Project Name: Build An Employee Travel Approval Application For Corporates - (Developer)

Team ID: LTVIP2024TMID12769

Team Size: 5

Team Leader: H E HEMANTH

Team Member: S VIGNESH

Team Member: THUPAKULA SOMESWARA

Team Member: RANGASAMUDRAM RAMANJINEYULU

Team Member: R PALGUNA

Milestone 1- Create Salesforce Org

Creating Developer Org

Creating a developer org in salesforce.

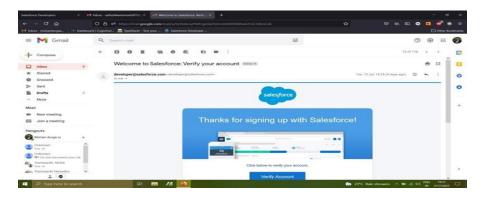
- Go to developers.salesforce.com/
- 2. Click on sign up.
- 3. On the sign-up form, enter the following details:
- 1. First name & Last name
- 2. Email
- 3. Role: Developer
- 4. Company: College Name
- 5. County: India
- 6. Postal Code: pin code
- 7. Username: should be a combination of your name and company This need not be an actual email id, you can give anything in the format: username@organization.com

Click on sign up after filling these.



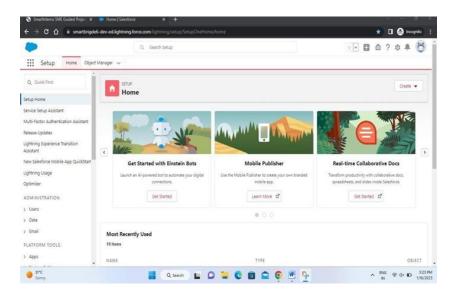
Account Activation

Go to the inbox of the email that you used while signing up. Click on the verify account to activate your account. The email may take 5-10mins, as



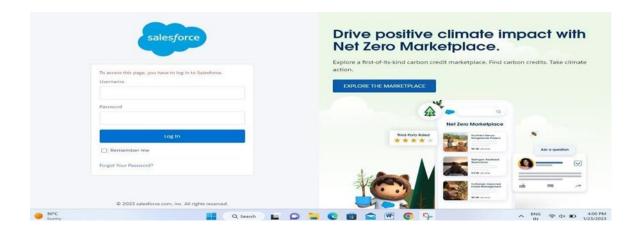
Login To Your Salesforce Account

- 1. Go to salesforce.com and click on login.
- 2. Enter the username and password that you just created.
- 3. After login this is the home page which you will see.



Salesforce Login

htttps://login.salesforce.com



Object In Salesforce

Creation Of Department Object For Travel Approval App

For this Travel Approval we need to create 5 objects **Department**, **Employee Detail**, **Expense**, **Expense Items**, and **Travel Approval**. The below steps will assist you in creating those objects.

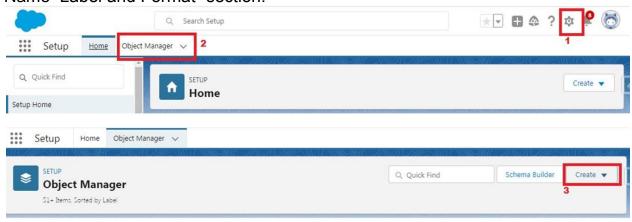
Create Department Object:

- 1. Click on the gear icon and then select Setup.
- 2. Click on the object manager tab just beside the home tab.
- 3. After the above steps, have a look on the extreme right you will find a Create Dropdown click on that and select Custom Object.
- 4. On the Custom Object Definition page, create the object as follows:
- 5. Label: Department
- 6. Plural Label: Departments
- 7. Record Name: Department Name
- 8. Check the Allow Reports checkbox
- 9. Check the Allow Search checkbox
- 10. Click Save.

In the same way create 4 more objects **Employee Detail**, **Expense**, **Expense Items**, and **Travel Approval**

Note -

- 1. While making Expense Object select data type "Auto Number" in "Enter Record Name Label and Format" section.
- 2. While making Employee Detail Object put "Employee Name" in "Enter Record Name Label and Format" section.



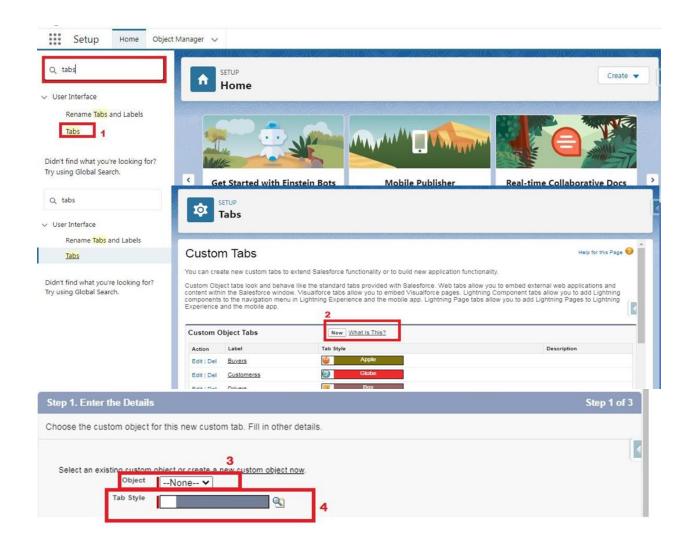
Flural Label Starts with vowel sound se Object Name is used when reference object Name Description	Department Departments cing the object via the API. Department	Example: Accounts Example: Accounts Example: Account			
Starts with vowel sound ie Object Name is used when referen Object Name	cing the object via the API.				
ne Object Name is used when referen Object Name		Example: Account			
Object Name		Example: Account			
Object Name		Example: Account			
Description					
Description					
				<i>A</i>	
Context-Sensitive Help Setting	Open the standard Salesfe	orce.com Help & Training window			
	Open a window using a Vi	isualforce page			
Content Name	-None >				
Optional Features					
Allow Reports					
Track Field History					
Allow in Chatter Groups					
Enable Licensing					
Search Status					
When this setting is enabled, your use		ct type when they search. Learn m	re.		
✓ Allow Search	9				
Object Creation Options (Availal	ble only when custom obje	ect is first created)			
Add Notes and Attachments relate	d list to default page layout				
Launch New Custom Tab Wizard a	after saving this custom object				
		10			

What Is A Tab?

Custom Tab Creation

Now create a custom tab. Click the Home tab.

- 1. Enter Tabs in Quick Find and select Tabs.
- 2. Under Custom Object Tabs, click New.
- 3. For Object, select Department.
- 4. For Tab Style, select any icon.
- 5. Leave all defaults as is. Click Next, Next, and Save
- 6. In the same way create Tabs for all Custom Objects Employee Detail, Expense, Expense Items, Travel Approval.

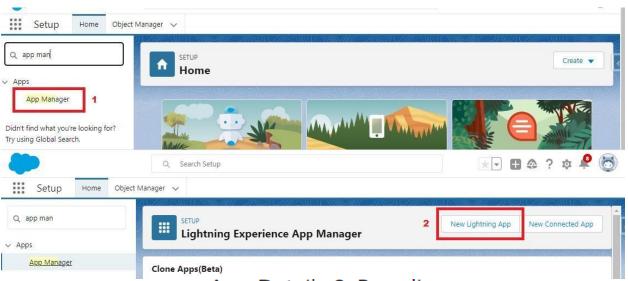


Lightning App

Create Travel Approval App

Create the Travel Approval app

- 1. From Setup, enter App Manager in the Quick Find and select App Manager.
- 2. Click New Lightning App.
- 3. Enter **Travel Approval** as the App Name, then click Next
- 4. Under App Options, leave the default selections and click Next.
- 5. Under Utility Items, leave as is and click Next.
- 6. From Available Items, select **Department, Employee Detail, Expense, Expense Items, Travel Approval, Reports, and Dashboards** and move them to Selected Items. Click Next.
- 7. From Available Profiles, select System Administrator and move it to Selected Profiles. Click Save & Finish.



App Details & Branding

Give your Lightning app a name and description. Upload an image and choose the highlight color for its navigation bar.

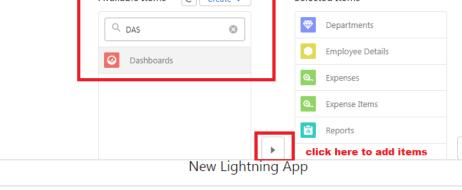


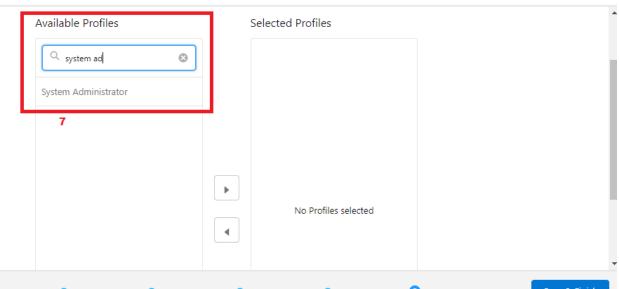
Choose the items to include in the app, and arrange the order in which they appear. Users can personalize the navigation to add or move items, but users can't remove or rename the items that you add. Some navigation items are available only for phone or only for desktop. These items are dropped from the navigation bar when the app is viewed in a format that the item doesn't support.

