

SECTION 2:

Essential Terms and Concepts

08

Getting to Know the Versions of Jira

Understanding Jira for
Users, Managers, and Admins

Versions of Jira

Jira Software

Jira Software, Atlassian's primary product for software developers, was merged into Jira Work Management in 2024.

Jira Work Management

Once called Jira Core, this version focuses on general project management. It was merged into Jira Software in 2024.

Jira Service Management

Previously known as Jira Service Desk, this version of Jira offers features specifically for support help desks.

Jira Product Discovery

This version is designed for product development teams to capture ideas and organize them into a roadmap.

Versions of Jira

Jira

A Brief History

2015

Jira Core splits from Jira Software

2024

Jira Work Management and Jira Software merged into Jira

Jira Core rebranded as
Jira Work Management

2021

Jira Service Management

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Jira Product Discovery

This version is designed for product development teams to capture ideas and organize them into a roadmap.

**This course works
for all versions**

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Your version may have slight differences.



Your version may have slight differences,
but the core features are the same.



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but the **core features** are the same.

Versions of Jira

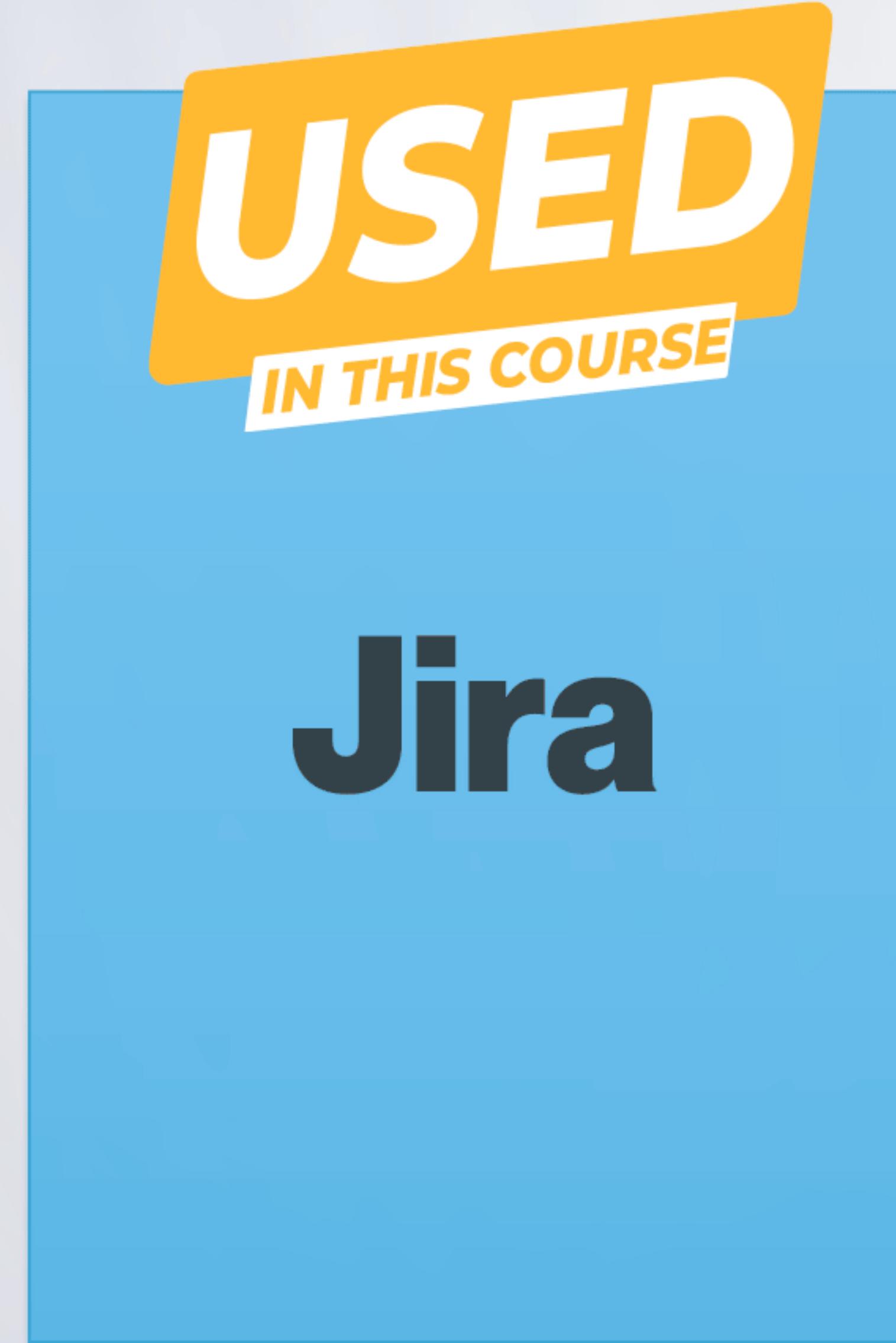
Jira
Service
Management

Jira

Jira
Product
Discovery

Versions of Jira

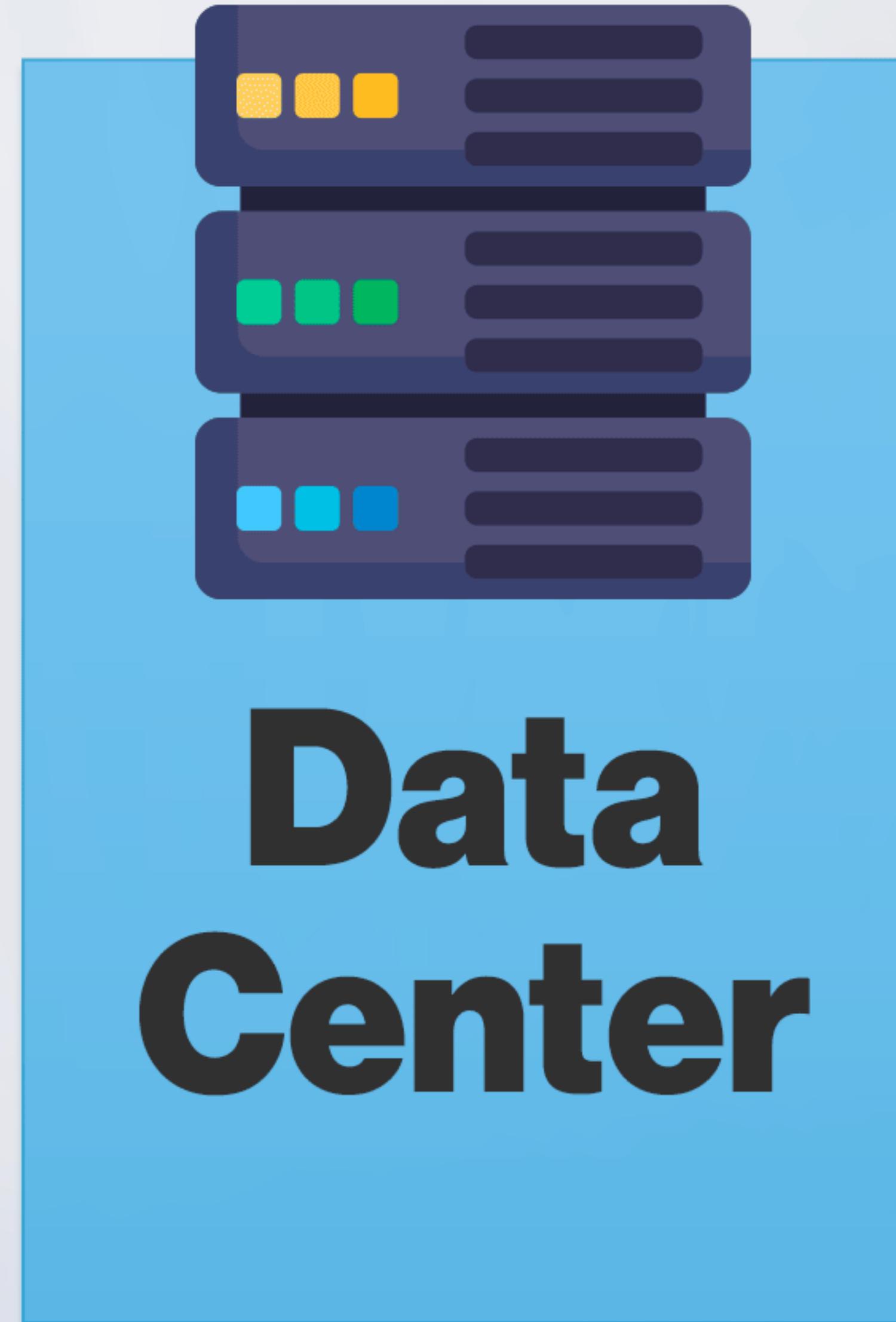
Jira
Service
Management



Jira
Product
Discovery

**Licensing affects
your version of Jira**

