Complain

Z_Revenue

Z CostContact

0

0

```
#Importing the libraries
import numpy as np # linear algebra
import pandas as pd
import warnings
warnings.filterwarnings("ignore")
import seaborn as sns
import matplotlib.pyplot as plt
from scipy.stats import pointbiserialr
import requests
import pandas as pd
import io # Import the io module
response = requests.get(url)
# Use response.text to get the content as a string and decode it as 'utf-8'
data = pd.read_csv(io.StringIO(response.text))
# Taking a look at the top 5 rows of the data
data.head()
₹
         Income Kidhome Teenhome Recency MntWines MntFruits MntMeatProducts MntFishProducts MntSweetProducts MntGoldProds ... marit
      0 58138.0
                       O
                                 Ω
                                          58
                                                   635
                                                               88
                                                                               546
                                                                                                172
                                                                                                                   88
                                                                                                                                 88
                                                                                                  2
     1 46344.0
                       1
                                 1
                                         38
                                                   11
                                                                1
                                                                                 6
                                                                                                                    1
                                                                                                                                  6
                       0
                                 0
     2 71613.0
                                         26
                                                   426
                                                               49
                                                                               127
                                                                                                111
                                                                                                                   21
                                                                                                                                 42
                                 0
     3 26646.0
                       1
                                         26
                                                   11
                                                                4
                                                                                20
                                                                                                 10
                                                                                                                    3
                                                                                                                                   5
     4 58293.0
                                 n
                                                   173
                                                                                                                   27
                                          94
                                                               43
                                                                               118
                                                                                                 46
                                                                                                                                 15
     5 rows × 39 columns
data.columns
'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth',
            'AcceptedCmp3', 'AcceptedCmp4', 'AcceptedCmp5', 'AcceptedCmp1', 'AcceptedCmp2', 'Complain', 'Z_CostContact', 'Z_Revenue', 'Response', 'Age', 'Customer_Days', 'marital_Divorced', 'marital_Married',
            'marital_Single', 'marital_Together', 'marital_Widow',
            'education_2n Cycle', 'education_Basic', 'education_Graduation', 'education_Master', 'education_PhD', 'MntTotal', 'MntRegularProds',
            'AcceptedCmpOverall'],
           dtype='object')
data.isna().sum()
→ Income
     Kidhome
                             0
     Teenhome
                             0
     Recency
     MntWines
                             a
     MntFruits
                             0
     MntMeatProducts
     MntFishProducts
                             0
     MntSweetProducts
                             0
     MntGoldProds
     NumDealsPurchases
                             0
     NumWebPurchases
                             0
     NumCatalogPurchases
     NumStorePurchases
     NumWebVisitsMonth
                             0
     AcceptedCmp3
                             0
     AcceptedCmp4
     AcceptedCmp5
                             0
     AcceptedCmp1
     AcceptedCmp2
                             0
```

```
0
Response
Age
                          0
Customer_Days
marital_Divorced
marital_Married
                          0
                          0
marital_Single
marital_Together
marital_Widow
                          0
                          0
education_2n Cycle
                          0
education_Basic
                          0
education_Graduation
                          0
education_Master
                          0
education_PhD
                          0
MntTotal
                          0
MntRegularProds
                          0
AcceptedCmpOverall
                          0
dtype: int64
```

data.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 2205 entries, 0 to 2204
Data columns (total 39 columns):

