

VICTORYO ANTONIS LIU

SOFTWARE ENGINEER

CONTACT

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SKILLS

Time management and prioritisation skills

Problem-solving skills

Teamwork

Full-Stack Software Developer

Power BI

Dynamics 365 Business Central

Microsoft 365 Tools

EDUCATION

Bachelor of Information Technology

SIT / Te Pūkenga

2020 - 2023

Invercargill, New Zealand

High School

Saint Peter HS

2013-2019

Pontianak, Indonesia

INTEREST

Programming 

Sports 

Reading 

PROFILE

I am an enthusiastic and adaptable IT professional, currently serving as an IT Support Assistant at Auckland Bio Sciences. I'm hands-on with building interactive Power BI dashboards, delivering Business Central solutions, and developing a full-stack Visitor Management System—while providing day-to-day technical assistance across the organization.

WORK EXPERIENCE

IT Support Assistant | Auckland BioSciences Mar 2025 - Present

As an IT Support Assistant at Auckland BioSciences, I support Microsoft 365 and Business Central while personally delivering end-to-end BI and software projects. Designing and building Power BI semantic models and dashboards from scratch, develop internal applications (including a full-stack Visitor Management System and a new web app), and have hands-on building Business Central extensions (AL) to tailor workflows and integrations.

- Providing day-to-day IT support across Microsoft 365 (OneDrive, SharePoint, Exchange/Teams), account provisioning, device setup, and troubleshooting.
- Supporting Microsoft Dynamics 365 Business Central users; documenting processes and reporting needs, with hands-on exposure to building BC extensions (AL) to tailor pages, tables, and workflows.
- Designing and building Power BI datasets and dashboards end-to-end (Power Query, star schema, DAX) to deliver KPIs and urgency-based prioritization for stakeholders.
- Implementing scheduled refreshes, dashboard subscription and basic data-quality checks to keep analytics reliable for operations, finance, and leadership.
- Engineering a full-stack Visitor Management System to replace a third-party tool, reducing recurring costs by ~92% and improving control over data and features.
- Migrating the company website from a site builder to a full-stack web app, cutting ongoing costs by ~80% while improving performance and SEO.

Shift Salary Manager | Burger King Jan 2021 - Mar 2025

While working at Burger King and studying at SIT, I took on a managerial role where I focused on ensuring smooth shift operations, efficiently managing Back of House (BOH) tasks, and optimizing sales performance. My responsibilities included overseeing team coordination, maintaining high standards in BOH operations, and implementing strategies to maximize sales and service quality.

- Ensuring smooth day-to-day operations of the restaurant.
- Took charge of the BOH operations, making sure everything ran smoothly. I was hands-on with ordering stock, ensuring we have what we needed to prep food efficiently..
- Implemented strategies to enhance sales performance, contributing to the overall profitability of the restaurant.
- Worked collaboratively with team members to coordinate tasks and maintain a positive work environment.
- Thrived in a fast-paced environment, demonstrating adaptability and quick decision-making skills.
- Prioritized customer satisfaction, ensuring a high standard of service and addressing customer needs promptly.

Help Desk | Southern Institute of Technology Mar 2022 - Dec 2022

During my internship at SIT, I actively contributed to the Help Desk, where my primary focus was assisting fellow students facing challenges with their devices. In this role, I provided timely and effective support, addressing a variety of technical issues. This experience refined my technical troubleshooting skills and strengthened my dedication to assisting others in navigating the complexities of their digital tools.

- Acted as a reliable resource at the Help Desk, providing personalized assistance to fellow students facing device issues.
- Approach problem-solving with a touch of patience, ensuring each student felt supported and understood.
- Ensuring my solutions were not just effective but also straightforward, making the issues less stressful for students.

REFERENCES

References available upon request.