DSC 680 -PROJECT 2 - Sentiment Analysis

Vijaykumar Mehtre

This project will focus on performing a sentiment analysis on some tweets in Twitter which will be chosen as the project progresses. The main goal of this analysis is to discover the underlying sentiment from a users tweet. The opinions that are mined will be classified into two categories positive and negative. An analysis will then be performed on the classified data to see what percentage of the population sample fall into each category.

Sentiment analysis can be defined as a process that automates mining of attitudes, opinions, views and emotions from text, speech, tweets and database sources through Natural Language Processing (NLP).

Sentiment analysis involves classifying opinions in text into categories like "positive" or "negative" or "neutral".

It's also referred as subjectivity analysis, opinion mining, and appraisal extraction.

The words **opinion**, **sentiment**, **view and belief** are used interchangeably but there are differences between them.

- Opinion : A conclusion open to dispute (because different experts have different opinions)
- View : subjective opinion
- Belief: deliberate acceptance and intellectual assent
- **Sentiment**: opinion representing one's feelings

Sentiment analysis and Natural Language processing are very important area nowadays. There is a massive amount of information being uploaded to the internet daily on social media websites and blogs that computers cannot understand.

Traditionally it was not possible to process such large amounts of data, but with computer performance following the projections of Moore's law and the introduction of distributed computing like Hadoop or Apache Spark, large data sets can now be processed with relative ease. With further research and investment into this area, computers will soon be able to gain an understanding from text which will greatly improve data analytics and search engines.

A good use case is to identify a customer's perception for a product, this is an extremely valuable data to some companies. From the knowledge gained from an analysis such as this a company can identify issues with their products, spot trends before their competitors, create improved communications with their target audience, and gain valuable insight into how effective their

marketing campaigns were. Through this knowledge companies gain valuable feedback which allows them to further develop the next generation of their product.

```
In [1]: ## Import Libraries
        # plotting
        import seaborn as sns
        # sklearn
        import sklearn
        from sklearn.svm import LinearSVC
        from sklearn.naive bayes import BernoulliNB
        from sklearn.linear model import LogisticRegression
        from sklearn.model selection import train test split
        from sklearn.feature extraction.text import TfidfVectorizer
        from sklearn.metrics import confusion matrix, classification report
        import tweepy as tw
        import pandas as pd
        import numpy as np
        import csv
        import re
        import string # Inbuilt string library
        import glob
        import random
        import requests # to send HTTP requests
        from PIL import Image # for opening, manipulating, and saving many different image file f
        import matplotlib.pyplot as plt # for plotting
        # Natural Language Processing Toolkit
        from nltk.corpus import stopwords, words # get stopwords from NLTK library & get all words in english language
        from nltk.tokenize import word tokenize # to create word tokens
        # from nltk.stem import PorterStemmer (I played around with Stemmer and decided to use Lemmatizer instead)
        from nltk.stem import WordNetLemmatizer # to reduce words to orginal form
        from nltk import pos tag # For Parts of Speech tagging
        from nltk.tokenize import RegexpTokenizer
        from textblob import TextBlob # TextBlob - Python library for processing textual data
        import plotly.express as px # To make express plots in Plotly
        import chart studio.tools as cst # For exporting to Chart studio
        import chart studio.plotly as py # for exporting Plotly visualizations to Chart Studio
        import plotly.offline as pyo # Set notebook mode to work in offline
        pyo.init notebook mode()
```

```
import plotly.io as pio # Plotly renderer
import plotly.graph_objects as go # For plotting plotly graph objects
from plotly.subplots import make_subplots #to make more than one plot in Plotly

# WordCloud - Python linrary for creating image wordclouds
from wordcloud import WordCloud
```

This section will highlight the technical approach that will be followed for this project and will include the system description.







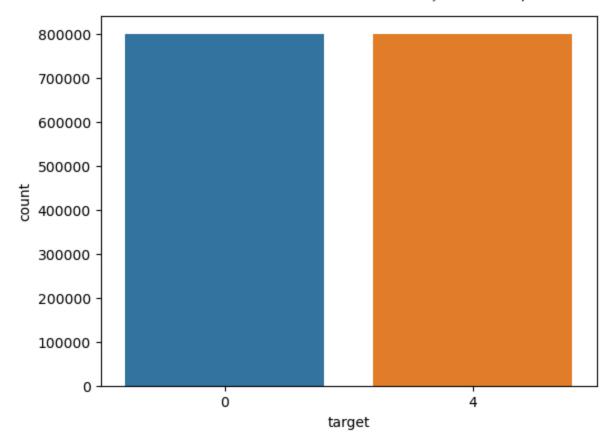


Data Collection

The dataset provided is the Sentiment140 Dataset which consists of 1,600,000 tweets that have been extracted using the Twitter API. I am using this dataset from Kaggel (https://www.kaggle.com/datasets/kazanova/sentiment140?resource=download).The various columns present in the dataset are:

