

# VIDHI MEHTA

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**Objective:** Student with a passion for new technical areas and enjoy challenges. Looking for opportunities to work in a dynamic, collaborative environment to requirements, design, and code innovative applications.

## EDUCATION

### Bachelor of Science in Computer Science (Junior)

University of Texas at Dallas, Richardson, Texas

Academic Excellence Scholarship (AES) recipient

Current GPA: 3.98/4

Estimated Graduation: Spring 2022

## WORK EXPERIENCE

UT Dallas Office of Information Technology

### *Student Supervisor (part-time)*

Aug. 2020 – Present

Richardson, TX

- Ensuring HD operations are progressing, and employees are working efficiently, especially during times when full-time staff is not available
- Acting as the **second-tier support** and completely documenting all communications
- Experience working in high pressure, dynamic situations with a large degree of autonomy

UT Dallas Office of Information Technology

### *Helpdesk Analyst (part-time)*

Jan 2020 – Aug. 2020

Richardson, TX

- Provided **direct IT support** to UTD students, faculty, staff, and affiliates
- Fully **documented** all support interactions for tracking and escalation purposes
- 1850+ email replies, 850+ calls taken and 160+ chat sessions over 7.5 months with 90% survey results showing great satisfaction with the service provided.
- Experience listening to clients and understanding both situational and technical issues

## RESEARCH/ PROJECTS

### Comet Events (*HackUTD VI*)

Mar. 2020

An android crowd-sourcing app that allows students and organizations to create events making it easier for students to know what is happening around campus.

### Roomie Match (*ACM projects*)

Aug. 2019 – Dec. 2019

A cross-platform app for helping university students in finding a roommate based on different preferences such as habits, budget, life situation, and more

### Smart Surveillance System using Facial Recognition (*Independent Study and Mentorship*)

Jul. 2019

Utilized Python to create a program that inputs images on regular intervals and runs a facial recognition algorithm to identify the identity of the person in the image.

## HONORS/ACTIVITIES

### The User Experience Club at UT Dallas (*President*)

Jun. 2020 - Present

- Lead the club by integrating goals into informative events for our members
- Collaborate with local companies to host industry-related events and workshops

## TECHNICAL SKILLS

### Languages / Markup

- React Native
- Node.js
- Java
- C/C++
- Swift
- Python
- JavaScript
- Dart
- MIPS
- Scheme
- LISP
- HTML + CSS
- iOS dev

### Frameworks/IDEs

- React
- Xcode
- Firebase
- Bootstrap
- Material UI
- Git
- Flutter
- Tensorflow

### Data Structures

- Stacks
- Queues
- Linked lists
- Arrays
- Hashmaps
- Trees
- Graphs

## MISC.

- Learn quickly and be productive in a fast environment
- Effective communication skills