#	Column	Non-Null Count	Dtype
0	Income	2205 non-null	float64
1	Kidhome	2205 non-null	int64
2	Teenhome	2205 non-null	int64
3	Recency	2205 non-null	int64
4	MntWines	2205 non-null	int64
5	MntFruits	2205 non-null	int64
6	MntMeatProducts	2205 non-null	int64
7	MntFishProducts	2205 non-null	int64
8	MntSweetProducts	2205 non-null	int64
9	MntGoldProds	2205 non-null	int64
10	NumDealsPurchases	2205 non-null	int64
11	NumWebPurchases	2205 non-null	int64
12	NumCatalogPurchases	2205 non-null	int64
13	NumStorePurchases	2205 non-null	int64
14	NumWebVisitsMonth	2205 non-null	int64
15	AcceptedCmp3	2205 non-null	int64
16	AcceptedCmp4	2205 non-null	int64
17	AcceptedCmp5	2205 non-null	int64
18	AcceptedCmp1	2205 non-null	int64
19	AcceptedCmp2	2205 non-null	int64
20	Complain	2205 non-null	int64
21	<pre>Z_CostContact</pre>	2205 non-null	int64
22	Z_Revenue	2205 non-null	int64
23	Response	2205 non-null	int64
24	Age	2205 non-null	int64
25	Customer_Days	2205 non-null	int64
26	marital_Divorced	2205 non-null	int64
27	marital_Married	2205 non-null	int64
28	marital_Single	2205 non-null	int64
29	marital_Together	2205 non-null	int64
30	marital_Widow	2205 non-null	int64
31	education_2n Cycle	2205 non-null	int64
32	education_Basic	2205 non-null	int64
33	education_Graduation	2205 non-null	int64
34	education_Master	2205 non-null	int64
35	education_PhD	2205 non-null	int64
36	MntTotal	2205 non-null	int64
37	MntRegularProds	2205 non-null	int64
38	AcceptedCmpOverall	2205 non-null	int64
dtype	es: float64(1), int64(38)	
memoi	rv usage: 672.0 KB		

memory usage: 672.0 KB

data.nunique()

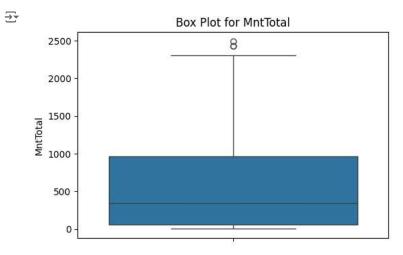
→ Income 1963 Kidhome 3 Teenhome 3 Recency 100 MntWines 775 158 MntFruits ${\tt MntMeatProducts}$ 551 ${\tt MntFishProducts}$ MntSweetProducts 176 ${\tt MntGoldProds}$ 212 NumDealsPurchases 15 NumWebPurchases 15 ${\tt NumCatalogPurchases}$ 13

```
NumStorePurchases
                            14
NumWebVisitsMonth
                            16
AcceptedCmp3
AcceptedCmp4
                             2
AcceptedCmp5
                             2
AcceptedCmp1
                             2
AcceptedCmp2
                             2
                             2
Complain
{\bf Z\_CostContact}
                             1
Z_Revenue
Response
                             2
                            56
Age
Customer_Days
                           662
marital_Divorced
                             2
marital_Married
                             2
marital_Single
                             2
marital_Together
marital_Widow
                             2
education_2n Cycle
                             2
education_Basic
education_Graduation
education_Master
                             2
                             2
education_PhD
MntTotal
                           897
{\tt MntRegularProds}
                           974
AcceptedCmpOverall
dtype: int64
```

data.drop(columns=['Z_CostContact','Z_Revenue'],inplace=True)

```
plt.figure(figsize=(6, 4))
sns.boxplot(data=data, y='MntTotal')
plt.title('Box Plot for MntTotal')
plt.ylabel('MntTotal')
plt.show()
```

 $\overline{\Rightarrow}$



```
Q1 = data['MntTotal'].quantile(0.25)
Q3 = data['MntTotal'].quantile(0.75)
IQR = Q3 - Q1
lower_bound = Q1 - 1.5 * IQR
upper_bound = Q3 + 1.5 * IQR
outliers = data[(data['MntTotal'] < lower_bound) | (data['MntTotal'] > upper_bound)]
outliers.head()
```

		Income	Kidhome	Teenhome	Recency	MntWines	MntFruits	MntMeatProducts	MntFish
	1159	90638.0	0	0	29	1156	120	915	
	1467	87679.0	0	0	62	1259	172	815	
	1547	90638.0	0	0	29	1156	120	915	
;	3 rows	× 37 colum	nns						
	4								+

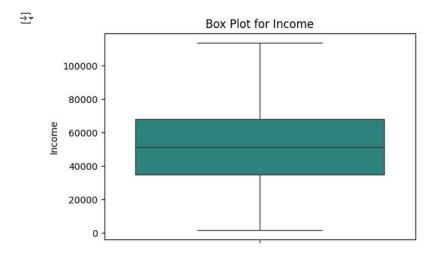
data = data[(data['MntTotal'] > lower_bound) & (data['MntTotal'] < upper_bound)]
data.describe()</pre>