6 Available Items

C Create

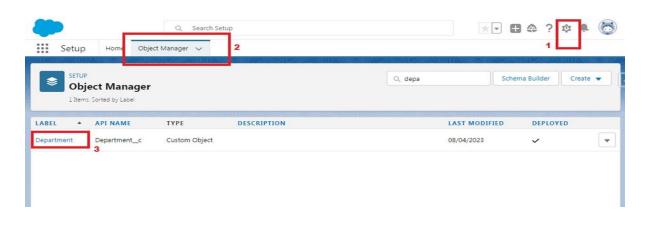
Selected Items

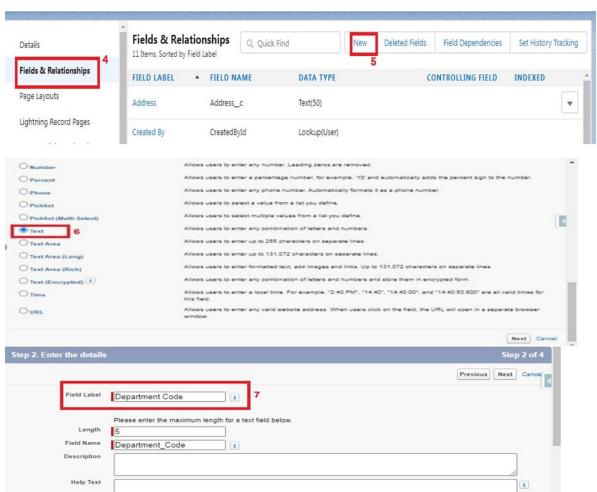




Creation Of Fields For The Department Object:

- 1. Click the gear icon and select Setup. This launches Setup in a new tab.
- 2.Click the Object Manager tab next to Home.
- 3.Select Department
- 4. Select Fields & Relationships from the left navigation
- 5.Click New
- 6. Select the Text as the Data Type, click Next.
- 7. For Field Label, enter Department Code and enter 5 in Length.
- 8. Click Next, Next, then Save & New.
- 9. Follow above steps and create two more Text type field District & State.
- 10. Also, Provide Length 40 for both District and State field.
- 11.Create URL type field & give "School website" as the field label.



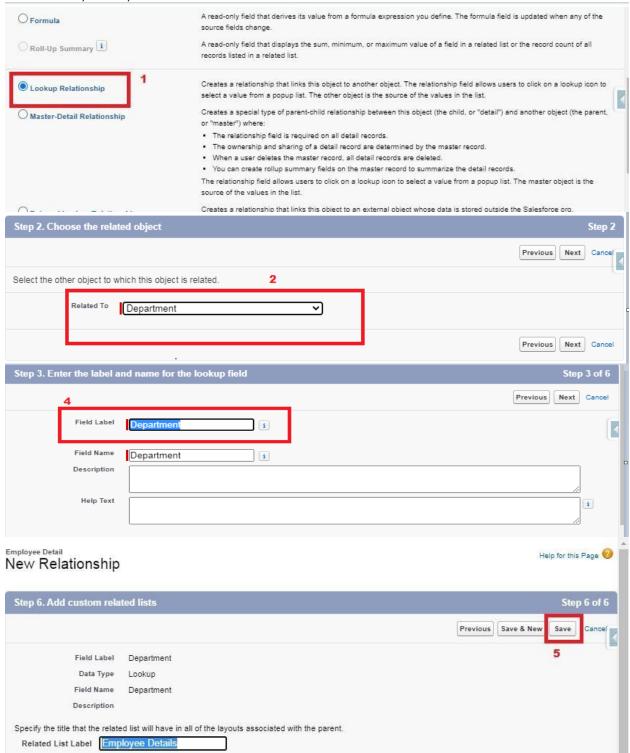


Lookup Relationship With Department

Let's create a Lookup relationship with Department object on Employee Detail object Follow steps 1 to 5 of field creation then follow below steps. Select look up Relationship as the Data Type and click Next.

For Related to, enter Department. Click Next.

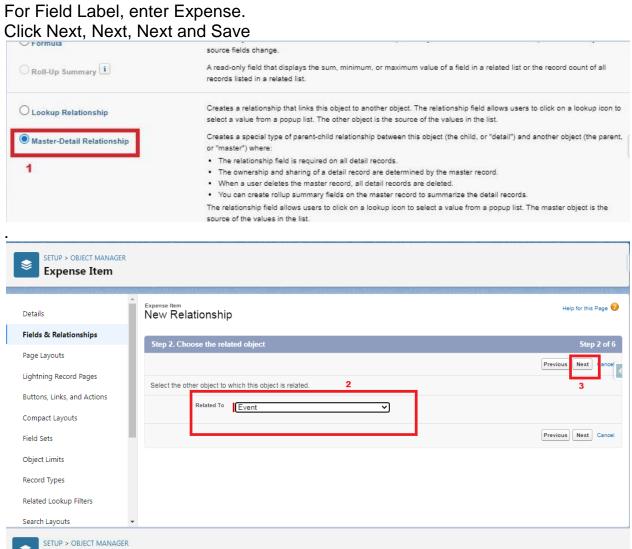
For Field Label, enter Department. Click Next, Next, Next and Save.

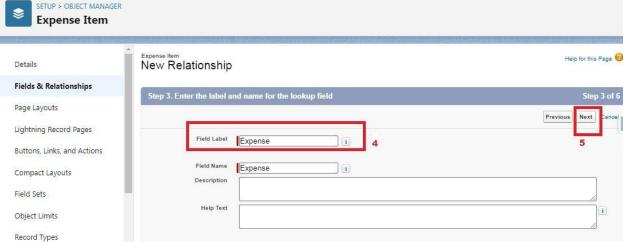


Let's create a master-detail relationship on Expense Item object Follow steps 1 to 5 of field creation then follow below steps.

Select Master-Detail Relationship as the Data Type and click Next. For Related to, enter Expense.

Click Next.





Roll Up Summary Fields On Expense Object

Let's create Roll-up summary fields on Expense Object to calculate the expense

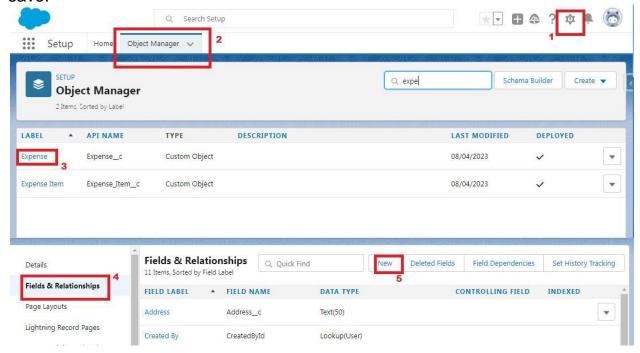
- 1. Click the gear icon Select Setup, This launches Setup in a new tab.
- 2. click Object Manager
- 3. Select Expense.
- 4. Click Fields & Relationships
- 5. Click New.

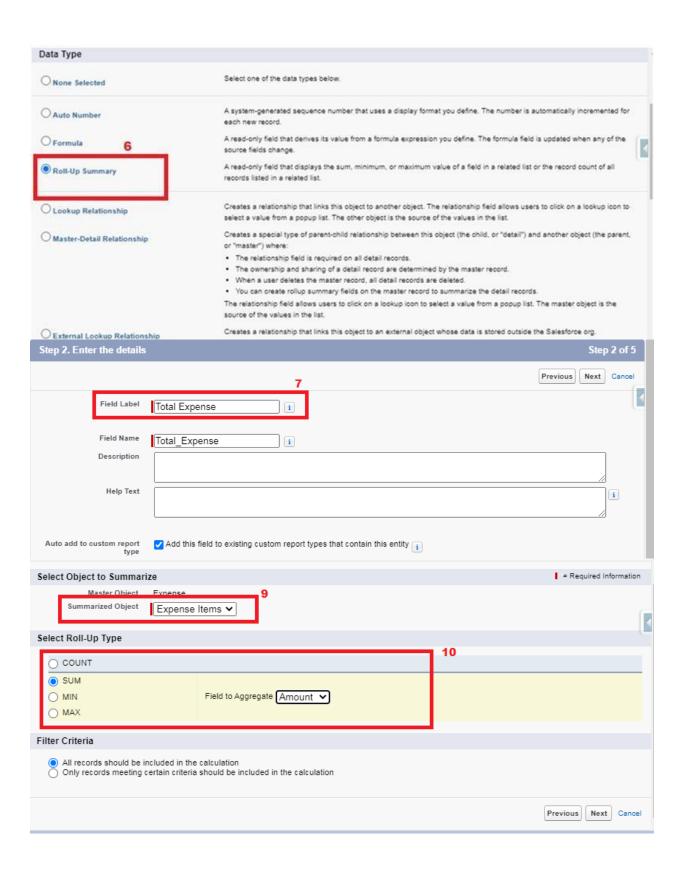
Select the Roll-up summary field as the data type Enter the field label as Total Expense

Click Next

Then select the master object summarized as Expense items

Select Sum as roll-up and Field to aggregate Amount then click Next, Next and save.



