

RESUME



C.PERUMALRAJ SARAVANAN

48,Namasivaya Street,
Manikandan Nagar,
Villapuram, Madurai-12.

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CAREER PROFILE:

With around 10 years of experience in Technical Support, System Administration, Hardware/Network Engineering. Good interpersonal skills to deal with users and ability to work together in a team Support.

CAREER OBJECTIVE

To be part of an organization where I can utilize my experience and capabilities as Technical Support Engineer and further improve my skills and communication.

EDUCATION SUMMARY

2003 to 2006 BCA (Annamalai University)

MICROSOFT CERTIFICATION: MICROSOFT CERTIFIED PROFESSIONAL ID NO.7393732

AWARD : BEST PERFORMING ENGINEER FY11 Q1-Q2 FROM DELL

EXPERIENCE SUMMARY

1. **WORKING WITH CIPLA AS A LAPTOP SUPPORT ENGINEER JUNE 2011 TO TILL DATE**
2. **TVS-E Service Tec Limited** chennai as a Dell Hardware Support Engineer from August'09 to April 11.
3. **Systems Administrator in Microcel Systems, Chennai**
(Jan 2006 to July 2009)

RESPONSIBILITIES HANDLED

At TVS-E Service Tec Limited

- Hardware Support in Dell Laptop & Desktop Computers.
- Installation of Operating Systems Windows 7, Windows Vista, Windows XP, Windows 2000.

- Troubleshooting In Laptop & Desktop Computers.
- As a residential Engineer Customer Handling, Reporting, Maintaining Database, Call Logging Process Handled.

TECHNICAL SKILLS

OPERATING SYSTEMS:

- Desktop Support of Windows 95/98/ME/NT4.0/2K/XP/Vista/Windows 7/Windows8

NETWORKING:

- Complete Understanding of TCP/IP
- Physical Installation, Maintenance, Up gradation and Troubleshooting for LAN

VIRUS SCANNERS:

- SYMANTEC NORTON ANTIVIRUS
- MCAFEE VIRUSSCAN
- Trend Micro Office Scan Client
- K7 Antivirus

HARDWARE:

- Servicing of Dot Matrix printers (TVSE, WIPRO, EPSON)
- Servicing of DeskJet printers (HP, EPSON, LEXMARK)
- Servicing of Monitors and SMPS
- Installing and Configuring all add-on devices
- Servicing of peripheral devices (Like Keyboard, Mouse, Etc.)

Personal Details

Date of Birth : 10th -July-1979
 Gender : Male
 Nationality : Indian
 Marital status : Married
 Address : 48,Namsivaya Street,
 Manikandan Nagar
 Villapuram
 Madurai-625 012.
 Tamilnadu
 Contact No : 98413-29210,
 Email ID : ctsharavan@gmail.com,

Place:

Yours Faithfully,

Date:

(C. Perumalraj Saravanan)