

Objective:

To succeed a challenging position in leading IT industry where my capabilities and skills can be exploited for the growth of the organization and provide ample scope for career growth.

Profile Summary:

- 12+ years of progressively responsible experience in installing, Maintaining and Troubleshooting of LAN and Windows system
- Flexibility and adaptability to suit for the changing environments, continuous Learning and applying the skills learnt for the benefit of the organization.

Work Experience:

- Worked as IT Lab Technician in SYED AMMAL ENGINEERING COLLEGE from Jan 2015 to Dec 2019
- Worked as System administrator in the Sonai Meenal Arts&Science College from Dec2011 to Dec 2014.
- Worked as Executive service delivery in Team Computers Pvt. Ltd., Chennai, from Nov 2008 to Sep 2010. Client place(Steria India Ltd formerly Xansa India Ltd)
- Worked as Junior Executive System Admin in VKC Credit and Forex Services Pvt Ltd, Chennai from June 2006 to Oct 2008
- Worked as a Customer Support Engineer in Baysoft Systems, Inc, Chennai from Oct 2005 to June 2006.

Additional Experience

- Worked as Site Engineer for **IIM CAT 2009** Examination conducted by Indian Institute of Management held in the centre - Karunya University, Coimbatore.

CAREER PROFILE

- Having nearly 12+ years of experience in the Information Technology Technical Support both in the Systems/Networking field.
- A keen communicator and team player with excellent relationship management, leadership, analytical and problem-solving skills. Strong troubleshooting Skills with willingness and ability to quickly adapt to new up-to-dated technologies.
- Proficient in Implementation, Configuration, Administration and troubleshooting of Windows based LAN/WAN networks, File Servers, FTP Servers, Mail Servers, Web Servers and Terminal Server

Academic Qualification:

- 10th, 12th and Diploma in Electronics and Communication Engineering awarded by State Board of Technical Education, TamilNadu.

Trainings Undergone:

- Cisco Certified Network Administration(CCNA)
- Microsoft Certified System Administration (MCSA)

Professional experience:**ROLES & RESPONSIBILITIES**

- Understands the issues involved with administering and maintaining corporate infrastructure.
- Install new servers, systems, and software for networks.
- Installed, Configured and Maintained Windows 2008 R2 & 2012 Servers.
- Creating and Maintaining OU, Groups, Users and Printers in AD.
- Creating GPO as per Client requirements and company standards.

- Implementing and Maintaining DNS and DHCP Servers.
- Network connectivity, Internet access, email, etc
- Desktop and Server Administration, Network Maintenance within office setup.
- General Technical Assistance and telephonic queries.
- Disk capacity planning using disk quota and monitoring the Disk usage and Maintaining the file System
- Administration and working knowledge in Exchange Server 2010.
- Creation & Deletion of user's, Delegation of Rights, Security Groups,
- Distribution Groups, and managing mailboxes.
- Configuring and Troubleshooting Outlook 365 and Exchange Active sync.
- Experience in migration from Exchange 2010 into Google Apps & Office 365.
- Providing desktop and laptop support on Windows & Linux
- Configuring IP Cameras, DVR, and Bio-Metric Devices.

Technical Skills

- Expertise in Installing, & troubleshooting of Window 2008/2012/2016 server
- knowledge in different hardware including HP, Dell, IBM, Blade servers.
- Expertise in AD administration.
- Knowledge in Hyper-V & VM Ware installation and maintaining.
- Remote desktop connection, scheduling backup and restore.
- Ability to maintain a reliable and methodical approach to support and documentation.
- Quick learner and highly motivated with excellent organizational and analytical skills.
- Excellent analytical, troubleshooting, problem solving and time management skills.

Personal Profile:

Father's Name	:	K.Govindaraj
Date of Birth	:	06.05.1984
Marital status	:	Married
Gender	:	Male
Nationality	:	Indian
Language Known	:	Tamil and English
Address for Permanent Communication	:	Sambakulam(post),Mudukulathur(tk) Ramanathapuram(Dis),Pin-623706

Declaration:

I hereby declare that the above given details are true to the best of my knowledge and belief.

Place:
Date:

Yours Sincerely,

(G.SABAPATHI)