- target: the polarity of the tweet (positive or negative)
- ids: Unique id of the tweet
- date: the date of the tweet
- flag: It refers to the query. If no such query exists then it is NO QUERY.
- user: It refers to the name of the user that tweeted
- **text**: It refers to the text of the tweet

```
Out[3]:
                          ids
            target
                                                    date
                                                               flag
                                                                              user
                                                                                                                       text
         0
                0 1467810369 Mon Apr 06 22:19:45 PDT 2009 NO_QUERY _TheSpecialOne_
                                                                                    @switchfoot http://twitpic.com/2y1zl - Awww, t...
         1
                0 1467810672 Mon Apr 06 22:19:49 PDT 2009 NO_QUERY
                                                                       scotthamilton
                                                                                    is upset that he can't update his Facebook by ...
         2
                0 1467810917 Mon Apr 06 22:19:53 PDT 2009 NO_QUERY
                                                                                   @Kenichan I dived many times for the ball. Man...
                                                                           mattycus
         3
                0 1467811184 Mon Apr 06 22:19:57 PDT 2009 NO_QUERY
                                                                            ElleCTF
                                                                                        my whole body feels itchy and like its on fire
         4
                0 1467811193 Mon Apr 06 22:19:57 PDT 2009 NO_QUERY
                                                                             Karoli
                                                                                      @nationwideclass no, it's not behaving at all....
         df.info()
In [4]:
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 1600000 entries, 0 to 1599999
         Data columns (total 6 columns):
              Column Non-Null Count
                                           Dtype
              target 1600000 non-null int64
          1
              ids
                       1600000 non-null int64
                       1600000 non-null object
              date
          3
              flag
                       1600000 non-null object
              user
                       1600000 non-null object
                       1600000 non-null object
              text
         dtypes: int64(2), object(4)
         memory usage: 73.2+ MB
         df['target'].value_counts()
In [5]:
         target
Out [5]:
              800000
              800000
         Name: count, dtype: int64
        # Create function to generate the blue colour for the Word CLoud
In [6]:
         def blue color func(word, font size, position, orientation, random state=None,**kwargs):
             return "hsl(210, 100%, %d%)" % random.randint(50, 70)
         sns.countplot(data=df,x='target')
In [7]:
         <Axes: xlabel='target', ylabel='count'>
Out[7]:
```



```
In [8]: dataDF=df[['text','target']]

dataDF['target'] = dataDF['target'].replace(4,1) # 1 positive sentiment
dataDF['target'].value_counts()
```

/var/folders/81/qcy66zb161l2k1b8m12ltqj00000gn/T/ipykernel_50934/544667641.py:3: SettingWithCopyWarning:

A value is trying to be set on a copy of a slice from a DataFrame. Try using .loc[row_indexer,col_indexer] = value instead

See the caveats in the documentation: $https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy$

```
target
 Out[8]:
                800000
                800000
          1
          Name: count, dtype: int64
          data pos = dataDF[dataDF['target'] == 1]
 In [9]:
          data_neg = dataDF[dataDF['target'] == 0]#Separating positive and negative tweets
          data pos = data pos.iloc[:int(20000)]
          data neg = data neg.iloc[:int(20000)]
          dataset = pd.concat([data_pos, data_neg])
          dataset.shape # 20000 each +ve & -ve sentiment
          (40000, 2)
Out[9]:
In [10]:
          dataset.head()
Out[10]:
                                                         text target
          800000
                       I LOVE @Health4UandPets u guys r the best!!
           800001
                     im meeting up with one of my besties tonight! ...
          800002 @DaRealSunisaKim Thanks for the Twitter add, S...
                                                                  1
          800003
                      Being sick can be really cheap when it hurts t...
          800004
                     @LovesBrooklyn2 he has that effect on everyone
                                                                  1
```

Data Cleansing

A tweet contains a lot of opinions about the data which are expressed in different ways by different users. The twitter dataset used in this project work is already labeled into two classes viz. negative and positive polarity and thus the sentiment analysis of the data becomes easy to observe the effect of various features. The raw data having polarity is highly susceptible to inconsistency and redundancy. Preprocessing of tweet include following points,

- Remove all URLs (e.g. www.xyz.com), hash tags (e.g. #topic), targets (@username)
- Remove Stop words.
- Replace Repeated Characters.
- Remove all punctuations, symbols, numbers.