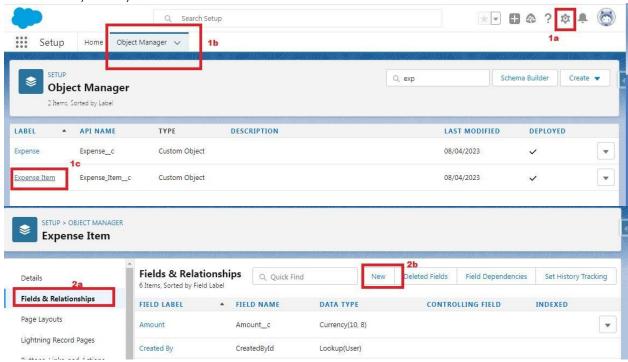


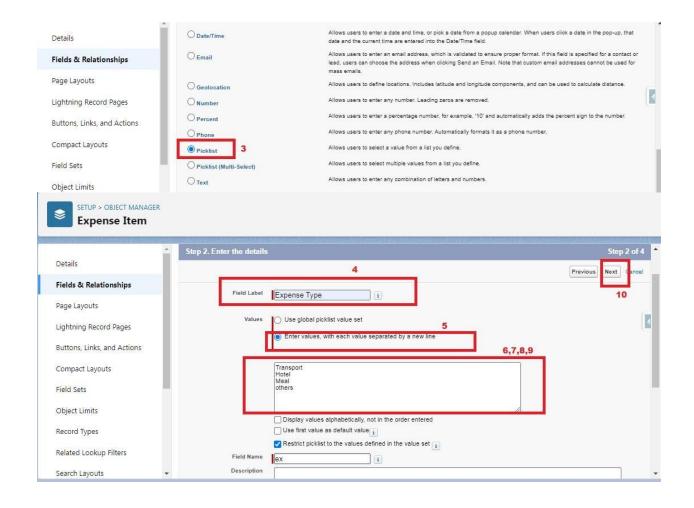
Pick List Field

Let's create a Pick-List field:

- 1) From Setup, click Object Manager and select Expense Item.
- 2) Click Fields & Relationships, then New.
- 3) Select Picklist as the Data Type and click Next.
- 4)For Field Label enter Expense Type
- 5)Select Enter values, with each value separated by a new line, and enter these values:
 - Transport
 - Hotel
 - Meal
 - others

Click Next, Next, then Save & New





Import Departments

Data Import

From Setup, click the Home tab.

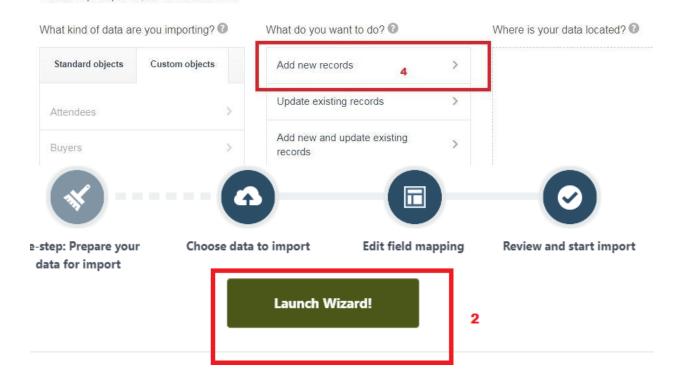
- 1)In the Quick Find box, enter Data Import and select Data Import Wizard.
- 2)Click Launch Wizard!
- 3) Click the Custom Objects tab and select the Departments object.
- 4) Select Add new records.

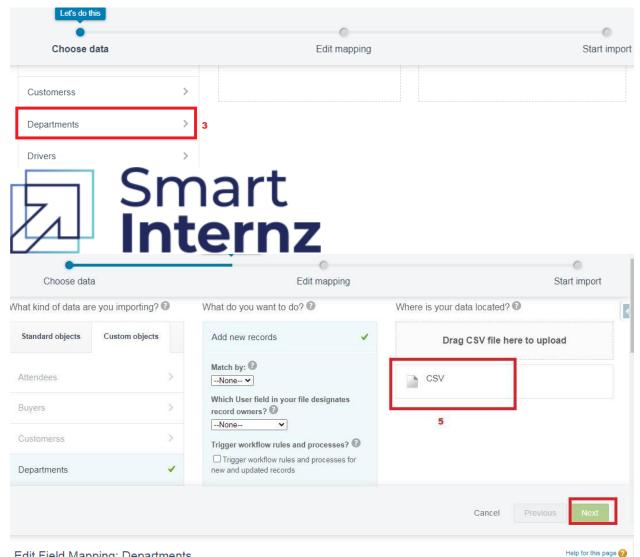
You can import up to 50,000 records at a time.

- 5) Click CSV and choose file Department CSV which we made earlier. Click Next.
- 6) Since the field names in the CSV file (CSV Header) are the same as the field names in your object (Mapped Salesforce Object), the fields are automatically mapped. Click Next.

The next screen gives you a summary of your data import. Click Start Import. Click OK on the popup.

Import your Data into Salesforce

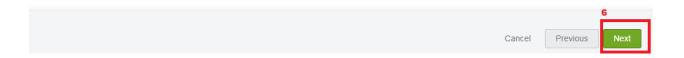


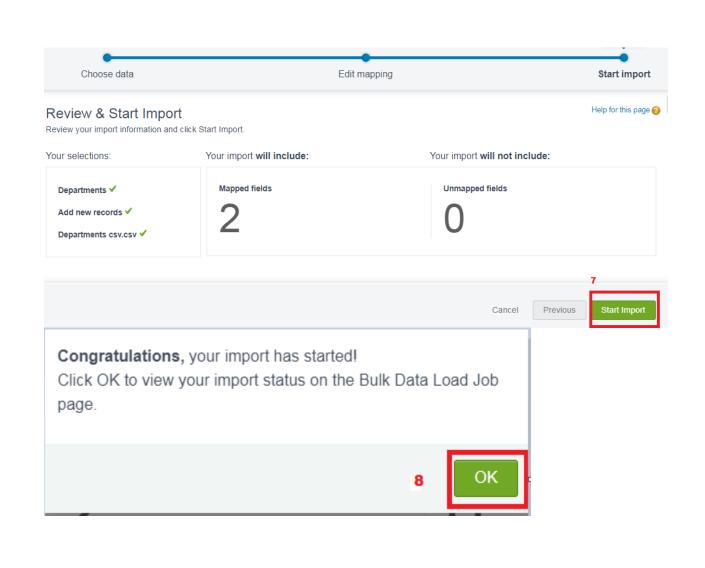


Edit Field Mapping: Departments

Your file has been auto-mapped to existing Salesforce fields, but you can edit the mappings if you wish. Unmapped fields will not be imported.

Edit	Mapped Salesforce Object	CSV Header	Example	Example	Example
Change	Department Name	Department Name	Office of Co	Disability De	Division of Disability and Rehabilitative Services
Change	Department Code	Department code	0001	D001	D002





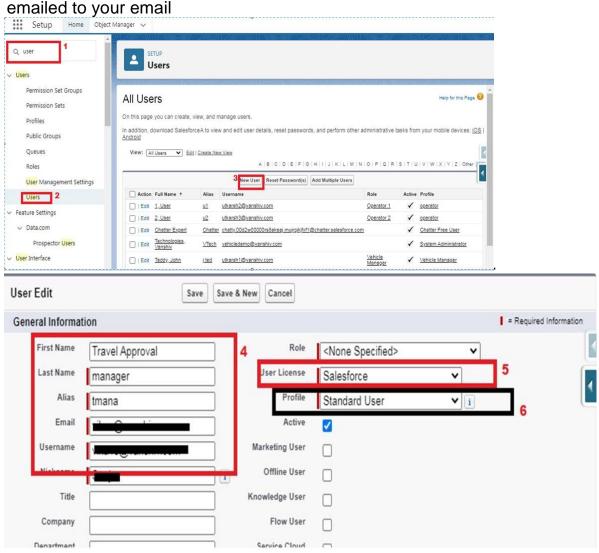
Users

Creating A User In Salesforce

- 1. From Setup, in the Quick Find box, enter Users.
- 2.Select Users.
- 3.Click New User.
- 4.Enter the First Name Travel Approval and Last Name manager and (Your) email address and a unique username in the

form of an email address. By default, the username is the same as the email address.