	Income	Kidhome	Teenhome	Recency	MntWines	MntFruits	Mnt
count	2202.000000	2202.000000	2202.000000	2202.000000	2202.000000	2202.000000	
mean	51570.283379	0.442779	0.507266	49.021344	304.960036	26.252044	
std	20679.438848	0.537250	0.544429	28.944211	336.135586	39.589747	
min	1730.000000	0.000000	0.000000	0.000000	0.000000	0.000000	
25%	35182.500000	0.000000	0.000000	24.000000	24.000000	2.000000	
50%	51258.500000	0.000000	0.000000	49.000000	176.500000	8.000000	
75%	68146.500000	1.000000	1.000000	74.000000	505.000000	33.000000	
max	113734.000000	2.000000	2.000000	99.000000	1493.000000	199.000000	

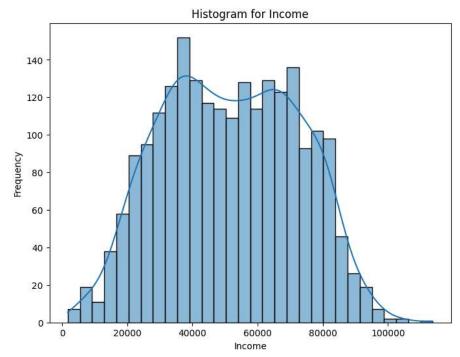
8 rows × 37 columns

```
#Box plot and histogram for income
plt.figure(figsize=(6, 4))
sns.boxplot(data=data, y='Income', palette='viridis')
plt.title('Box Plot for Income')
plt.ylabel('Income')
plt.show()
```

