

TAT REPORT

Owner

All

Ticket ID

All

SupplierName

All

361K

Total Tickets

356K

Tickets Completed

2339

Tickets Discarded

1757

Tickets Open

693

Tickets Not Completed

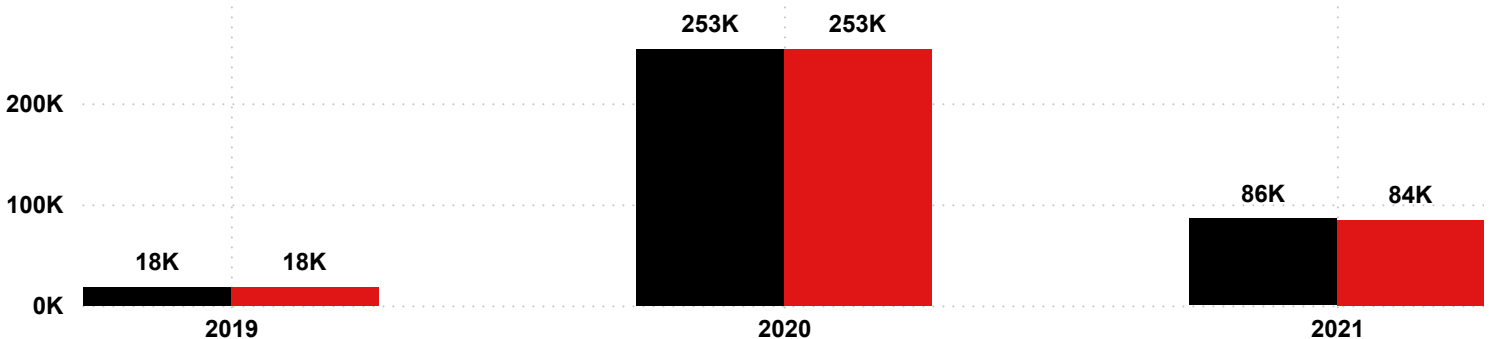
99%

Completed %

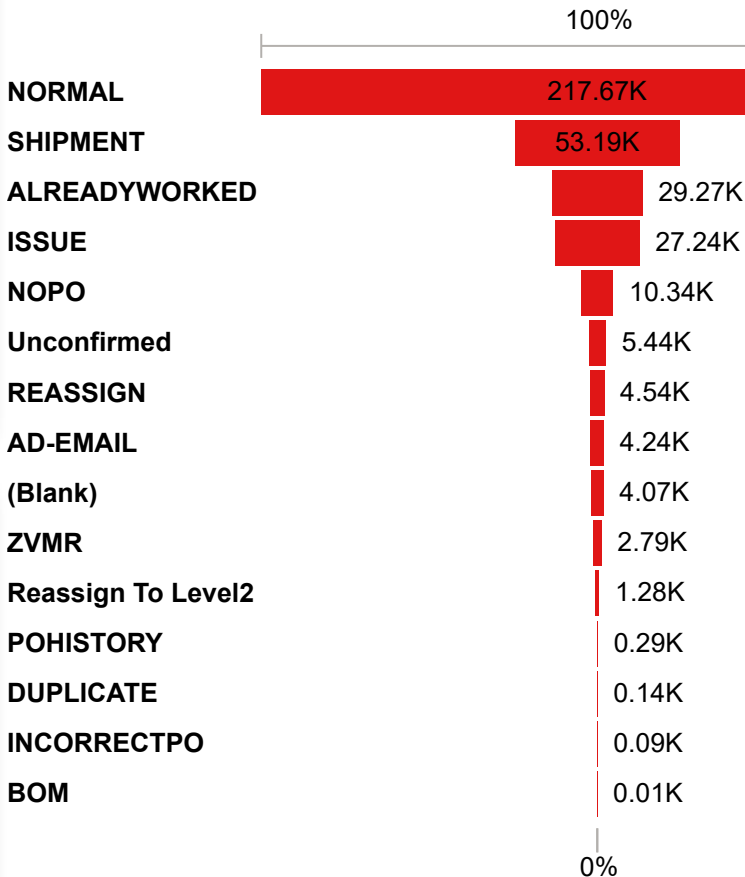


Ticket Created by Year / Month

● Tickets Created ● Tickets Completed

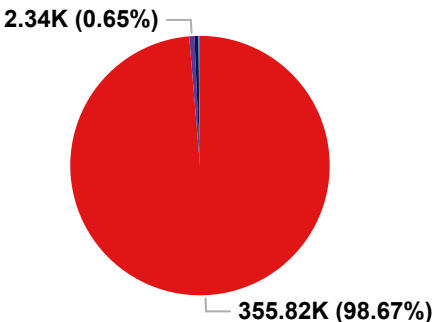


Total Tickets by Action taken

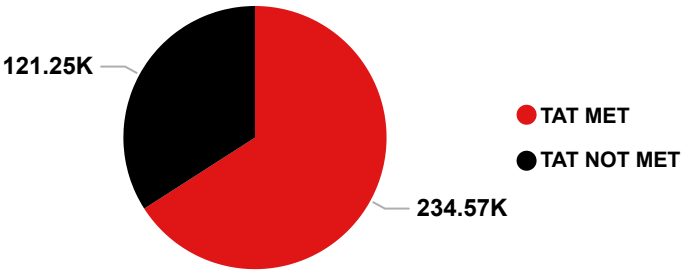


Tickets by Status

● Completed
● Discarded
● Open
● Not Complet...