- 5. Select a User License as Salesforce.
- 6. Select a profile as Standard user.
- 7.Check Generate new password and notify the user immediately to have the user's login name and a temporary password



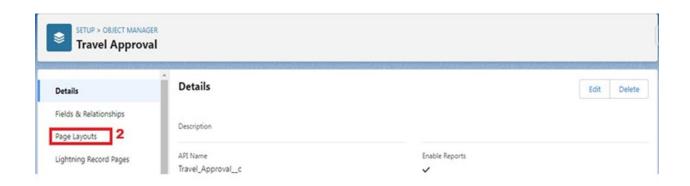
Use Customization

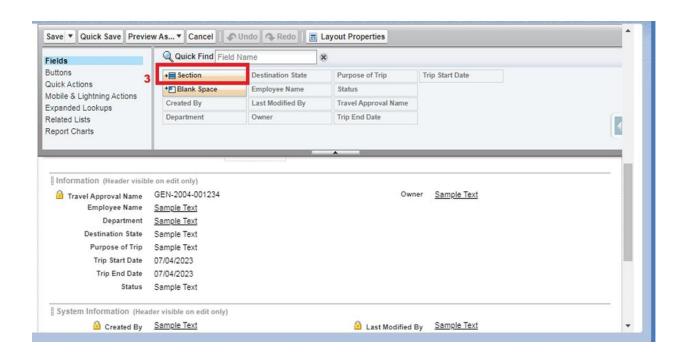
Customize Travel Approval Object Page Layout

- 1. From the Object Manager, search for the Travel approval object
- 2. click on page layouts and click Travel Approval Layout
- 3. Drag the Section from the top pane to the lower pane directly below the Information section. When dragging over the
 - page, you get a visual indicator of where you can drop the new section.
- 4. Name the section Trip Info, leave the rest of the settings at their default values, and
- 5. Then click on OK.
- 6. Drag Trip Start Date and Trip End Date, Status from the top pane into the lefthand column of the Trip Info section.
- 7. Drag the Destination State and Purpose of a trip from, department the top pane into the right-hand column of the Trip Info section.
- 8. Click

Save.







Add Business Logic To Travel App

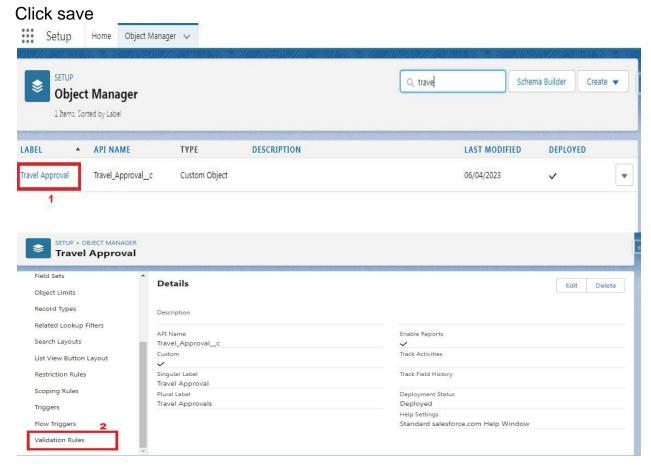
Create Validation Rule

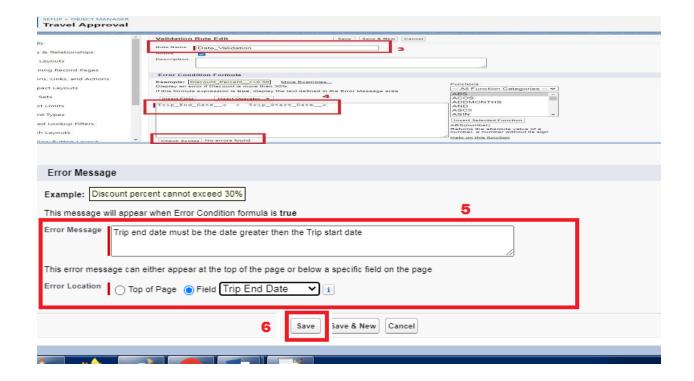
Search for the travel approval object from the object manager and open the object.

- 1)Click on validation rules and click new on the left corner
- 2) Give your rule name Date _Validation and make sure that the rule is set to active.
- 3)In the error condition formula enter Trip_End_Date c < Trip_Start_Date c NOTE- Make sure that there is no syntax error after you input this error condition

Give the Error message – "Trip end date must be the date greater than the Trip start date" &

For error location select the field and pick the Trip end date as the location for error.





Create Formulae Fields

Create Formula Fields

- 1) First, we need to upload a zip file to your Salesforce environment that contains all the images we use. You should have 2) a file titled Status Images.zip.
- 3)Click the setup
- 4) Click Static Resources in Quick Find & Click New.
- 5)Enter the following values for your static resource

Parameter	Value
Name	StatusImages
File	StatusImages.zip
Cache-Control	Private

Now select the travel approval object.

Select Fields & Relationships, Click New

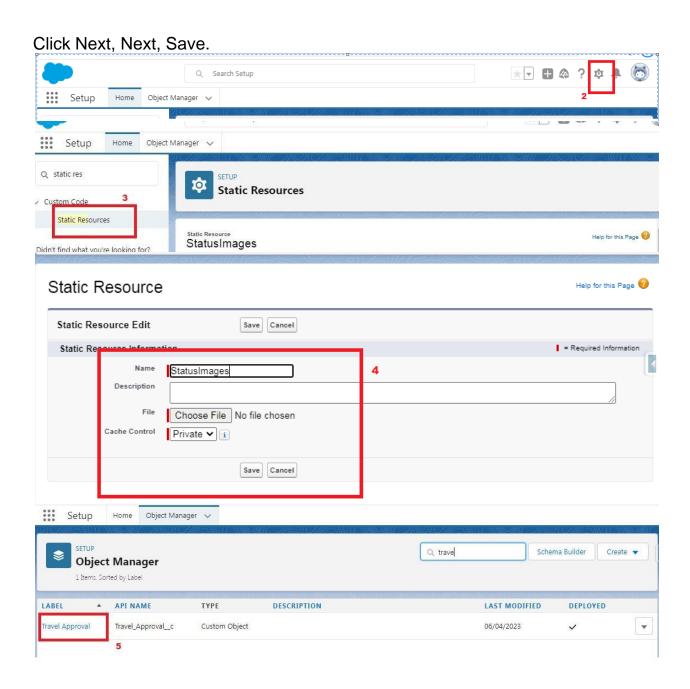
Select Formula data type, and Click Next.

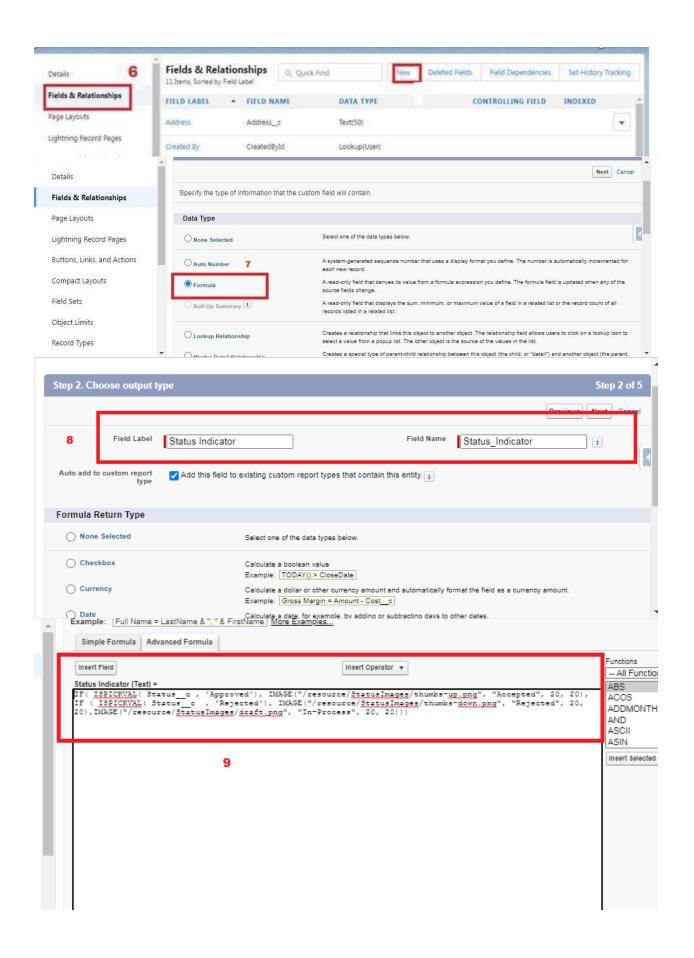
Enter the following values:

Field Name: Status_Indicator (This automatically gets sent when you tab out of

the Field Label field)□ Formula Return Type: Tex Click next & Copy and paste the following formula into the formula editor.

