL=ALPHA.

Reliability

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	80	89.9
	Excluded ^a	9	10.1
	Total	89	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.917	7

RELIABILITY

/VARIABLES=Settinggoals Tolerance Continousplng Communicatn Inyouropinion Decisionmakn

Stronglearning

/SCALE('ALL VARIABLES') ALL

/MODEL=ALPHA.

Reliability

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	63	70.8
	Excluded ^a	26	29.2
	Total	89	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.874	7

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RELIABILITY
/VARIABLES=Deliveryontime Image Newproducts Processes Newcustomer Retention
Swiftresponse
Clearlydefined
/SCALE( 'ALL VARIABLES' ) ALL
/MODEL=ALPHA.

```

Reliability

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	63	70.8
	Excluded ^a	26	29.2
	Total	89	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.904	8

```

COMPUTE Leadership_and_Leadership_Deployment_Capabilities=MEAN(Operationalcollaborates,
Effectivchange,Strategicpart,Reviewbuss,Effectivecod,Leadership).
EXECUTE.
COMPUTE Leadership_deployment=MEAN(Settinggoals,Tolerance,Continousplng,Commun
icatr,Inyouropinion,
Decisionmakn,Stronglearning).

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EXECUTE.
COMPUTE Organizational_Performance_Measurement=MEAN(Deliveryontime,Image,Newpro
ducts,Processes,
      Newcustomer,Retention,Swiftresponse,Clearlydefined).
