

Analytics Report

Generated: December 22, 2025 at 03:13 PM

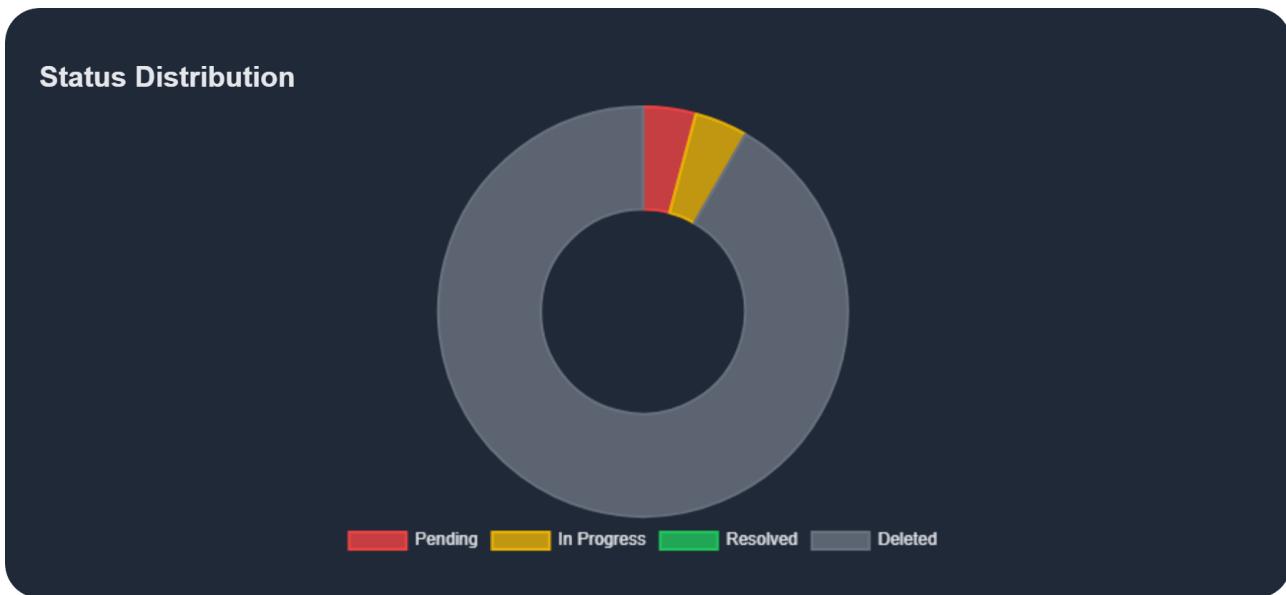
Admin: Facility Admin

Showing: All Time

Key Performance Indicators



Analytics Charts



Detailed Status Breakdown:

- Total Complaints Processed: 24
- Resolved: 0 (0.0%) - Completed cases.
- Pending: 1 (4.2%) - Awaiting initial action.
- In-Progress: 1 (4.2%) - Currently being worked on.
- Deleted/Invalid: 22

Daily Trend

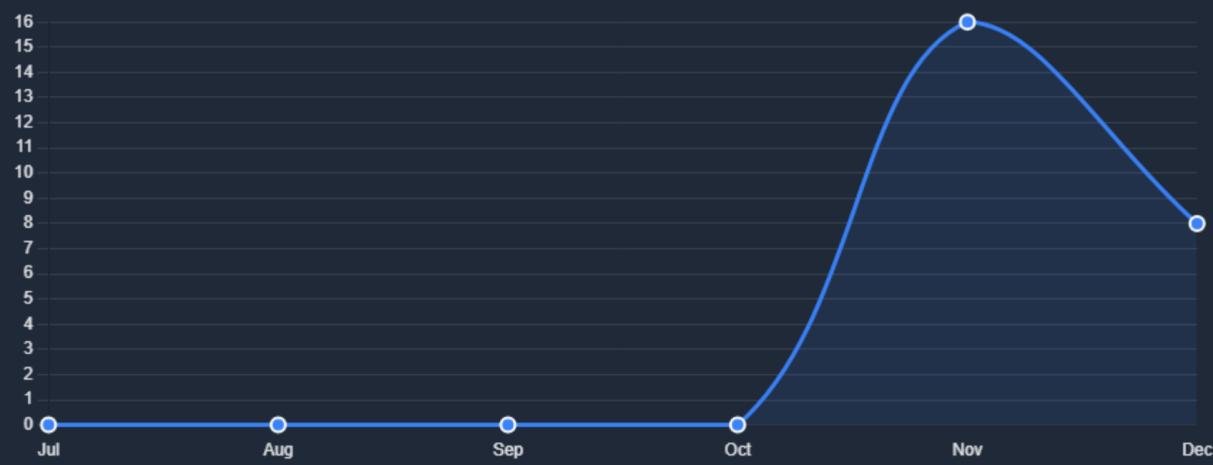


Day-of-Week Patterns:

- Busiest Day: Sunday (11 complaints).
- Weekday Load: 13 (54%).
- Weekend Load: 11 (46%).

Insight: Staffing should be optimized for Sunday to handle peak volumes effectively.

Monthly Trend



Temporal Trends (Last 6 Months):

- Peak Activity: Nov with 16 complaints.
- Lowest Activity: 0 complaints.
- Monthly Average: ~4.0 complaints/month.

Observation: Monitoring spikes in Nov helps in resource planning for future similar periods.

Avg Resolution Time

Facility

0

1

No resolution time data available yet.