IF(ISPICKVAL(Status c c, 'Approved'),
IMAGE("/resource/StatusImages/thumbs-up.png", "Accepted", 20, 20),
IF (ISPICKVAL(Status c c, 'Rejected'),
IMAGE("/resource/StatusImages/thumbs-down.png", "Rejected", 20, 20),
IMAGE("/resource/StatusImages/draft.png", "In-Process", 20, 20)))



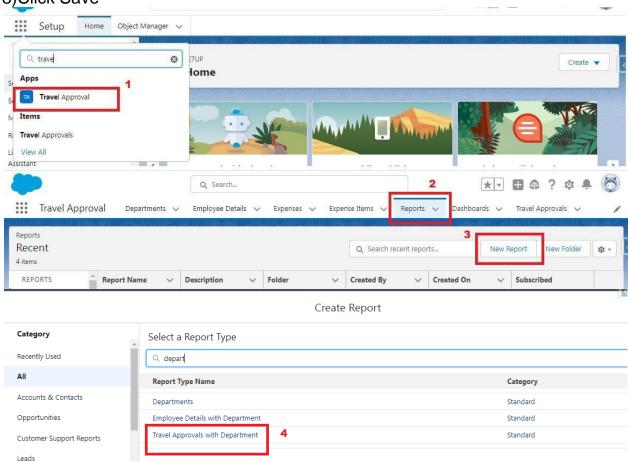


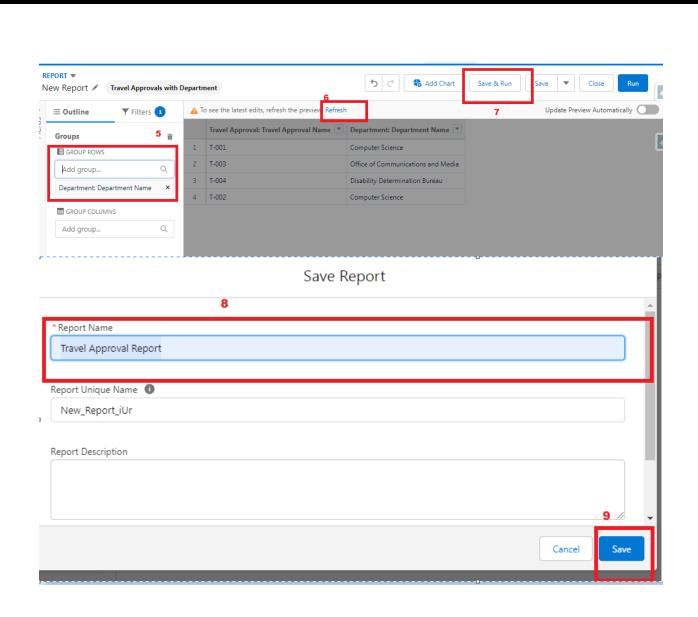
User Adoption - Create Record

Create Record

Click App Launcher and select Travel Approval App

- 1)Click reports tab
- 2) Click New Report.
- 3) Click the report type as Travel approval with Departments Click Start report.
- 4) Customize your report, in group rows select Department Name
- 5)Click refresh
- 6)Click save and run
- 7) Give report name Travel Approval Report
- 8)Click Save

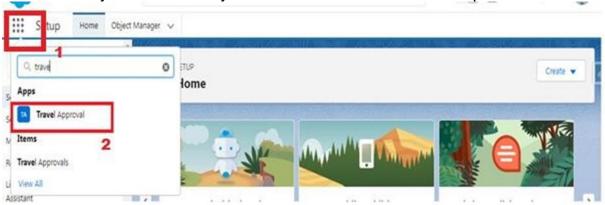


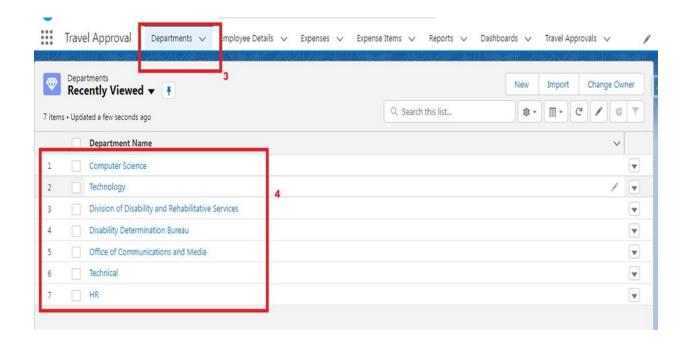


View Record

View Record (Department):

- 1.Click on App Launcher on left side of screen.
- 2. Search Travel Approval & click on it.
- 3.Click on Department Tab.
- 4. Click on any record name. you can see the details of the Department

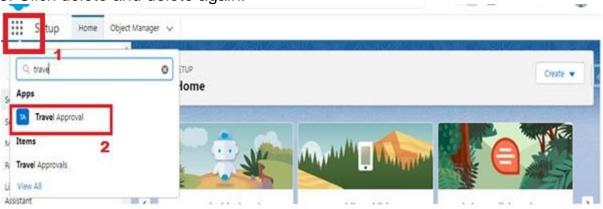


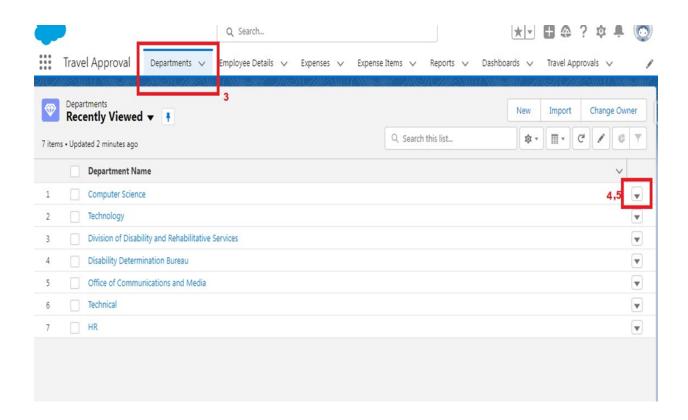


Delete Record

Delete Record (Department):

- 1. Click on App Launcher on the left side of the screen.
- 2. Search Travel Approval & click on it.
- 3. Click on Department Tab.
- 4. Click on Arrow at the right-hand side on that particular record.
- 5. Click delete and delete again.

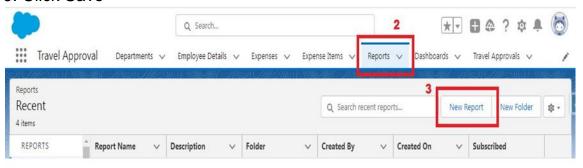




What Are Reports?

Create Report

- 1. Click App Launcher and select Travel Approval App
- 2. Click reports tab
- 3. Click New Report.
- 4. Click the report type as Travel Approval with Departments Click Start Report.
- 5. Customize your report, in group rows select Department Name
- 6. Click Refresh
- 7. Click save and run
- 8. Give report name Travel Approval Report
- 9. Click Save





Category

Recently Used

All

Report Type Name

Category

Accounts & Contacts

Opportunities

Customer Support Reports

Category

Accounts & Contacts

Department

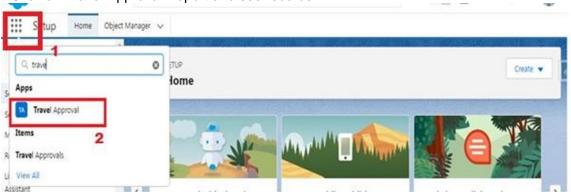
Employee Details with Department

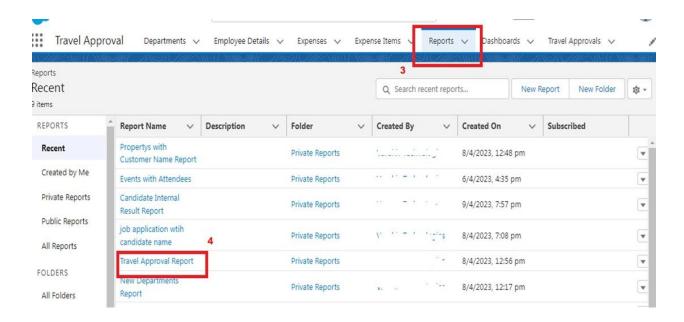
Travel Approvals with Department

Leads

View Report

- 1.Click on App Launcher on left side of screen.
- 2. Search Travel Approval App & click on it.
- 3.Click on Reports Tab.
- 4. Click on Travel Approval Report and see records.