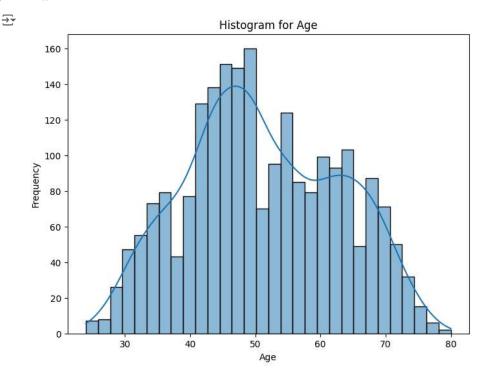


```
plt.figure(figsize=(8, 6))
sns.histplot(data=data, x='Income', bins=30, kde=True)
plt.title('Histogram for Income')
plt.xlabel('Income')
plt.ylabel('Frequency')
plt.show()
```





```
#Histogram for Age
plt.figure(figsize=(8, 6))
sns.histplot(data=data, x='Age', bins=30, kde=True)
plt.title('Histogram for Age')
plt.xlabel('Age')
plt.ylabel('Frequency')
plt.show()
```



```
print("Skewness: %f" % data['Age'].skew())
print("Kurtosis: %f" % data['Age'].kurt())

Skewness: 0.091227
    Kurtosis: -0.796125

cols_demographics = ['Income', 'Age']
```

```
cols_marital = ['marital_Divorced', 'marital_Married', 'marital_Single', 'marital_Together', 'marital_Widow']

cols_mnt = ['MntTotal', 'MntRegularProds', 'MntWines', 'MntFruits', 'MntMeatProducts', 'MntFishProducts', 'MntSweetProducts', 'MntGoldProds']

cols_communication = ['Complain', 'Response', 'Customer_Days']

cols_campaigns = ['AcceptedCmpOverall', 'AcceptedCmp1', 'AcceptedCmp2', 'AcceptedCmp3', 'AcceptedCmp4', 'AcceptedCmp5']

cols_source_of_purchase = ['NumDealsPurchases', 'NumWebPurchases', 'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth']

cols_education = ['education_2n Cycle', 'education_Basic', 'education_Graduation', 'education_Master', 'education_PhD']

corr_matrix = data[['MntTotal']+cols_demographics+cols_children].corr()

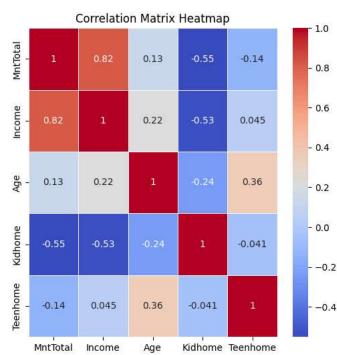
plt.figure(figsize=(6,6))

sns.heatmap(corr_matrix, annot=True, cmap='coolwarm', linewidths=0.5)

plt.title('Correlation Matrix Heatmap')

plt.show()

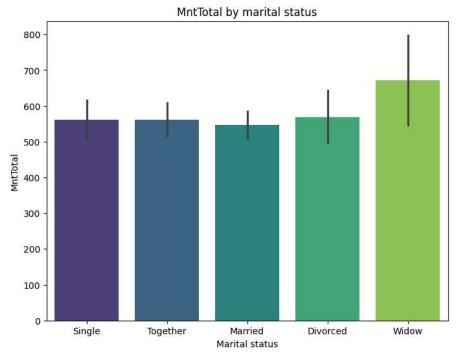
Correlation Matrix Heatmap
```



```
for col in cols_marital:
   correlation, p_value = pointbiserialr(data[col], data['MntTotal'])
   print(f'{correlation:.4f}: Point-Biserial Correlation for {col} with p-value {p value:.4f}')
→ 0.0053: Point-Biserial Correlation for marital_Divorced with p-value 0.8041
     -0.0188: Point-Biserial Correlation for marital Married with p-value 0.3767
    0.0011: Point-Biserial Correlation for marital_Single with p-value 0.9571
    0.0008: Point-Biserial Correlation for marital_Together with p-value 0.9708
    0.0370: Point-Biserial Correlation for marital_Widow with p-value 0.0826
for col in cols_education:
   correlation, p_value = pointbiserialr(data[col], data['MntTotal'])
   print(f'{correlation:.4f}: Point-Biserial Correlation for {col} with p-value {p_value:.4f}')
→ -0.0593: Point-Biserial Correlation for education_2n Cycle with p-value 0.0054
     -0.1389: Point-Biserial Correlation for education_Basic with p-value 0.0000
    0.0159: Point-Biserial Correlation for education_Graduation with p-value 0.4551
    0.0004: Point-Biserial Correlation for education_Master with p-value 0.9842
    0.0737: Point-Biserial Correlation for education_PhD with p-value 0.0005
```

```
def get_marital_status(row):
    if row['marital_Divorced'] == 1:
        return 'Divorced'
    elif row['marital_Married'] == 1:
        return 'Married'
    elif row['marital_Single'] == 1:
        return 'Single'
    elif row['marital_Together'] == 1:
        return 'Together'
    elif row['marital_Widow'] == 1:
        return 'Widow'
    else:
        return 'Unknown'
data['Marital'] = data.apply(get_marital_status, axis=1)
plt.figure(figsize=(8, 6))
sns.barplot(x='Marital', y='MntTotal', data=data, palette='viridis')
plt.title('MntTotal by marital status')
plt.xlabel('Marital status')
plt.ylabel('MntTotal')
```

Text(0, 0.5, 'MntTotal')



```
def get_relationship(row):
    if row['marital_Married'] ==1:
        return 1
    elif row['marital_Together'] == 1:
        return 1
    else:
        return 0
data['In_relationship'] = data.apply(get_relationship, axis=1)
data.head()
```

	Income	Kidhome	Teenhome	Recency	MntWines	MntFruits	MntMeatProducts	MntFishPro
(58138.0	0	0	58	635	88	546	
1	46344.0	1	1	38	11	1	6	
2	71613.0	0	0	26	426	49	127	
3	26646.0	1	0	26	11	4	20	
4	58293.0	1	0	94	173	43	118	

