Viet Nguyen Cong

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EDUCATION

C. T. Bauer College of Business, University of Houston, Houston, Texas

Bachelor of Business Administration in Management Information Systems

Cumulative GPA: 3.96 Major GPA: 4.00

• Finance 20% educational expenses through employment

SKILLS

Fluent in Vietnamese

Proficient in coding: Java, Python, JavaScript, HTML, CSS Proficient in Microsoft Excel, Access, Word, PowerPoint Familiar with SDLC

ACADEMIC PROJECTS

The Ethical Dilemma of a Monopoly on Seeds (GENB 3302)

Spring 2019

May 2021

- Collaborated with a team of seven to conduct an in-depth analysis of the effect of monopolization in seed industry in different dimensions, provided recommended solutions.
- Delegated tasks to other group members and facilitated communication between the group and company representatives to provide timely status updates

EXPERIENCE

Attendant August 2019 – Present

Delaware North Sportservice, Houston, Texas

- Processed sales and service transaction in cashier register
- Monitored inventory and balance money in cash register with sales data

Sales Associate January 2018 – May 2018

Alibaba Real Estate, Ho Chi Minh city, Viet Nam

- Worked in group of ten people to efficiently develop marketing strategies to attract sales
- Updated and customized successfully consultative sale techniques, increasing sales by 20% monthly.
- Provided excellent customer service, achieved the best employee of the month certificate

Calculus Tutor December 2016 – June 2017

International University, Ho Chi Minh city, Viet Nam

- Created worksheet and practice quizzes to help college students prepare for exams in Calculus I
- Introduced the new study methods active recall and space repetition to professor and students
- Succeeded in helping students raise their class passing rate by 10% using the new introduced method

ACTIVITIES

Ted Bauer Leadership Certificate Program

September 2019 – Present

- Attend workshops weekly to strength foundational communication skills including public speaking, professional writing, and group communication exercises
- Participate in Strengths Quest assessment to identify top 5 strengths

Management Information Systems, Operation Committee Member

Spring 2019-present

- Work with a team of fellow students to prepare food and beverages before each event
- Assist Members in checking into professional events and workshops

HONORS AND AWARDS

Dean's List: Fall 2018

Dean's List 4.0 GPA: Spring 2019