Dashboards

Create Dashboard

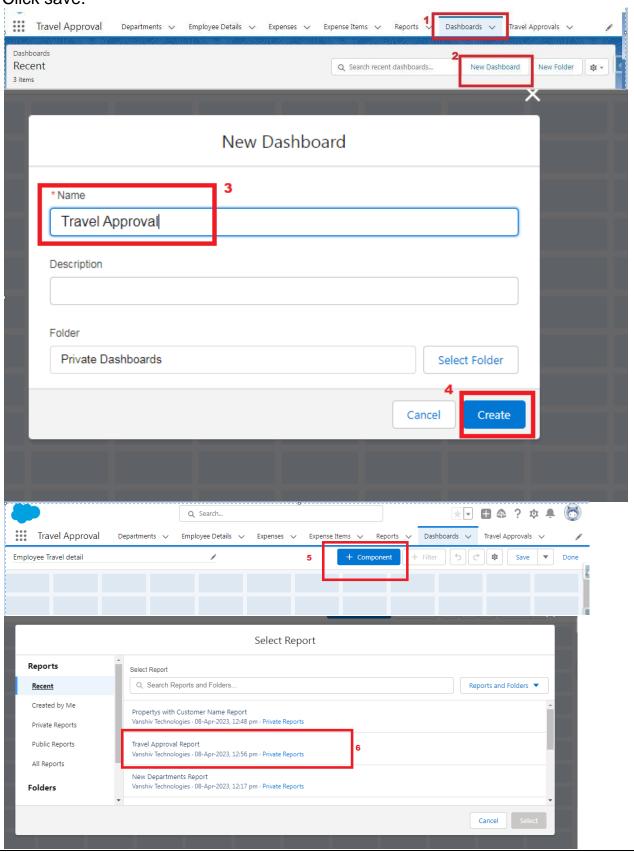
Click on the Dashboards tab from the travel approval application, Click on a new dashboard

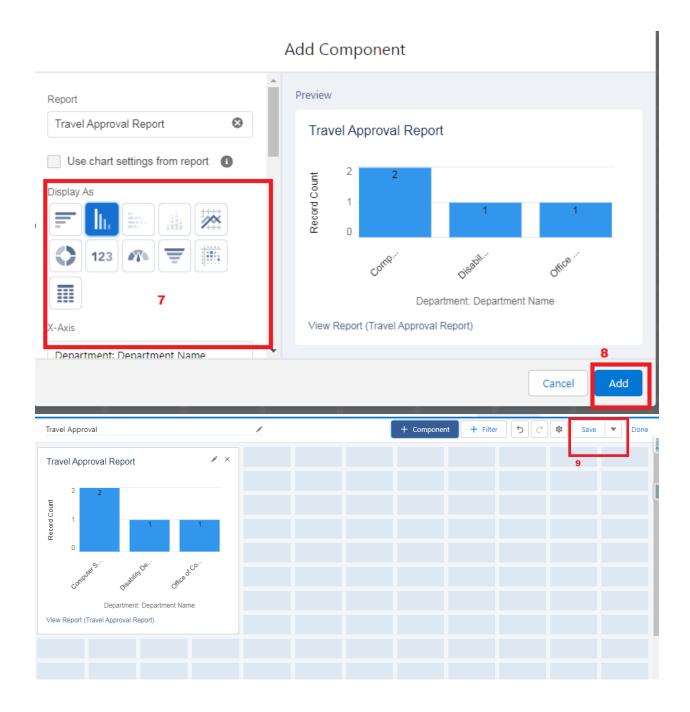
Give name- Travel Approval

Click Create

Give your dashboard a name and click on +component,

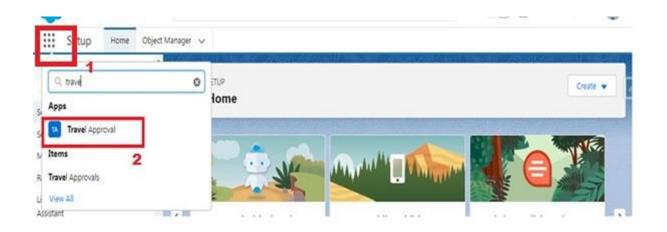
select the Travel Approval Report that you created. For the data visualization select any of the chart, table etc as your wish. Click add Click save.

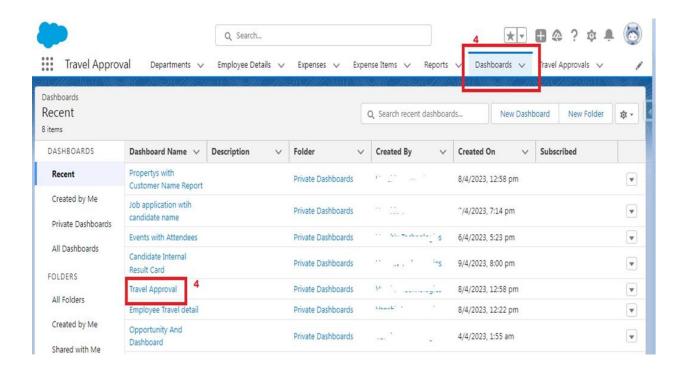




View Dashboard

- 1.Click on App Launcher on left side of screen.
- 2. Search Travel Approval App & click on it.
- 3.Click on Dashboard Tab.
- 4. Click on Travel Approval and see graph view of records



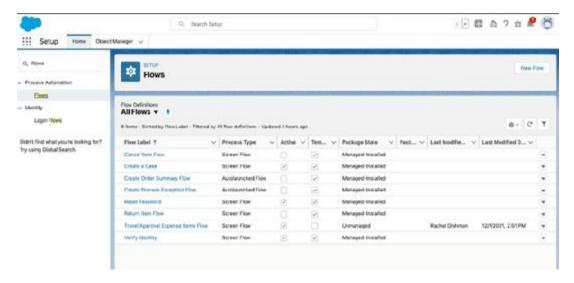


Flows

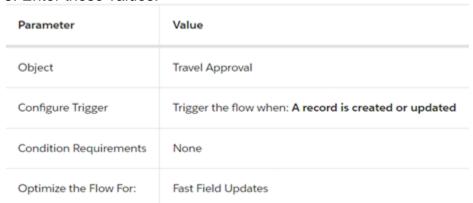
Create A Flow

Now, create a flow that uses the update record node to set the out-of-state flag.

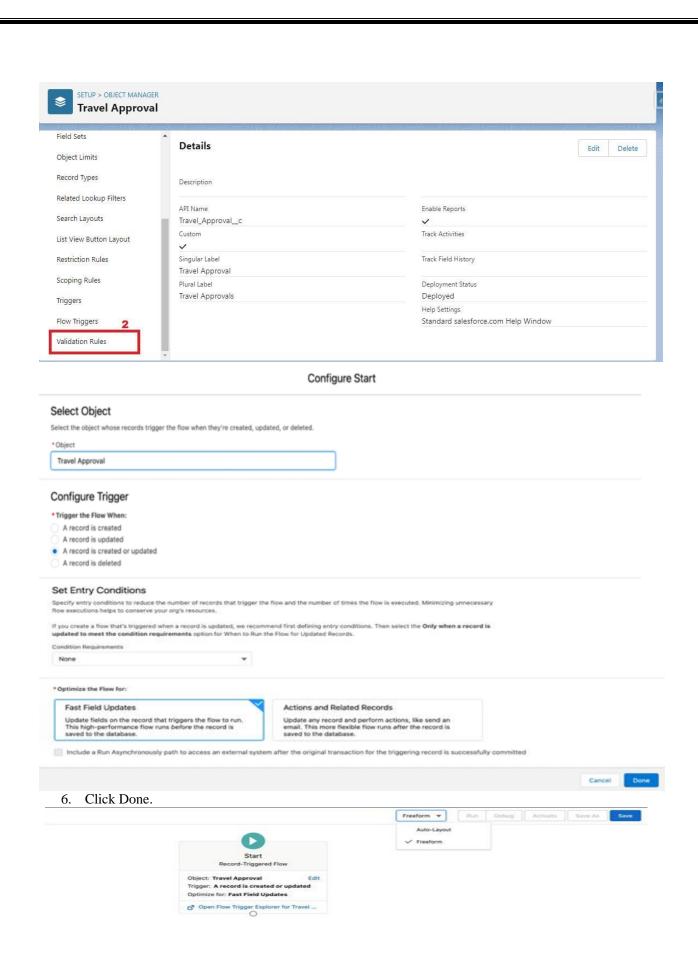
- 1. From Setup, click the Home tab.
- 2. Select Process Automation | Flows (or use the Quick Find and search for flows)