5 rows × 39 columns

₹

```
from sklearn.cluster import KMeans
```

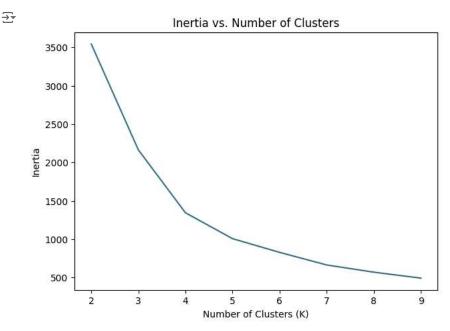
```
from sklearn.preprocessing import StandardScaler
scaler = StandardScaler()
cols_for_clustering = ['Income', 'MntTotal', 'In_relationship']
data_scaled = data.copy()
data_scaled[cols_for_clustering] = scaler.fit_transform(data[cols_for_clustering])
data_scaled[cols_for_clustering].describe()
```

	Income	MntTotal	<pre>In_relationship</pre>
count	2.202000e+03	2.202000e+03	2.202000e+03
mean	2.742785e-17	-8.873717e - 17	-4.678869e-17
std	1.000227e+00	1.000227e+00	1.000227e+00
min	-2.410685e+00	-9.724232e-01	-1.348874e+00
25%	-7.926475e-01	-8.815089e - 01	-1.348874e+00
50%	-1.508040e-02	-3.806058e-01	7.413589e-01
75%	8.017617e-01	7.024988e - 01	7.413589e-01
max	3.006747e+00	3.048788e+00	7.413589e-01

```
from sklearn import decomposition
pca = decomposition.PCA(n_components = 2)
pca_res = pca.fit_transform(data_scaled[cols_for_clustering])
data_scaled['pc1'] = pca_res[:,0]
data_scaled['pc2'] = pca_res[:,1]
X = data_scaled[cols_for_clustering]
inertia_list = []
for K in range(2,10):
    inertia = KMeans(n_clusters=K, random_state=7).fit(X).inertia_
```

```
inertia_list.append(inertia)

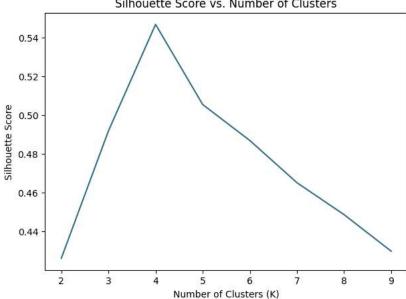
plt.figure(figsize=[7,5])
plt.plot(range(2,10), inertia_list, color=(54 / 255, 113 / 255, 130 / 255))
plt.title("Inertia vs. Number of Clusters")
plt.xlabel("Number of Clusters (K)")
plt.ylabel("Inertia")
plt.show()
```



```
from sklearn.metrics import silhouette_score
silhouette_list = []
for K in range(2,10):
    model = KMeans(n_clusters = K, random_state=7)
    clusters = model.fit_predict(X)
    s_avg = silhouette_score(X, clusters)
    silhouette_list.append(s_avg)
plt.figure(figsize=[7,5])
plt.plot(range(2,10), silhouette_list, color=(54 / 255, 113 / 255, 130 / 255))
plt.title("Silhouette Score vs. Number of Clusters")
plt.xlabel("Number of Clusters (K)")
plt.ylabel("Silhouette Score")
plt.show()
```

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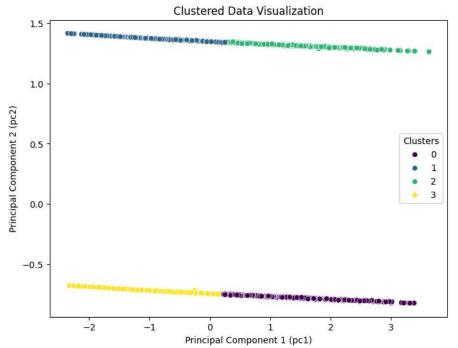
Silhouette Score vs. Number of Clusters



```
model = KMeans(n_clusters=4, random_state = 7)
model.fit(data_scaled[cols_for_clustering])
data_scaled['Cluster'] = model.predict(data_scaled[cols_for_clustering])
plt.figure(figsize=(8, 6))
sns.scatterplot(x='pc1', y='pc2', data=data_scaled, hue='Cluster', palette='viridis')
plt.title('Clustered Data Visualization')
plt.xlabel('Principal Component 1 (pc1)')
plt.ylabel('Principal Component 2 (pc2)')
plt.legend(title='Clusters')
```

