* Door no. 7/221, Kuppanampatti(Village),

YUVARANI R

Ariyapatti(po),Usilampatti(T.k), Madurai(District)-625532,Tamilnadu, INDIA.

* +91-9943368452
* [yuvaraninmur@gmail.com](mailto:yuvaraninmur@gmail.com)

CAREER OBJECTIVE

To be a part of the challenging team environment which strives for the better growth of the organization and which will give me a chance to explore my potential and provides me an opportunity to enhance my skills with the intention to be the asset of the organization.

EDUCATION

*Anna University*

B.E EC Engineering 2013-2017.

CGPA: 6.32%

*State Board of Education*

*ju*

State board(HSC) 2012-2013

Percentage: 65.00%

*Matriculation of Education*

SSLC 2009 -2010

Percentage: 71.00%

SUMMARY OF SKILLS

* Responsible for handling and solving customer support issues via calls and mails.
* Assigned the tasks of supporting sales team in recognizing and developing new sales ideas.
* Responsible for operating the department managing system requirement and timelines.
* Performed other administrative tasks as assigned.

CAREER EXPERIENCE

**Designation :CUSTOMER SUPPORT EXECUTIVE (Jun 2017 to Dec 2018 )**

**Name of company : SPRINGBOARD SYSTEM PRIVATE LIMITTED**

**Project name : VOICE PREPAID PROCESS**

RESPONSIBILITIES AND DUTIES

* Responsible for answering, resolving customer issues.
* Identify and relate with various customer needs and scenarios.
* Record customer information within our customer services database.
* Provide customers resolution/consulation with cutting-edge solution in a friendly, confident and knowledgeable manner.
* Work and partner with other within a team-based environment.
* Achieve and maintain required metrics and goal.

SOFTWARE SKIL

* ASP.NET
* TALLY/ACCOUNT

ACHIEVEMENTS

* I Achieved for Identified a problem and solved it and come up with a new idea that improved things.
* Increased revenue or sales for the company and Contributed to good customer services.

PERSONAL INFORMATION

Name : R. Yuvarani

Father's Name : V. Rajendran

Date of Birth : 1st April 1994

Nationality : Indian

Marital Status : Single

Languages Known : Tamil, English

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I hereby declare that the aforesaid information are true and correct to the best of my knowledge and belief.

**Date: Signature**

**Place:**