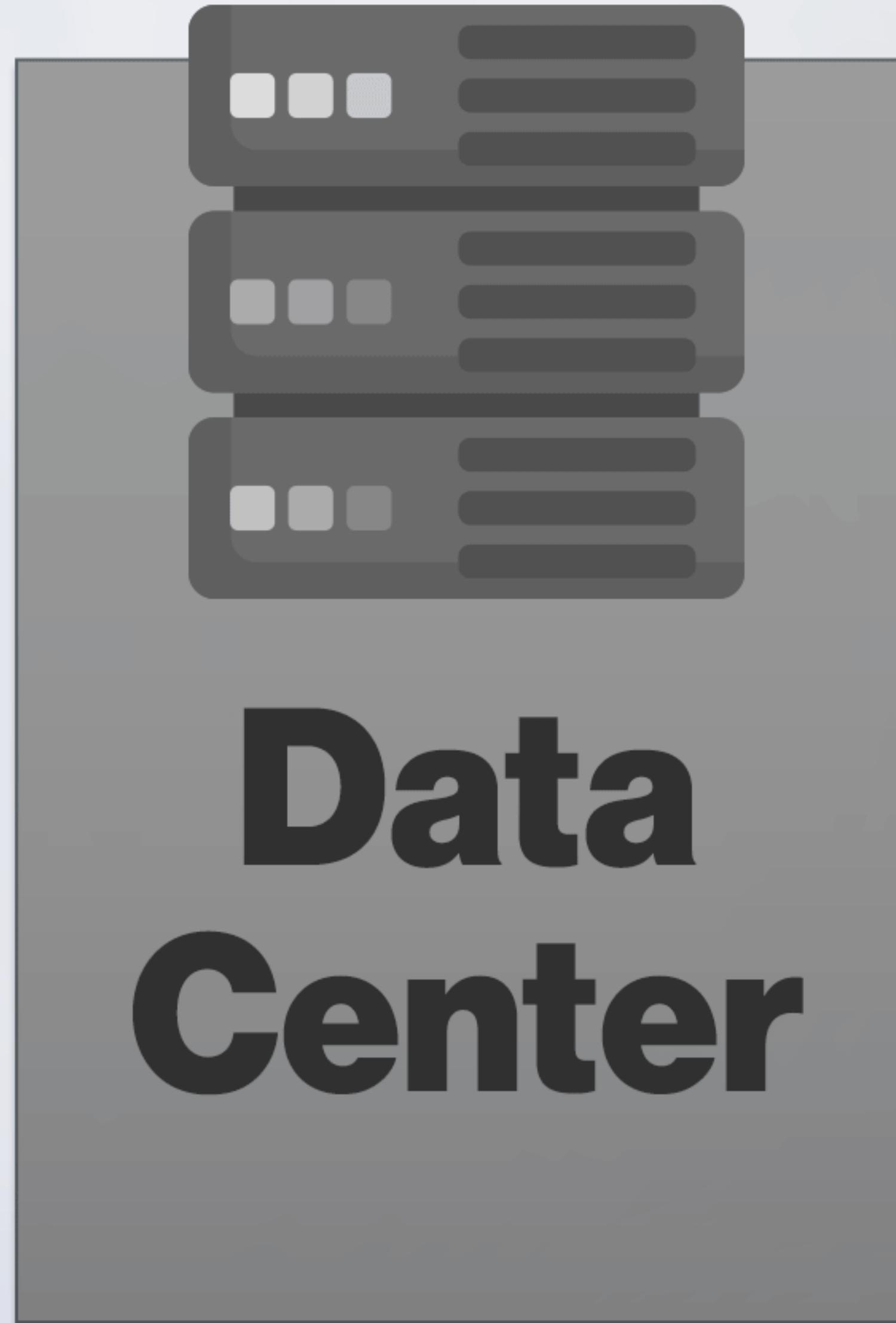
Jira's Licenses



Jira's Licenses



Cloud

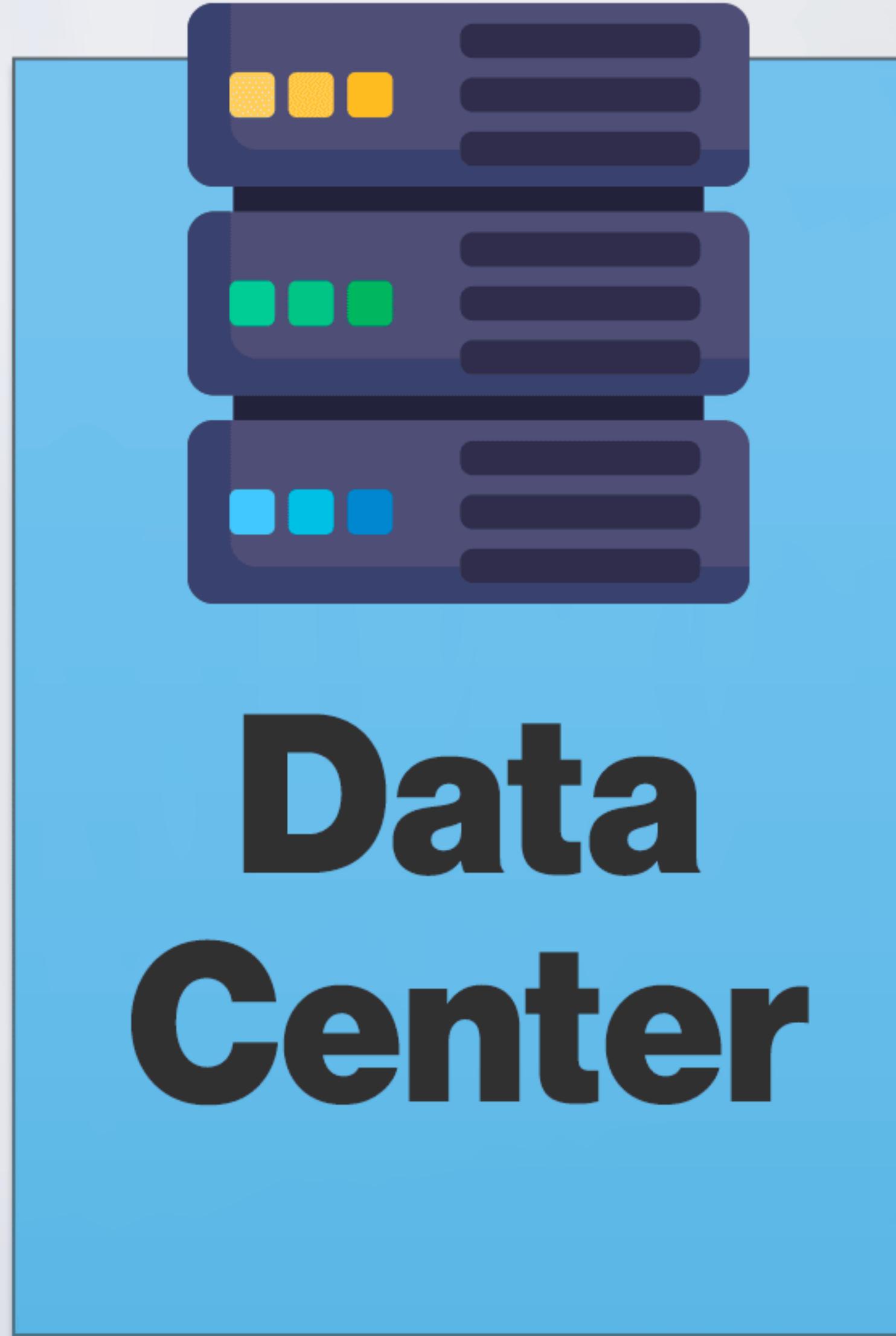


**Data
Center**

Jira's Licenses



Cloud



**Data
Center**

**If your organization is
using a data center license,
you might be using an older version**

Note on Course Updates

But wait, there's more!

Jira / Marketplace apps

Explore apps for Jira



Search for apps

Pricing

Trust signals

Categories

Showing over 1,000 apps

Version of Jira Used in This Course



Version of Jira Used in This Course



Version of Jira Used in This Course

