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PDF creation error #12

[New issue](#)[Jump to bottom](#)**Closed****nicktsarev** opened this issue May 23, 2012 · 35 comments**nicktsarev** commented May 23, 2012

Hi. I have a trouble with generation pdf from html.

When I'm calling

```
return new Response(
```

```
$this->get('knp_snappy.pdf')->getOutputFromHtml($export),
```

```
200,
```

```
array(
```

```
'Content-Type' => 'application/pdf',
```

```
'Content-Disposition' => 'attachment; filename='.$filename
```

```
)
```

```
);
```

I'm having the error: The file '/tmp/knp_snappy4fbceb3b40b3b8.86837562.pdf' was not created (command: /usr/bin/wkhtmltopdf --lowquality '/tmp/knp_snappy4fbceb3b40a6d5.62571310.html' '/tmp/knp_snappy4fbceb3b40b3b8.86837562.pdf').

The .html file is created in tmp directory, but didn't converted into pdf. I'm using static version of wkhtmltopdf. Do you have any ideas for this problem?

**CoreFloDev** commented May 24, 2012

Hi, i've got the same error and I found a solution.

First, install xvfb (sudo apt-get install xvfb)

Next, change the configuration of the bundle in app/config/config.yml by :

```
knp_snappy:
  pdf:
    enabled: true
    binary: xvfb-run wkhtmltopdf
    options: []
  image:
    enabled: true
    binary: xvfb-run wkhtmltopdf
    options: []
```

I found this solution here <http://stackoverflow.com/questions/9910975/pdf2html-in-php-convert-untilities-scripts-examples-demos/9924154#9924154>

1

**CoreFloDev** commented May 24, 2012

the good solution is to use the static version of wkhtmltopdf like here [#3](#)

**nicktsarev** commented May 24, 2012


Thanx for answer. I was read article at stackoverflow and issues at github and tried to do it before create a new issue here, but I'm still having a error.

The workflow for wkhtmltopdf looks like:

1. Post the innerHTML to the server -> done

2. Write a temporary HTML file with the posted data (file:write_file) -> done
3. Convert this file to PDF using the command line WKHTMLTOPDF (os:cmd) -> fail
4. Read and store the PDF file content to a variable (file:read_file) -> fail
5. Delete the temporary HTML and PDF files (file:delete) -> fail
6. Send back the final document to the client using the 'application/pdf' content type header -> fail

On my opinion, the wkhtmltopdf works, but works only before third step

 **Squazic** commented Aug 1, 2012

...

Did you try making sure the config file points to the correct wkhtmltopdf binary? I had to fix my path to get it to work.

 **madal** commented Aug 16, 2012

...

Hi,
I am using KnpSnappyBundle and i am getting this error:

```
public function saveInvoiceAction()
{
    $session = $this->getRequest()->getSession();
    $session->start();
    $profile = $session->get('profile');
    $invoice = $session->get('invoice');

    $html = $this->renderView('InvFrontendBundle:Default:preview.html.twig', array('invoice' => $invoice, 'profile'=>$profile));

    return new Response(
        $this->get('knp_snappy.pdf')->getOutputFromHtml($html),
        200,
        array(
            'Content-Type'      => 'application/pdf',
            'Content-Disposition' => 'attachment; filename="tralala.pdf"'
        )
    );
}
```

ERROR:

The file 'C:\Users\madal\AppData\Local\Temp\knp_snappy502dc162a018c4.84540823.pdf' was not created (command: /usr/local/bin/wkhtmltopdf --lowquality "C:\Users\madal\AppData\Local\Temp\knp_snappy502dc1629fe996.73531235.html" "C:\Users\madal\AppData\Local\Temp\knp_snappy502dc162a018c4.84540823.pdf").

Can somebody help me please ?

 **pilot** commented Aug 16, 2012

...

OS windows?

and you have installed and worked version of wkhtmltopdf?

 **madal** commented Aug 16, 2012

...

Even i did made it simpler:

```
$html = trim($this->renderView('InvFrontendBundle:Default:prev.html.twig', array()));

return new Response(
    $this->get('knp_snappy.pdf')->getOutputFromHtml($html),
    200,
    array(
        'Content-Type'      => 'application/pdf',
        'Content-Disposition' => 'attachment; filename="tmp/file.pdf"'
    )
);
```

and nothing again! :(

 **madal** commented Aug 16, 2012

...

I just followed the instructions here:

<https://github.com/KnpLabs/KnpSnappyBundle>

 **pilot** commented Aug 16, 2012

...

man ask again you have installed and worked wkhtmltopdf?

 **madal** commented Aug 16, 2012

...

I don't think so. In the instructions in this page instalation of wkhtmltopdf is not included. but probably they do it automaticaly or ... i don't know.

 **pilot** commented Aug 16, 2012

...

read this

Snappy is a PHP (5.3+) wrapper for the **wkhtmltopdf** conversion utility. It allows you to generate either pdf or image files from your html documents, using the webkit engine.

and configuration section <https://github.com/KnpLabs/KnpSnappyBundle#configuration>

You should have <http://code.google.com/p/wkhtmltopdf/> before you can use **Snappy**

 **madal** commented Aug 16, 2012

...

thanks, i will read it :)

 **madal** commented Aug 16, 2012

...

ok, i see, but there are no instructions how to install that in Symfony 2. I am beginner in this and i don't know what to do.