Next steps:

<matplotlib.legend.Legend at 0x79fc9b13f490>



data['Cluster'] = data_scaled.Cluster
data.groupby('Cluster')[cols_for_clustering].mean()

_		Income	MntTotal	In_relationship	
	Cluster				th
	0	71818.929329	1147.372792	1.0	
	1	37332.339956	150.761589	0.0	
	2	71946.155488	1159.612805	0.0	
	3	37892.819883	158.463158	1.0	

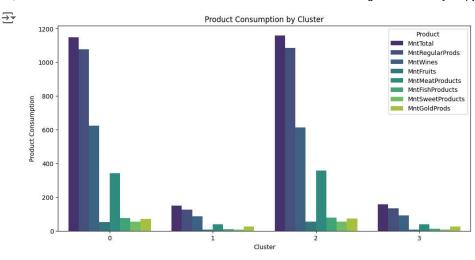
mnt_data = data.groupby('Cluster')[cols_mnt].mean().reset_index()
mnt_data.head()

Generate code with <code>mnt_data</code>

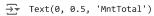
₹		Cluster	MntTotal	MntRegularProds	MntWines	MntFruits	MntMeatProducts	MntFish
	0	0	1147.372792	1076.279152	623.261484	52.489399	341.326855	
	1	1	150.761589	125.662252	85.450331	7.832230	38.774834	
	2	2	1159.612805	1085.332317	613.862805	54.929878	357.902439	
	3	3	158.463158	133.962573	92.046784	7.640936	39.438596	

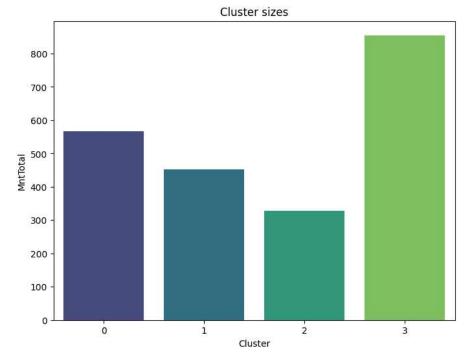
```
melted_data = pd.melt(mnt_data, id_vars="Cluster", var_name="Product", value_name="Consumption")
plt.figure(figsize=(12, 6))
sns.barplot(x="Cluster", y="Consumption", hue="Product", data=melted_data, ci=None, palette="viridis")
plt.title("Product Consumption by Cluster")
plt.xlabel("Cluster")
plt.ylabel("Product Consumption")
plt.xticks(rotation=0)
plt.legend(title="Product", loc="upper right")
plt.show()
```

View recommended plots



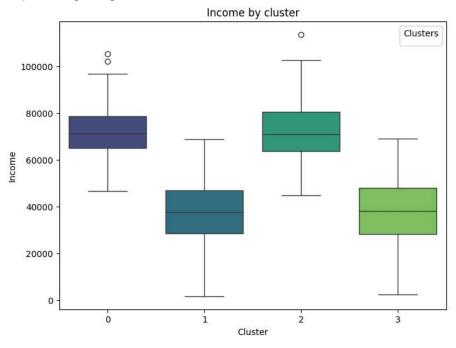
```
cluster_sizes = data.groupby('Cluster')[['MntTotal']].count().reset_index()
plt.figure(figsize=(8,6))
sns.barplot(x='Cluster', y='MntTotal', data=cluster_sizes, palette = 'viridis')
plt.title('Cluster sizes')
plt.xlabel('Cluster')
plt.ylabel('MntTotal')
```





```
total_rows = len(data)
cluster_sizes['Share%'] = round(cluster_sizes['MntTotal'] / total_rows*100,0)
cluster_sizes.head()
```

WARNING:matplotlib.legend:No artists with labels found to put in legend. Note that arti <matplotlib.legend.Legend at 0x79fc983a6980>



```
plt.figure(figsize=(8, 6))
sns.scatterplot(x='Income', y='MntTotal', data=data, hue = 'Cluster', palette='viridis')
plt.title('Income by cluster')
plt.xlabel('Income')
plt.ylabel('MntTotal')
plt.legend(title='Clusters')
```

<matplotlib.legend.Legend at 0x79fc98fdfac0>