EXECUTE.
DESCRIPTIVES VARIABLES=Leadership_and_Leadership_Deployment_CapabilitiesLeade
rship_deployment
      Organizational_Performance_Measurement
/STATISTICS=MEAN STDDEV MIN MAX KURTOSIS SKEWNESS.

```

Descriptives

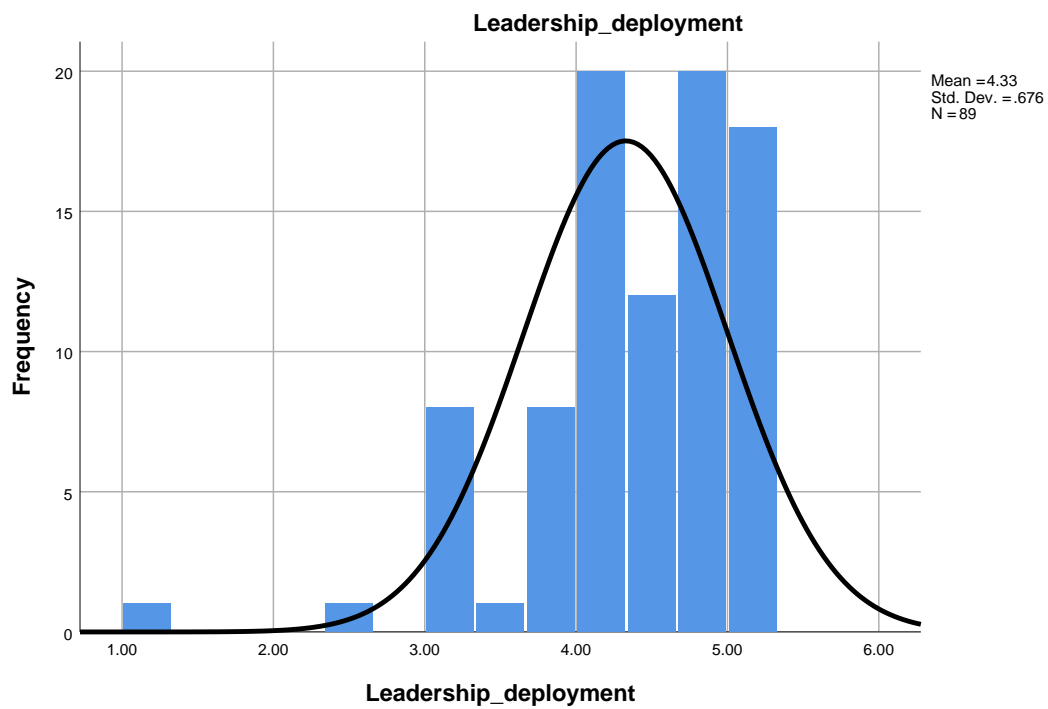
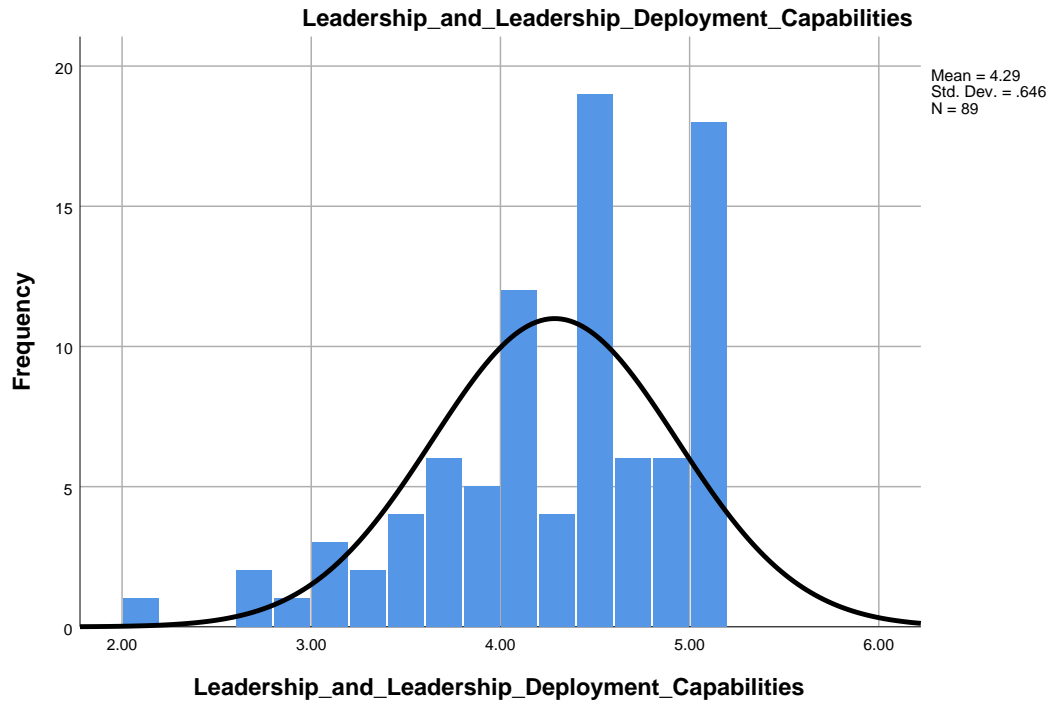
Descriptive Statistics

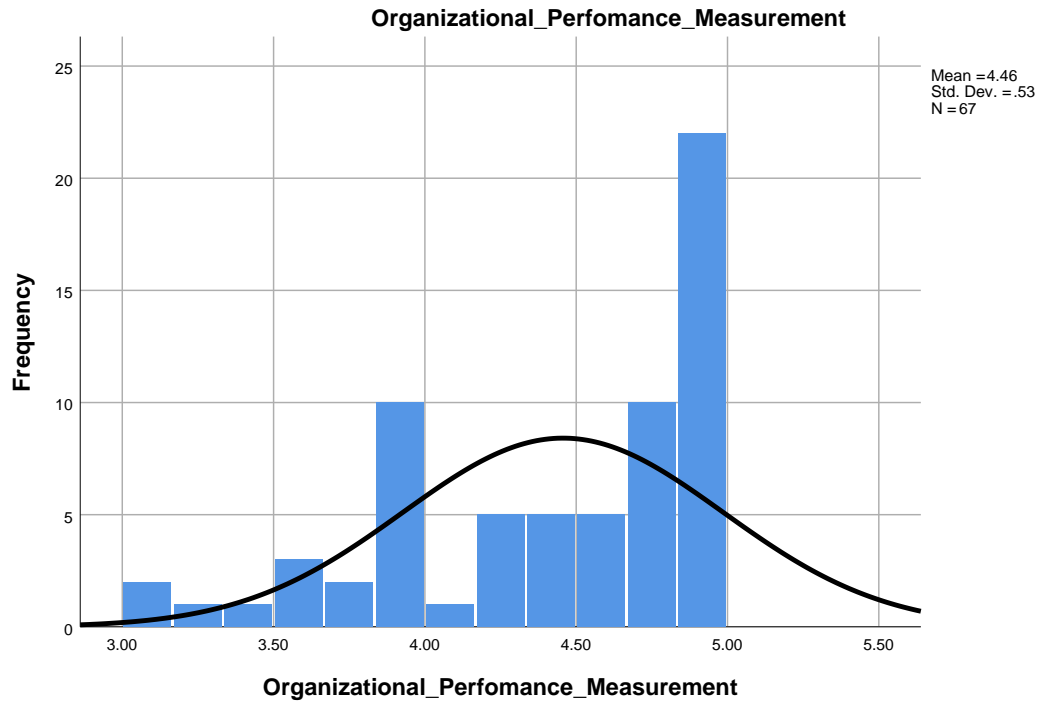
	N Statistic	Minimum Statistic	Maximum Statistic	Mean Statistic	Std. Deviation Statistic	Skewness Statistic
Leadership_and_Leadershi p_Deployment_Capabilities	89	2.14	5.00	4.2871	.64587	-.982
Leadership_deployment	89	1.00	5.00	4.3280	.67572	-1.780
Organizational_Performance _Measurement	67	3.00	5.00	4.4566	.52951	-.890
Valid N (listwise)	67					

Descriptive Statistics

	Skewness	Kurtosis	
	Std. Error	Statistic	Std. Error
Leadership_and_Leadershi p_Deployment_Capabilities	.255	.631	.506
Leadership_deployment	.255	5.669	.506
Organizational_Performance _Measurement	.293	-.048	.578
Valid N (listwise)			

Histogram





Correlations

Correlations

		Leadership_and_Leadership_Deployment_Capabilities	Organizational_Performance_Measurement	Leadership_deployment
Leadership_and_Leadership_Deployment_Capabilities	Pearson Correlation	1	.777**	.836**
	Sig. (2-tailed)		.000	.000
	N	89	67	89
Organizational_Performance_Measurement	Pearson Correlation	.777**	1	.801**
	Sig. (2-tailed)	.000		.000
