Victor Tran

PERSONAL INFO:
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EDUCATION:
Skyline College – San Bruno, CA   2013 – 2016

Bachelor of Science: Health Science Administration & Management   2016 – 2019
California State University, East Bay, Hayward, CA

UC Berkeley Extension: Full Stack Web Developer – Berkeley, CA   2020 – present

Related Coursework
Health Policy Research and Analysis
  • Constructed a research and policy memo based on current health issues by using problem-based learning.
Leadership and Management
  • Learned the characteristics and behaviors of leaderships and managements by communication, planning, and control.
Web Development
  • Learning how to create applications and web sites using HTML, CSS, Javascript, jQuery, SQL, React, Node.js, Bootstrap, MaterializeCSS, and many more.

EXPERIENCE:
Guest Service Associate   July 2016 – February 2018
Ritz Carlton, Towne Park, San Francisco, CA
  • Provided remarkable provision by aiding guests in an efficient, courteous and professional manner.
  • Safely and efficiently valeted guests' vehicles to designated parking locations while following company guidelines.
  • Explained valet process to clients and visitors in a detailed manner which confirmed mutual understanding.

Guest Service Associate   February 2018 – present
Marriott Marquis, Towne Park, San Francisco, CA
  • Assisted guests with loading and delivering luggage, and stipulated information about the hotel's assorted facilities, events, and directions to local attractions.
  • Parked and repossessed vehicles in a timely manner as well as performing bell duties.
  • Provided information for guests to assist them while navigating around the facilities.