VIET BACH DO

SALESFORCE CONSULTANT 4 X CERTIFIED

Phone: (608)-436-7938 / Email: vbdo@omniskope.com

PROFESSIONAL OVERVIEW

- Certified Salesforce Administrator, Platform Developer I, Service Cloud Consultant, Sales Cloud Consultant with website and iOS application development experience.
- Experience in the Salesforce.com CRM Platform both as Consultant and Developer.

Primary Roles

- Salesforce Administrator / Developer

Technical Skills

- **Salesforce** : Sales Cloud, Service Cloud, Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, VisualForce Pages, Lightning Components & Controllers, S-Controls, Apex Web Services, Apex Data Loader, Force.com Apex Explorer, Dashboards, Reports, Analytic Snapshots, Custom Objects, Force.com Eclipse IDE Plug-in, Workflow rule, Approvals, Case Management Automation.
- **Databases**: MySQL
- **Languages:** Java, C++
- **Web Designing Tools:** HTML, JavaScript
- **Tools:** Eclipse IDE, Visual Studio Code, Atom IDE
- **Operating Systems:** Windows, iOS
- **Other Skills:** Adobe Photoshop, Sketch

Key Industries

- Manufacturing , Health Care, Retail, Professional Services

Education	Trailhead(Link)/Certifications (Link)
- Washington University in St. Louis - BS. Computer Science - Beloit College - BS. Physics	- Salesforce Certified Administrator - Salesforce Certified Platform Developer I - Salesforce Certified Sales Cloud Consultant - Salesforce Certified Sales Cloud Consultant

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PROFESSIONAL AND BUSINESS EXPERIENCE

NextGen Poker LLC. / Web&App Developer	Mar 2019 - June 2019
Omniskope INC. / Salesforce Developer	Jun 2019 - Present
Freight Poster / CTO	Jun 2020 - Present

Project 1 : Ride Health partners with healthcare organizations and transportation providers to manage transportation benefits, strengthen enterprise transportation programs, and drive intelligent transitions of care.

- Customized Accounts, Contacts, Leads, Campaigns, Opportunities, Person Accounts, Tasks, Events
- Designed and developed various Visual force pages including for showing the customer's details and status on Customer Portal Page.
- Creating Page layouts, Search layouts to Organize Fields, Salesforce CRM, Custom links, related lists and other components on edit pages, Visualforce Pages and Controllers.
- Implementing field level security along with page layouts to manage access to certain fields.
- Creating Workflow Rules, Permission Sets, Profiles, and Validation Rules. Fields (Formula fields), Record types, Page Layouts.
- Working on Data Loader for Mass import and export of data to/from Salesforce.
- Performed Data Cleanup and Data Migration in and out of Salesforce using DataLoader, Workbench
- Created Reports and Dashboards for Data Visualization
- Implemented Custom Objects and Custom Fields as per the requirement

Environment: Salesforce.com platform, Sales cloud Salesforce Lightning, Service cloud, Customer Portal, Apex Language, Visualforce (Pages, Component & Controllers), Data Loader, HTML, Apex Triggers, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox DataLoading

Project 2 : H&R Block is a tax preparation company targeting individual customers as well as well established firms by providing tax software solutions.

Responsibilities:
- Created API integrations for their salesforce org with user identification for safety measures
- Worked with Agile methodology
- Developed Visualforce pages, Visualforce custom components.
- Incorporated flows in order to trigger APEX classes
- Used ANT migration tools and ADO in the deployment process

Environment: Saleforce.com platform, Apex Language, Visual Force Pages, VisualForce. Components & Controllers, Custom Objects, Flows, ANT migration Tools, ADO Deployment tool

Project 3: *Freight Poster*
Platform with a main purpose of redefining the flow of how carriers can find loads posted by shippers

Responsibilities:
- Architected the workflow to bring the product from scratch all the way to production level
- Worked with Agile methodology
- Created API integrations with Stripe, Tom Tom navigation
- Responsible for all front-end works

Environment: Javascript, React.js, Typescript, AWS RDS, MySQL, AWS Elastic Beanstalk, AWS Cognito, React Native for mobile applications, HTML/CSS Sass/Bootstrap

Project 4: *NextGen Poker LLC*
Helps poker players improve their gameplay and help them prepare tax documentations

Responsibilities:
- Worked on setting up the website for the company
- Created odd calculator simulations for the website using a serverless architecture with AWS Lambda
- Developed the iOS version of the application using Swift

Environment: HTML, CSS SaSS, JavaScript, Bootstrap, Swift, AWS Lambda