TAT by Ticket Completed



SUMMARY

Owner

Ticket ID

SupplierName

Status

All

All

All

All

ID	Ticket Raised	Ticket Completed	TAT	Owner	PONumber	Status	Action taken	PendingReason	MET
1	27-11-2019 10:00:00	27-11-2019 10:00:00	0 days 0 hrs 0 mins 0 secs	jayaram.jayaraj	450000000	Discarded	NORMAL	PRICING	TAT MET
2	27-11-2019 10:00:00	21-07-2020 13:51:59	237 days 3 hrs 51 mins 59 secs	jayaram.jayaraj	4500	Completed	ISSUE	MINIMUM ISSUE	TAT NOT MET
3	27-11-2019 10:21:33	27-11-2019 10:29:04	0 days 0 hrs 8 mins 31 secs	jayaram.jayaraj	45XX	Completed	NORMAL	PART MIS-MATCH	TAT MET
4	27-11-2019 15:57:28	27-11-2019 16:06:52	0 days 1 hrs 9 mins 24 secs	jayaram.jayaraj	45	Completed	NORMAL		TAT MET
5	02-12-2019 10:00:00	02-12-2019 10:00:00	0 days 0 hrs 0 mins 0 secs	Bagyalakshmi.Rajagop	45XX	Completed	NOPO		TAT MET
6	02-12-2019 10:00:00	02-12-2019 10:00:00	0 days 0 hrs 0 mins 0 secs	Dharshini.Babu	45XX	Completed	NOPO		TAT MET
7	02-12-2019 10:00:00	02-12-2019 10:00:00	0 days 0 hrs 0 mins 0 secs	Surendran.Varatharaj	4500	Completed	NOPO		TAT MET
8	02-12-2019 10:00:00	02-12-2019 10:00:00	0 days 0 hrs 0 mins 0 secs	Freeda.Joseph	45XX	Completed	NOPO		TAT MET
9	02-12-2019 10:00:00	02-12-2019 10:00:00	0 days 0 hrs 0 mins 0 secs	Sowmya.Hariharan	4500	Completed	NOPO		TAT MET
10	02-12-2019 10:00:00	02-12-2019 10:22:13	0 days 0 hrs 22 mins 13 secs	ranjit.sivakumar	45XX	Completed	AD-EMAIL		TAT MET
11	02-12-2019 10:00:00	02-12-2019 17:00:46	0 days 7 hrs 0 mins 46 secs	Karthikeyan.Aruchamy	4510822396	Completed	POHISTORY		TAT MET
12	02-12-2019 10:00:00	02-12-2019 10:34:12	0 days 0 hrs 34 mins 12 secs	Dharanidharan.Rama	4510818902	Completed	ALREADYWORKED		TAT MET
13	02-12-2019 10:00:00	02-12-2019 10:41:34	0 days 0 hrs 41 mins 34 secs	Nivedha.Murali	4510824311	Completed	ALREADYWORKED		TAT MET
14	02-12-2019 10:00:00	02-12-2019 10:12:31	0 days 0 hrs 12 mins 31 secs	prasena.velusamy	4510824176	Completed	SHIPMENT		TAT MET
15	02-12-2019 10:00:00	02-12-2019 10:38:07	0 days 0 hrs 38 mins 7 secs	Bagyalakshmi.Rajagop	4510825956	Completed	NORMAL		TAT MET
16	02-12-2019 10:00:00	02-12-2019 10:00:00	0 days 0 hrs 0 mins 0 secs	Dharshini.Babu	4510828810	Completed	NORMAL		TAT MET
17	02-12-2019 10:00:00	02-12-2019 17:11:03	0 days 7 hrs 11 mins 3 secs	Surendran.Varatharaj	4510829046	Completed	NORMAL		TAT MET
18	02-12-2019 10:00:00	02-12-2019 16:34:22	0 days 6 hrs 34 mins 22 secs	Freeda.Joseph	4510828857	Completed	ALREADYWORKED		TAT MET
19	02-12-2019 10:00:00	05-12-2019 10:00:00	3 days 0 hrs 0 mins 0 secs	Vijayakumar.Ramasamy	4510830031	Completed	REASSIGN		TAT NOT MET
20	02-12-2019 10:00:00	02-12-2019 10:12:56	0 days 0 hrs 12 mins 56 secs	ranjit.sivakumar	4510831841	Completed	ALREADYWORKED		TAT MET
21	02-12-2019 10:00:00	02-12-2019 10:59:17	0 days 0 hrs 59 mins 17 secs	Karthikeyan.Aruchamy	4510830748	Completed	NORMAL		TAT MET
22	02-12-2019 10:00:00	02-12-2019 10:00:00	0 days 0 hrs 0 mins 0 secs	Dharanidharan.Rama	45XX	Completed	NOPO		TAT MET
23	02-12-2019 10:00:00	02-12-2019 10:00:00	0 days 0 hrs 0 mins 0 secs	Nivedha.Murali	4500	Completed	NOPO		TAT MET
24	02-12-2019 10:00:00	02-12-2019 10:15:22	0 days 0 hrs 15 mins 22 secs	prasena.velusamy	4510819769	Completed	ALREADYWORKED		TAT MET
25	02-12-2019 10:00:00	02-12-2019 16:29:13	0 days 6 hrs 29 mins 13 secs	Bagyalakshmi.Rajagop	4510702231	Completed	ISSUE		TAT MET