

Reports that are visible in the Catalog through /analytics are not visible in the Catalog through BI Publisher (Doc ID 1620824.1)

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Related Products

Oracle Fusion Application Toolkit Cloud Service
 Oracle Fusion Benefits Cloud Service

Information Centers

No Information Center available for this document.

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APPLIES TO:

Oracle Fusion Benefits Cloud Service - Version 11.1.7.0.0 and later
 Oracle Fusion Application Toolkit Cloud Service - Version 11.1.7.0.0 and later
 Information in this document applies to any platform.

SYMPTOMS

The customer was attempting to access a BI Publisher report via the Catalog in order to 'Customize' the standard Benefits Report.

When navigating into the /Shared Folders/Human Capital Management/Benefits/Enrollment folder from BI Publisher (/xmlpsrver) in order to access the report the user was unable to see any reports in the folder.

It was confirmed that the user had the correct privileges to access the folder and any contents but the reports were still not visible but when logged in to BI Answers (/analytics) the user could see the report but had no Customize option.

CAUSE

The behaviour was caused by the fact that multiple copies of the report existed in the folder but at the OS level they did not have the correct extension, they were missing the .xdo extension and so appeared as follows :

```
[jmayall@myservername enrollment]$ ls
copy+2+of+person+enrollment+summary+report
copy+2+of+person+enrollment+summary+report.atr
copy+3+of+person+enrollment+summary+report
copy+3+of+person+enrollment+summary+report.atr
copy+of+person+enrollment+summary+report
copy+of+person+enrollment+summary+report.atr
data+models
data+models.atr
enrollmentkitreport%2exdo
enrollmentkitreport%2exdo.atr
personenrollmentssummary%2exdo
personenrollmentssummary%2exdo.atr
sample_dm%2exdm
sample_dm%2exdm.atr
test%2exdo
test%2exdo.atr
```

SOLUTION

BI Publisher expects that the folder for any report object have a .xdo extension therefore it was unable to locate the report definitions in the Catalog. It is unclear at this point in time how the report definitions were created without this extension.

In order to resolve the behaviour the following remedial actions were taken :

First it is required to create a backup of the original folder and then ultimately replace the existing folder that exhibits the behaviour. The following steps can be used to restore access to the reports :

1. Login to Analytics as a user with Admin privileges
2. Navigate into the Benefits/Enrollment folder
3. Archive each of the reports to .catalog files (instructions for archive/unarchive are here : http://docs.oracle.com/cd/E36909_01/fusionapps.1111/e20835/mancat.htm#BIEUG2896)
4. Create a new Benefits/NewEnrollment folder
5. Unarchive each of the reports into the NewEnrollment folder
6. Check that the folder and each of the reports is accessible through BI Publisher (not just analytics).

Please then confirm that you have the backups of the reports, and you can see the NewEnrollment folder from BI Publisher and all reports are listed as expected.

Once it is confirmed that you have access to the reports in the NewEnrollment folder the old folder can be archived and the NewEnrollment folder renamed to 'Enrollment'.

REFERENCES

[BUG:17978652](#) - SYF - UNABLE TO SEE CONTENTS OF THE ENROLLMENT FOLDER IN THE FUSION BI CATALOG

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Keywords

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