	N	67	67	67
Leadership_deployment	Pearson Correlation	.836**	.801**	1
	Sig. (2-tailed)	.000	.000	
	N	89	67	89

** . Correlation is significant at the 0.01 level (2-tailed).

REGRESSION

```

/MISSING LISTWISE
/STATISTICS COEFF OUTS R ANOVA
/CRITERIA=PIN(.05) POUT(.10)
/NOORIGIN
/DEPENDENT Organizational_Performance_Measurement
/METHOD=ENTER Leadership_and_Leadership_Deployment_Capabilities Leadership_d
ployment.

```

Regression

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	Leadership_d eployment, Leadership_a nd_Leadershi p_Deploymen t_Capabilities ^b	.	Enter

a. Dependent Variable: Organizational_Performance_Measurement

b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.829 ^a	.688	.678	.30038

a. Predictors: (Constant), Leadership_deployment, Leadership_and_Leadership_Deployment_Capabilities

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	12.731	2	6.365	70.546	.000 ^b
	Residual	5.775	64	.090		
	Total	18.505	66			

a. Dependent Variable: Organizational_Performance_Measurement

b. Predictors: (Constant), Leadership_deployment, Leadership_and_Leadership_Deployment_Capabilities

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	.858	.310		2.770	.007
	Leadership_and_Leadership_Deployment_Capabilities	.325	.105	.372	3.091	.003
	Leadership_deployment	.494	.119	.498	4.137	.000

a. Dependent Variable: Organizational_Performance_Measurement