- 3. Click New Flow.
- 4. Select Record-Triggered Flow then click Create.
- 5. Enter these values:



The Configure Start screen should look like this:



7. In the Layout dropdown, select Freeform.

Add a Decision Element

- 1. From the left-hand toolbox column, drag a Decision element onto the flow builder screen.
- 2. Set the following parameters:

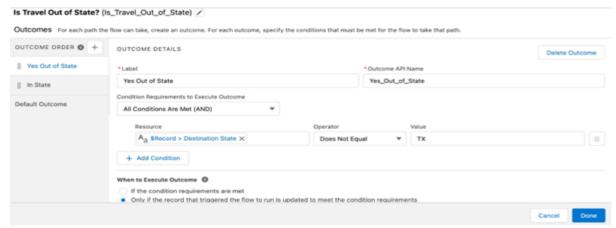
Parameter	Value
Label	Is Travel Out of State?
API Name	Is_Travel_Out_of_State (This automatically gets set when you tab out of the Label field)
Description	Leave blank

- 3. Set the Outcomes.
- 4. For the first outcome, set these parameters:

Parameter	Value
Label	Yes Out of State
Outcome API Name	Yes_Out_of_State (This automatically gets set when you tab out of the Label field)
Condition Requirements to Execute Outcome	All Conditions Are Met (AND)
Resource	SRecord > Destination State
Operator	Does Not Equal
Value	TX
When to Execute the Outcome	Only if the record that triggered the flow to run is updated to meet the condition requirements

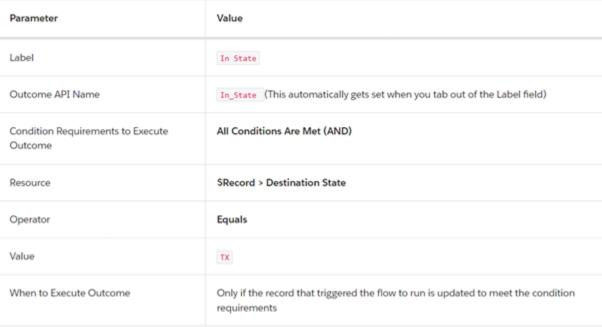
Your Edit Decision Screen should look like this:

Edit Decision



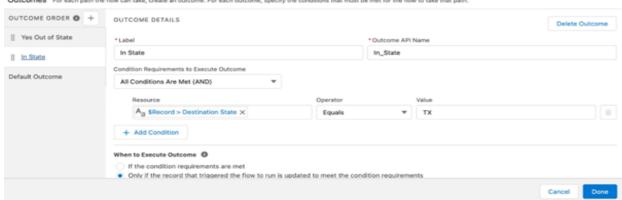
5. Next to Outcome Order click the + button to add another outcome.

6. Set these parameters:



7. Click Done.





8. Drag the white circle from the Start Flow element to the Decision element you just created to link the direction of the arrow.



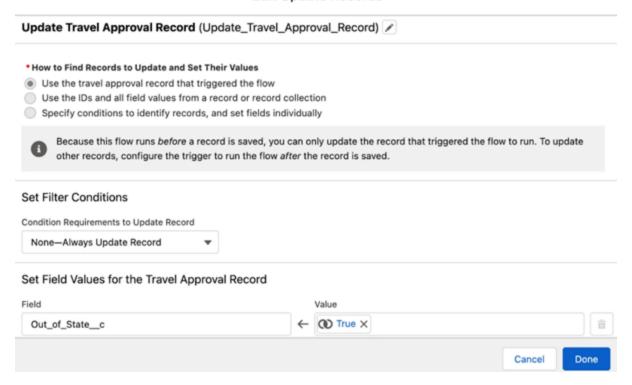
Create an Action for the Flow Using Update Records Elements

- 1. From the left-hand column, the flow toolbox, drag an Update Records element onto the flow screen.
- 2. Set the parameters for the element:

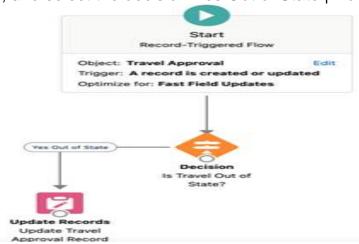
Parameter	Value
Label	Update Travel Approval Record
Outcome API Name	Update_Travel_Approval_Record (This automatically gets set when you tab out of the Label field)
How to find Records to Update and Set their Values	Use the travel approval record that triggered the flow
Condition Requirements to Update the Record	None-Always Update the Record
Field	Out_of_Statec
Value	SGlobalConstant.True (start typing True and this value will come up)

Your Update Record Screen should look like this:

Edit Update Records



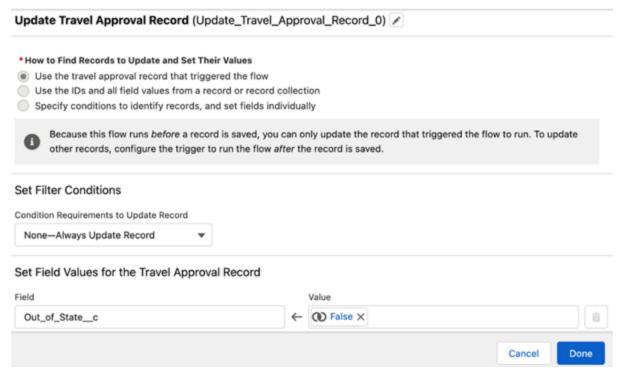
- 3. Click Done.
- 4. Drag the white circle from the Decision Node to the Update Records you just created, and select the decision Yes Out of State | Done.



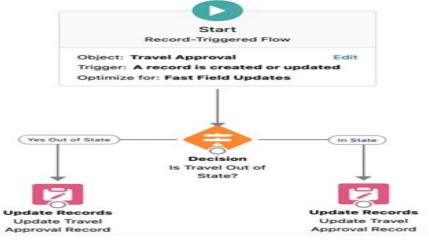
To save time, you can simply duplicate the Update Records element you just created and update the criteria.

- 5. Click the Update Records node and make sure it is highlighted in blue. In the top-left corner of the Flow Builder screen, find the and click the duplicate button Duplicate button. Double-click on the new Update Records element just created. Note the API name has been automatically updated to Update_Travel_Approval_Record_0.
- 6. Then update the Value of the Out_of_State__c field to FALSE.
- 7. Delete the True Value and enter False. Select \$GlobalConstant.False.

Edit Update Records



- 7. Click Done.
 - 9. Drag the white circle from the Decision Node to the second Update Records you just created and select the decision In State.



- 1. Click Save.
- 2. Flow Label: Out of State Travel Flag. Flow API Name will auto populate to Out_of_State_Travel_Flag. Leave Description blank and advanced settings as is.
- 3. Click Save.
- 4. Click Activate.

Approval Process

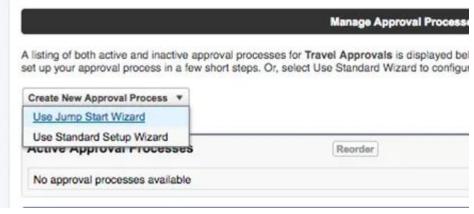
Create A Approval Process

Let's get started.

- 1. Click and select Setup.
- 2. Select Process Automation | Approval Processes (or use the Quick Find and search for Approval Processes).



- 3. In the Manage Approval Processes For list, select Travel Approval.
- 4. Click Create New Approval Process and select Use Jump Start Wizard.



5. Enter the following parameters

Parameter	Value
Name	Travel Approval Request
Unique Name	Travel_Approval_Request (This automatically gets sent when you tab out of the Name field)
Approval Assignment Email Template	Leave blank
Add the Submit for Approval button and Approval History related list to all Travel Approval page layouts	Leave this selected/checked
Use Approver Field of Travel Approval Owner	Leave unselected/unchecked.
Specify Entry Criteria	Use this approval process if the following: criteria are met
Field	Travel Approval: Total Expenses
Operator	greater than
Value	•
Select Approver	Automatically assign an approver using a standard or custom hierarchy field Select Manager from the option list

- 6. Click Save.
- 7. Click View Approval Process Detail Page.

Create an Approval Step for Out-of-State Travel Now, let's create another approval step to send out-of-state travel to a travel coordinator.