The second phase of the system will be to cleanse the data collected, this will involve removing any punctuations and making everything lower case. This will help in the next stage of the project especially in the "Bag of Words" approach. Removing lower case words will decrease the redundancy in the database that will be used to store the words.

```
import nltk
In [11]:
         nltk.download('stopwords')
         nltk.download('punkt')
         stopwordlist = ['a', 'about', 'above', 'after', 'again', 'ain', 'all', 'am', 'an',
                       'and', 'any', 'are', 'as', 'at', 'be', 'because', 'been', 'before',
                       'being', 'below', 'between', 'both', 'by', 'can', 'd', 'did', 'do',
                        'does', 'doing', 'down', 'during', 'each', 'few', 'for', 'from',
                        'further', 'had', 'has', 'have', 'having', 'he', 'her', 'here',
                       'hers', 'herself', 'him', 'himself', 'his', 'how', 'i', 'if', 'in', 'into','is', 'it', 'its', 'itself', 'just', 'll', 'm', 'ma',
                       'me', 'more', 'most', 'my', 'myself', 'now', 'o', 'of', 'on', 'once',
                       'only', 'or', 'other', 'our', 'ours', 'ourselves', 'out', 'own', 're', 's', 'same', 'she', "shes",
                       't', 'than', 'that', "thatll", 'the', 'their', 'theirs', 'them',
                       'themselves', 'then', 'there', 'these', 'they', 'this', 'those',
                       'through', 'to', 'too', 'under', 'until', 'up', 've', 'very', 'was',
                       'we', 'were', 'what', 'when', 'where', 'which', 'while', 'who', 'whom',
                       'why', 'will', 'with', 'won', 'y', 'you', "youd", "youll", "youre",
                       "youve", 'your', 'yours', 'yourself', 'yourselves']
         STOPWORDS = set(stopwordlist)
          [nltk data] Downloading package stopwords to /Users/VJ/nltk data...
                        Package stopwords is already up-to-date!
          [nltk data]
          [nltk data] Downloading package punkt to /Users/VJ/nltk data...
          [nltk data]
                        Package punkt is already up-to-date!
In [12]: def cleaning stopwords(text):
              return " ".join([word for word in str(text).split() if word not in STOPWORDS])
In [13]: # collecting the hashtags
         import nltk
         def hashtag extract(x):
              hashtags = []
              for i in x:
                  ht = re.findall(r"#(\w+)", i)
                  hashtags.append(ht)
              return hashtags
```

Removing Stopwords from data

Removing Punctuation

Removing Repeated Characters

```
In [18]: def cleaning repeating char(text):
             return re.sub(r'(.)1+', r'1', text)
         dataset['text'] = dataset['text'].apply(lambda x: cleaning repeating char(x))
         dataset['text'].tail()
         19995
                  Not much time off weekend work trip Malmii Fr...
Out[18]:
         19996
                                                   One day holidays
         19997
                                   feeling right hate DAMN HUMPREY
         19998
                  geezi hv READ whole book personality types emb...
                  I threw sign donnie bent over get but thingee ...
         19999
         Name: text. dtvpe: object
```

Removing URL's from data

```
In [19]: def cleaning URLs(data):
             return re.sub('((www.[^s]+))(https?://[^s]+))',' ',data)
         dataset['text'] = dataset['text'].apply(lambda x: cleaning URLs(x))
         dataset['text'].tail()
         19995
                  Not much time off weekend work trip Malmii Fr...
Out[19]:
         19996
                                                    One day holidays
         19997
                                   feeling right hate DAMN HUMPREY
         19998
                  geezi hv READ whole book personality types emb...
                  I threw sign donnie bent over get but thingee ...
         19999
         Name: text, dtype: object
```

Removing Numeric values from tweets

```
In [20]: def cleaning numbers(data):
             return re.sub('[0-9]+', '', data)
         dataset['text'] = dataset['text'].apply(lambda x: cleaning numbers(x))
         dataset['text'].tail()
                  Not much time off weekend work trip Malm� Fr...
         19995
Out[20]:
         19996
                                                   One day holidays
                                   feeling right hate DAMN HUMPREY
         19997
         19998
                  geezi hv READ whole book personality types emb...
         19999
                  I threw sign donnie bent over get but thingee ...
         Name: text, dtype: object
In [21]: # Instantiate the Twitter word cloud object
         image = np.array(Image.open('twitter.png'))
         twitter wc = WordCloud(background color='white', max words=1000, mask=image)
```



