




# VICTORYO


## SOFTWARE ENGINEER

### CONTACT

 021 0898 6896

 victoryosin@gmail.com

 www.victoryo.vercel.app

 71A Conon Street, Appleby 9812,  
Invercargill, New Zealand

### SKILLS

Problem-solving skills

Time management and prioritisation skills

Teamworking

Bilingual (English and Indoensian)

### EDUCATION

#### Bachelor of Information Technology

#### SIT / Te Pukenga

2020 - 2023

Invercargill, New Zealand

#### High School

#### Saint Peter HS

2013-2019

Pontianak, Indonesia

### INTEREST

Programming     

Sports     

Reading     

### PROFILE

I am enthusiastic about pursuing a career in IT, driven by the desire to immerse myself in dynamic environments and enhance my knowledge and skills within IT departments. I am particularly passionate about collaborating with SIT / Te Pukenga to delve deeper into applied method pathways and diagnostics. My keen interest lies in contributing to the field of Software Development, where I aim to broaden my expertise in software development, aligning with a focus on precision and acuity. I am eager to bring my dedication and enthusiasm to a role where I can actively contribute to the growth and success of IT initiatives.

### WORK EXPERIENCE

#### Shift Manager

##### *Burger King*

2021-2024

While I was working at Burger King and studying at SIT, I took on the role of a manager. My main focus was making sure everything ran smoothly during the shift, handling Back of House (BOH) operations, and ensuring our sales were at their best.

- Ensuring smooth day-to-day operations of the restaurant.
- Took charge of the Back of House (BOH) operations, making sure everything ran smoothly. I was hands-on with ordering stock, ensuring we had what we needed to prep food efficiently..
- Implemented strategies to enhance sales performance, contributing to the overall profitability of the restaurant.
- Worked collaboratively with team members to coordinate tasks and maintain a positive work environment.
- Thrived in a fast-paced environment, demonstrating adaptability and quick decision-making skills.
- Prioritized customer satisfaction, ensuring a high standard of service and addressing customer needs promptly.

#### Help Desk

##### *SIT / Te Pukenga*

2023

During my internship at SIT, I actively contributed to the Help Desk, where my primary focus was assisting fellow students facing challenges with their devices. In this role, I provided timely and effective support, addressing a variety of technical issues. This experience refined my technical troubleshooting skills and strengthened my dedication to assisting others in navigating the complexities of their digital tools.

- Acted as a reliable resource at the Help Desk, providing personalized assistance to fellow students facing device issues.
- Approach problem-solving with a touch of patience, ensuring each student felt supported and understood.
- Ensuring my solutions were not just effective but also straightforward, making the issues less stressful for students.

REFERENCES

Joshua Hayes

IT Programme Manager (formerly) / Tutor

+64 27 867 6958

joshua.hayes@sit.ac.nz

Anita Murphy

IT Programme Manager (formerly)

+64 27 841 9843

anitamurphy9843@gmail.com

Ken Sutton

IT Tutor (formerly)

+64 21 0891 5374

ken@sutton.nz

Kevin Smoliner

Burger King Restaurant Manager

+64 21 555 994

marzempire@outlook.com