- 1. Click New Approval Step.
- 2. Enter the following details

Parameter	Value
Name	Travel Coordinator Approval
Unique Name	Travel_Coordinator_Approval (This automatically gets set when you tab out of the Name field)
Step Number	2

- 3. Click Next.
- 4. Ensure Enter this step if the following is selected and the criteria are met option is selected.
- 5. Enter the following formula criteria Field: Travel Approval: Out-of-State

Operator: equals Value: True 6. Click Next.

7. Select the Automatically assign to the approver(s) option.

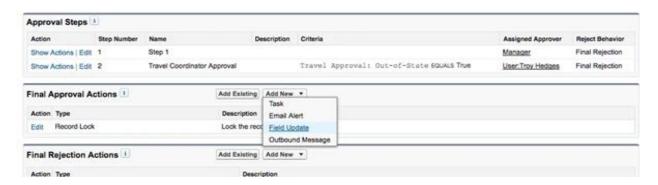
- 8. Select User from the dropdown and select your name as the travel coordinator. NOTE: In the real world, a user would not be selected as an approver of their own request. Salesforce demo orgs are limited to two Salesforce users. For this project, just use your user account for the travel coordinator.

 9. Click Save.
- 10. Select No, I'll do this later. Take me to the approval process detail page to review what I've created and then click Go!

Add Logic

Next, add logic to set the status of the approval request based on if it was Approved or Rejected. We do this by creating a Final Approval action and a Final Rejection action. Let's start by creating an action if the request was approved by all approvers.

- Click Add New in the Final Approval Actions area of the approval process form.
- Select Field Update from the dropdown list.



3. Enter the following values.

Parameter	Value
Name	Set Status to Approved
Unique Name	Set_Status_to_Approved (This automatically gets sent when you tab out of the Name field)
Field to Update	Status
Re-evaluate Workflow Rules after Field Change	Leave unchecked
Picklist Options	Select A specific value and select Approved from the dropdown list.

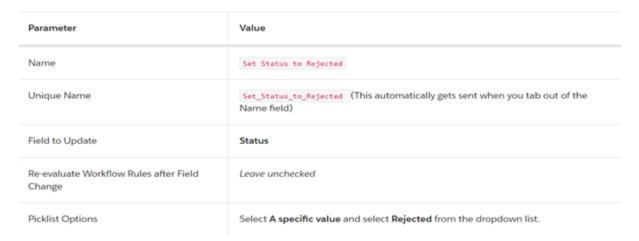
4. Click Save.

Next, let's set the status value to Rejected if any approver rejects the travel approval request.

- 1. Click Add New in the Final Rejection Actions area of the approval process form.
- 2. Select Field Update from the dropdown list.



3. Enter the following values.

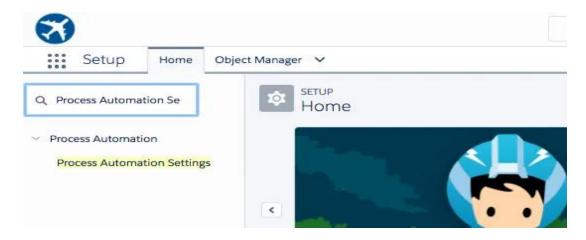


- 4. Click Save.
- 5. Click Activate.
- 6. Select OK in the popup window to confirm activation. Your approval process should now have the Active flag checked.

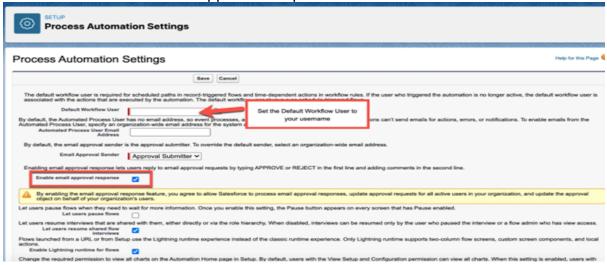


Next, you enable email approval responses.

- 1. Click and select Setup.
- 2. From setup, enter Process Automation Settings in the Quick Find box and select it.



- 3. Click the Process Automation Settings link.
- 4. Make sure Enable Email Approval Response is selected.



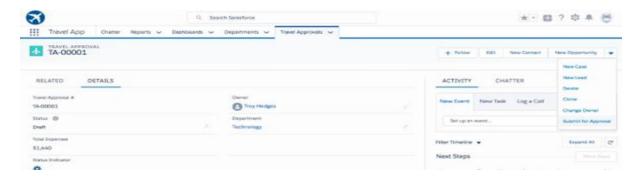
- 5. Set the Default Workflow User to your name.
- 6. Click Save.

Test Your Approval Process

Time to Test

Now that you've created your approval process, let's test it out.

- 1. Using the App Launcher, navigate to the Travel App and click the Travel Approvals tab..
- 2. Select a record from the list. Make sure this is a travel approval record that has at least one expense item and a total expense amount greater than \$0.
- 3. Click the down arrow next to the New Opportunity button and select Submit for Approval..



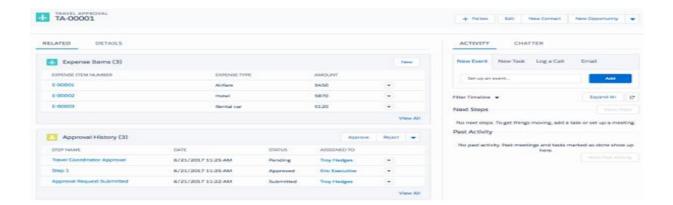
- 4. Enter a comment and click Submit.
- 5. You should receive an email alert like the following that lets Eric Executive know that he has a travel approval to process. Notice that it provides a link to directly access the Travel Approval record so that Eric could review it. Also, the email includes the option to just respond to the email and reply with text like APPROVE, YES, REJECT, NO.



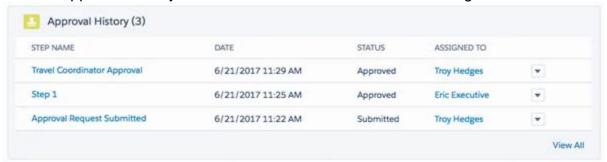
- 6. On your Travel Approval record, click the Related tab and you can see the new section titled Approval History that has details of your approval submission. Its status is Pending and it's assigned to Eric Executive.
- 7. At this point you could log out of Salesforce and log back in as Eric Executive. You can find this travel approval record (or click the link in the email) and see the same view as above. Since you are a System Administrator, you have the authority to approve any requests even if they are pending on other users.
- 8. Click Approve in the Approval History section.
- 9. In the popup window, enter a comment and click the Approve button once again.



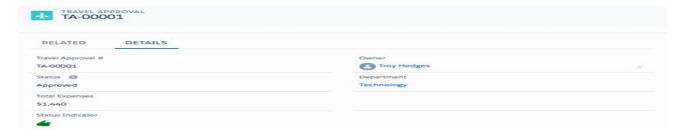
10. Since this was for out-of-town travel, the approval was sent to the Travel Coordinator (remember, this is the logic we defined for the Approval Process). The approval is actually pending on yourself since you are acting as the travel coordinator (obviously, this wouldn't be the case in a real-world implementation).



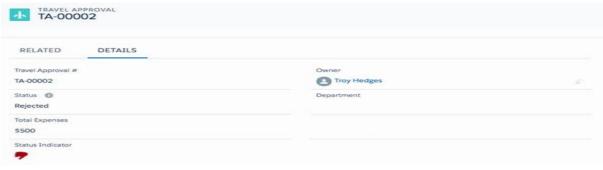
- 11. Click Approve in the Approval History section to finish the approval.
- 12. Enter a comment in the popup window and click Approve.
- 13. The Approval History section should now look like the following:



14. Click the Details tab for your travel approval record. You should also notice the status value has been updated to Approved and the Status Indicator field now shows a green thumbs-up icon.



15. Pick or create another travel request record and submit it for approval. Check your email and respond to the email with Reject. Navigate back to this travel approval record (or just click the link in the email). You should get the status value of Rejected and a red thumbs-down icon.



Congratulations! You have added automation to your application using point and click tools such as:

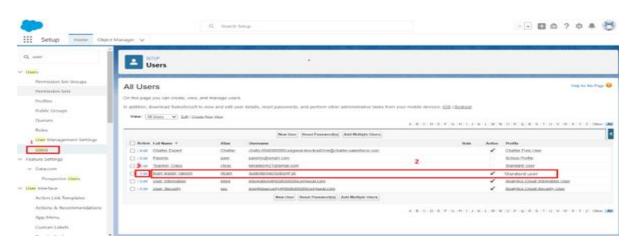
- Validations Rules
- Formula Fields
- Roll-Up Summary Fields
- Flow Builder
- Approval Processes

Note

Step-1: Go to users

Step-2: click on Standard user profile as a user

Step-3: Click on edit



Step-4: Go to Approver setting

Step-5: In the manager option select the user in which you have sent the approval

Step-6: Select the User and click on save.