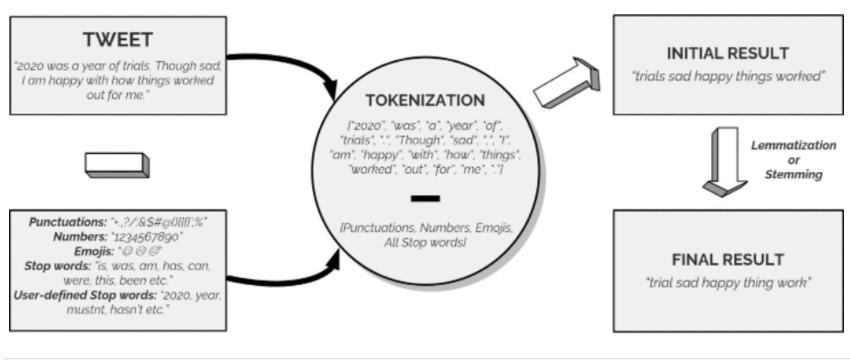
In [22]: twitter_wc.to_file("wordcloud.png") #save to a png file

Out[22]:

<wordcloud.wordcloud.WordCloud at 0x3467955d0>

Data Classification

To reach the ultimate goal, there was a need to clean up the individual tweets. I used a concept known as "Tokenization" in NLP. It is a method of splitting a sentence into smaller units called "tokens" to remove unnecessary elements. Another technique worthy of mention is "Lemmatization". This is a process of returning words to their "base" form. A simple illustration is shown below.



```
In [23]: ## Tokenizing Tweets
         tokenizer = RegexpTokenizer('\s+', gaps = True)
         dataset['text'] = dataset['text'].apply(tokenizer.tokenize)
In [24]: dataset['text'].tail()
                  [Not, much, time, off, weekend, work, trip, Ma...
         19995
Out[24]:
         19996
                                                [One, day, holidays]
         19997
                               [feeling, right, hate, DAMN, HUMPREY]
                   [geezi, hv, READ, whole, book, personality, ty...
         19998
                  [I, threw, sign, donnie, bent, over, get, but,...
         19999
         Name: text, dtype: object
```

Applying Stemming to data

```
In [25]: st = nltk.PorterStemmer()
         def stemming on text(data):
             text = [st.stem(word) for word in data]
             return data
         dataset['text'] = dataset['text'].apply(lambda x: stemming_on_text(x))
         dataset['text'].head()
         800000
                          [I, LOVE, HealthUandPets, u, guys, r, best]
Out[25]:
                    [im, meeting, one, besties, tonight, Cant, wai...
         800001
         800002
                    [DaRealSunisaKim, Thanks, Twitter, add, Sunisa...
         800003
                    [Being, sick, really, cheap, hurts, much, eat,...
                                    [LovesBrooklyn, effect, everyone]
         800004
         Name: text, dtype: object
```

Applying Lemmatizer to Data

```
In [26]: | lm = nltk.WordNetLemmatizer()
         nltk.download('wordnet')
         def lemmatizer on text(data):
             text = [lm.lemmatize(word) for word in data]
             return data
         dataset['text'] = dataset['text'].apply(lambda x: lemmatizer on text(x))
         dataset['text'].head()
         [nltk data] Downloading package wordnet to /Users/VJ/nltk data...
                       Package wordnet is already up-to-date!
         [nltk data]
                          [I, LOVE, HealthUandPets, u, guys, r, best]
         800000
Out[26]:
         800001
                    [im, meeting, one, besties, tonight, Cant, wai...
         800002
                    [DaRealSunisaKim, Thanks, Twitter, add, Sunisa...
                    [Being, sick, really, cheap, hurts, much, eat,...
         800003
         800004
                                    [LovesBrooklyn, effect, everyone]
         Name: text, dtype: object
```

Plotting Word Cloud for Positive Sentiment

To get the most common words used, I made use of the POS-tag (Parts of Speech tagging) module in the NLTK library. Using the WordCloud library, one can generate a Word Cloud based on word frequency and superimpose these words on any image. In this case, I used the Twitter logo and Matplotlib to display the image. The Word Cloud shows the words with higher frequency in bigger text size while the "not-so" common words are in smaller text sizes.