 **pilot** commented Aug 16, 2012

...

You need install it on your system, and put path to the snappy config where snappy can find it

 **madal** commented Aug 16, 2012

...

I did download this: wkhtmltopdf-0.9.9-installer and i did install this, but nothing happen. the instalation is in C:\Program Files (x86)\wkhtmltopdf and the path that i have to create in config.yml should be something like

```
knp_snappy:
  pdf:
    enabled: true
  binary: C:\Program Files (x86)\wkhtmltopdf
  options: []
```

???

 **madal** commented Aug 16, 2012

...

would you give me an example or .. ?

 **pilot** commented Aug 16, 2012


...

<http://code.google.com/p/wkhtmltopdf/wiki/compilation#Windows>

 **madal** commented Aug 16, 2012


...

ok, if i install my application on the server do i need to do all this crap with C++ and to install wkhtmltopdf and etc ? The server is Linux based and probably they have everything we need to make this pdf convert to work ??

 **madal** commented Aug 16, 2012

...

I did download MinGW and start the program, now what i have to do ?

 **inoryy** commented Aug 16, 2012


...

@**madal** only way to get this to work on windows is to add wkhtmltopdf in your path enviroment so it would be accessible directly with `wkhtmltopdf`.

My snappy config looks like this:

```
knp_snappy:
  pdf:
    enabled: true
    binary: wkhtmltopdf
    options: []
  image:
    enabled: true
    binary: wkhtmltoimage
    options: []
```

P.S. and yes, you'll need to install "all this crap" on server too.

 **DHorchler** commented Aug 19, 2012

...

I followed the instructions above and it still does not work on Windows7.
Anybody got it working on any windows flavour?

 **inoryy** commented Aug 19, 2012

...

@2manypeople above setup is what works on my Windows 7 x64.

 **DHorchler** commented Aug 19, 2012

...

Thanks, @**Inori**.

I keep getting

The file 'testfile.pdf' was not created (command: `wkhtmltopdf --lowquality "http://www.google.fr" "testfile.pdf"`)

The funny thing about this is that the same command works fine on the command line.
Any idea?

 **docteurklein** commented Aug 20, 2012

...

try to run this command in the same environment than your web server.

On systems like ubuntu, you could use:

```
su www-data
/usr/local/bin/wkhtmltopdf --lowquality "http://www.google.fr" "testfile.pdf"
```

Also, you should configure snappy to have the **absolute path** to wkhtmltopdf binary, eg: `/usr/local/bin/wkhtmltopdf` or smthg like that.

 **inoryy** commented Aug 20, 2012

...

@**docteurklein** absolute path on windows won't work because of spaces and () in the path - "Program Files (x86)" breaks

 **docteurklein** commented Aug 20, 2012


...

where would this break ?

 **inoryy** commented Aug 20, 2012

...

@docteurklein when snappy runs `C:\Program Files (x86)\wkhtmltopdf\wkhtmltopdf.exe --lowquality "http://www.google.fr" "testfile.pdf"`

 **vsaraf** commented Sep 13, 2012


...

I have a setup on redhat thats giving me issues. I am able to run from the command line and get the PDF but it does not work from the bundle. I am using this with Symfony2 on Apache. I had this issue on my MAC which had a MAMP installation and I was able to use the link <http://oneqonea.blogspot.in/2012/04/why-does-wkhtmltopdf-work-via-terminal.html> to solve the issue but I am unable to find anything that helps me get through this on redhat "The file was not created error". I tried using both the static versions 0.9 and 0.11. Any help?

 **Geczy** commented Nov 17, 2012


...

Yep space in the file path will return this error. Solved by moving to `c:\`

 **kelu95** commented Jun 14, 2013

...

on windows you need to execute wkhtmltopdf as admin


 **kelu95** commented Jun 14, 2013


...

process for windows 7, that work for me :

- install wkhtmltopdf
- add wkhtmltopdf to your path enviroment
- also restart server :)



 **pilot** closed this Jul 22, 2013

 **kirans11** commented May 22, 2014

...

how to give the path for binary if i put my application in server ,for example server address is www.wellness.com and i put wkhtmltopdf in www.wellness.com/wkhtmltopdf what should i give to binary path

 **elvis2** commented Jan 18, 2016

...

@CoreFloDev, Thanks! That worked for me.

 **amirakhalifa** commented Feb 1, 2017

...

I have the same problem ! the html file is created in the temp directory but not the pdf !
I added twkhtmltopdf in my path enviroment!
can you help me plzz

2

 **amadohin** commented Mar 27, 2019 • edited

...

process for windows 7, that work for me :

- install wkhtmltopdf
- add wkhtmltopdf to your path enviroment
- also restart server :)

It worked for me, in windows 10 with symfony 4.

Add to your .env

WKHTMLTOPDF_PATH=wkhtmltopdf

WKHTMLTOIMAGE_PATH=wkhtmltoimage

Thank's

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Assignees

No one assigned

Labels

None yet

Projects

None yet

Milestone

No milestone

Linked pull requests

Successfully merging a pull request may close this issue.

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15 participants



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