

Vignesh Gopalakrishnan

Senior Associate

PROFILE

Experienced Healthcare Revenue Cycle Management Specialist with a focus on claim adjudication. I have managed the investigation and resolution of claims, identifying issues that lead to denials and ensuring timely resolutions. I've collaborated with clients to provide clear explanations for claim returns and worked with teams to optimize workflows, enhancing overall efficiency. I am seeking a role that values problem-solving and effective claims management.

EXPERIENCE

Production Specialist – Senior associate

Wipro, Coimbatore (July 2021 – September 2023)

With 2.4 years of experience at Wipro, I have specialized in medical claim adjudication, focusing on auditing data, identifying issues, and reporting findings to clients. I have effectively managed team workflows by equitably distributing tasks and ensuring efficient completion of work.

My role also involved overseeing individual work assignments, coordinating with clients, and contributing to team management. My expertise includes optimizing claim processes and maintaining clear communication with clients to address and resolve claim-related issues.

AREA OF EXPERTISE

- Claim adjudication
- Claim Investigation
- Client Coordination
- Workflow Management
- Data Auditing

EDUCATION

Bachelor of Computer Applications

Nallamuthu Gounder Mahalingam College, Pollachi

Graduated in March 2019 with 71%

Master of Business Administration

Dr.N.G.P. Institute of Technology, Coimbatore

Graduated in March 2023 with 78%

MBA SPECIALIZATION

- Human resource management
- Finance

Contact

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EXPERTISE

Data Analyst

- Python
- Machine Learning
- NLP
- Data Visualization
- Deep Learning
- SQL
- Power Bi Report

PROJECTS

- YouTube Data Harvesting
- Phone Pay Report

Courses

Data Science - ML, GUVI - IIT
Madras