Plotting Word Cloud for Negative Sentiment



In []:

Data Analysis and Modeling

Setting up the Classification Model

After training the model we then apply the evaluation measures to check how the model is performing. Accordingly, we use the following evaluation parameters to check the performance of the models respectively:

- Accuracy Score
- Confusion Matrix with Plot
- ROC-AUC Curve

Using TF-IDF vectorization to transform the data

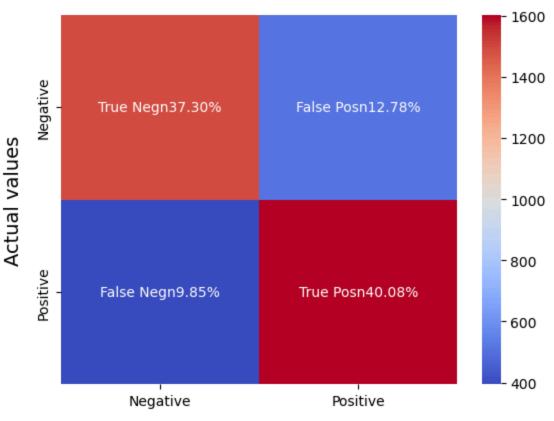
```
In [30]: from sklearn.feature_extraction.text import TfidfVectorizer
    vectoriser = TfidfVectorizer(ngram_range=(1,2), max_features=5000)
    vectoriser.fit(X_train)
    print('No. of feature_words: ', len(vectoriser.get_feature_names_out()))

No. of feature_words: 5000

In [31]: X_train = vectoriser.transform(X_train)
    X_test = vectoriser.transform(X_test)
```

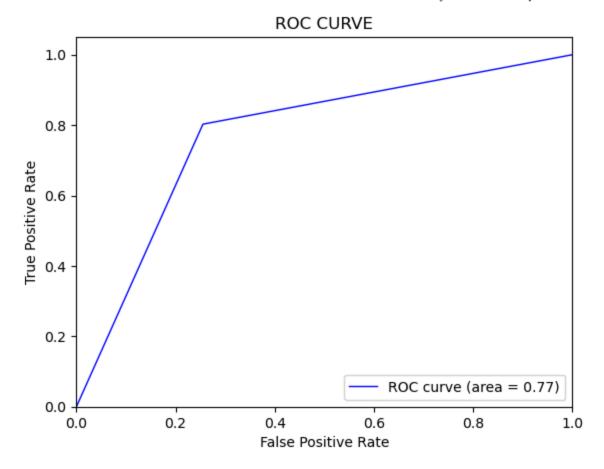
```
print(X train.shape)
         print(X test.shape)
         (36000, 5000)
         (4000, 5000)
         Model1: SVM (Support Vector Machine)
In [32]: from sklearn.svm import SVC
         clf=SVC()
         clf.fit(X_train,y_train)
         y pred=clf.predict(X test)
In [33]: from sklearn.metrics import accuracy_score,confusion_matrix
         test acc=accuracy score(y test,y pred)
         print(test acc)
         cfm=confusion_matrix(y_test,y_pred)
         print(cfm)
         0.77375
         [[1492 511]
          [ 394 1603]]
In [34]: # Print the evaluation metrics for the dataset.
         # Compute and plot the Confusion matrix
         cf matrix = confusion matrix(y test, y pred)
         categories = ['Negative', 'Positive']
         group_names = ['True Neg', 'False Pos', 'False Neg', 'True Pos']
         group percentages = ['{0:.2%}'.format(value) for value in cf matrix.flatten() / np.sum(cf matrix)]
         labels = [f'{v1}n{v2}' for v1, v2 in zip(group_names,group_percentages)]
         labels = np.asarray(labels).reshape(2,2)
         sns.heatmap(cf matrix, annot = labels, cmap = 'coolwarm',fmt = '',
         xticklabels = categories, yticklabels = categories)
         plt.xlabel("Predicted values", fontdict = {'size':14}, labelpad = 10)
         plt.ylabel("Actual values" , fontdict = {'size':14}, labelpad = 10)
         plt.title ("Confusion Matrix", fontdict = {'size':18}, pad = 20)
         Text(0.5, 1.0, 'Confusion Matrix')
Out[34]:
```

Confusion Matrix



Predicted values

```
In [35]: from sklearn.metrics import roc_curve, auc
fpr, tpr, thresholds = roc_curve(y_test, y_pred)
    roc_auc = auc(fpr, tpr)
    plt.figure()
    plt.plot(fpr, tpr, color='blue', lw=1, label='ROC curve (area = %0.2f)' % roc_auc)
    plt.xlim([0.0, 1.0])
    plt.ylim([0.0, 1.05])
    plt.xlabel('False Positive Rate')
    plt.ylabel('True Positive Rate')
    plt.title('ROC CURVE')
    plt.legend(loc="lower right")
    plt.show()
```



Model2: Logistic Regression

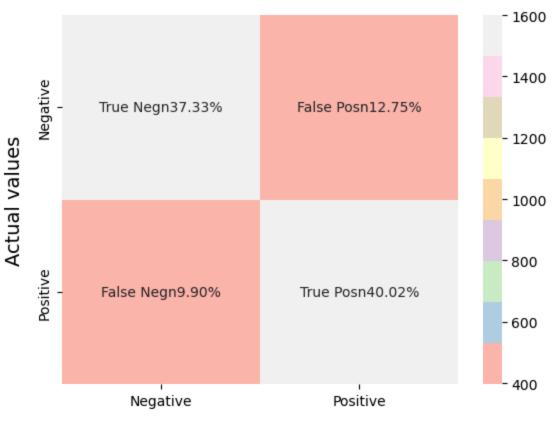
```
In [36]: LRmodel = LogisticRegression(C = 2, max_iter = 1000, n_jobs=-1)
LRmodel.fit(X_train, y_train)
y_pred = LRmodel.predict(X_test)

In [37]: test_acc=accuracy_score(y_test,y_pred)
print(test_acc)
cfm=confusion_matrix(y_test,y_pred)
print(cfm)

0.7735
[[1493 510]
[ 396 1601]]
```

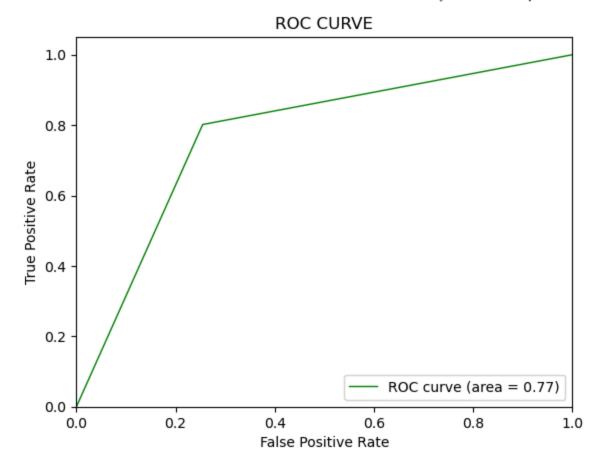
```
In [38]: # Compute and plot the Confusion matrix
    cf_matrix = confusion_matrix(y_test, y_pred)
    categories = ['Negative','Positive']
    group_names = ['True Neg','False Pos', 'False Neg','True Pos']
    group_percentages = ['{0:.2%}'.format(value) for value in cf_matrix.flatten() / np.sum(cf_matrix)]
    labels = [f'{v1}n{v2}' for v1, v2 in zip(group_names,group_percentages)]
    labels = np.asarray(labels).reshape(2,2)
    sns.heatmap(cf_matrix, annot = labels, cmap = 'Pastel1',fmt = '',
    xticklabels = categories, yticklabels = categories)
    plt.xlabel("Predicted values", fontdict = {'size':14}, labelpad = 10)
    plt.ylabel("Actual values", fontdict = {'size':14}, labelpad = 10)
    plt.title ("Confusion Matrix", fontdict = {'size':18}, pad = 20)
Out[38]: Text(0.5, 1.0, 'Confusion Matrix')
```

Confusion Matrix



Predicted values

```
In [39]: fpr, thresholds = roc_curve(y_test, y_pred)
    roc_auc = auc(fpr, tpr)
    plt.figure()
    plt.plot(fpr, tpr, color='green', lw=1, label='ROC curve (area = %0.2f)' % roc_auc)
    plt.xlim([0.0, 1.0])
    plt.ylim([0.0, 1.05])
    plt.xlabel('False Positive Rate')
    plt.ylabel('True Positive Rate')
    plt.title('ROC CURVE')
    plt.legend(loc="lower right")
    plt.show()
```



Conclusion

Overall, we found that Logistic Regression is the most effective model for analyzing sentiments in our dataset.

Logistic Regression adheres to the principle of Occam's Razor, which states that the simplest model is often the best choice when there are no assumptions about the data. Given that our dataset lacks specific assumptions and Logistic Regression is inherently simple, this principle holds true for our analysis.

In []: