**Prakash Shankar M** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**pra270288@gmail.com +91-8754420756**

Career Focus: To attain a position that will enable me to utilize my Professional, Technical and Creative skills for infinite personal growth.

**Education:**

Post-Graduation: MBA in Energy Management and Banking & Financial Services – IIBM Indian Institute of Business Management Patna (2013 – 2015), PG overall Marks -73%

**Graduation:**

BSc. Computer Science- Annamalai University Chidambaram (2008-2011)- 61%

High Secondary: E.R. Hr Sec School – Trichy (2006) Hr sec marks (+2) - 63%

High School: Railway Mixed High School - Trichy (2004) High school Marks (10th) - 78.4%

**Experience Summary:**

**Dun & Bradstreet Technologies and Data Services Private Limited** (March 2019 – Feb 2020)

Research Analyst

**Job Role:**

Researching and providing Predictive Analytics, Decision Management and Information Management platforms and services to Dun & Bradstreet and its clients globally. Through them, it supports Decision Platforms for various leading banks and financial institutions worldwide.

Business Information services provided to customers, leveraging on its wealth of business data. Rich and timely business information is presented in a uniform format that is easy to read, and together with its authoritative credit rating, helps customers to rapidly understand their business partners’ operating strength and risk level, thereby significantly helping decision-making by executives

Searching from comprehensive commercial database of more than 120 million business records to uncover targeted leads and new sales opportunities. Easily perform public and private company research with our sales prospecting tools. Target companies based on size, location, industry, competitors and more. Improves sales research with D&B company database.

**Maersk Global Service Centre Pvt Ltd** (June 2017 - March 2019)

Senior Associate: Commercial Imports Department.

**Job role: -**

Live Process. Managed TAT and Quality for C4 countries such as Nicargua, El-Salvador, Gautemala, Hondurars and Mexico. Each country having 2 queues namely Maersk and Sealand. Both the queues must be handled within prescribed TAT and cargo release must be done by sending documents to customs department. Also handled Costa Rica Bulk ACR process.

Reason for Change: NAM-CAM Import Process Migrated to Philippines Country.

**Sutherland Global Services Pvt Ltd** (August 2016 – June 2017 )

Consultant: Uber SENA (South East North Asian countries) process.

**Job role:**

Worked in 24\7 shifts, helped clients by resolving issues having with drivers and quality of their commute. Helped the customer to understand the cause of the issue to avoid it in the future and also taught Drivers to be focussed on customer’s satisfaction.

Reason for Change: Uber SENA process RAM-DOWN.

**Certifications:**

Project Planning Professional Certification , Enterprise Resource Planning Certification ,Six Sigma Green Belt Certification ,ULAB: Transformation of Business and Society from Massachusetts Institute of Technology (Self Taught) ,Electrical AutoCAD and P.G. Diploma in Hardware Technology.

**Personal details:**

Father's Name: A S Murugan

Nationality: Indian

D.O.B: 27 February 1988

Marital Status: Married

Current CTC: 3.30 Lakhs/Annum

Languages: English, Tamil, Hindi.

Declaration :

I am hereby declaring that all the above furnished information is true and correct to my knowledge and belief.

Date:

Place: Chennai. Prakash Shankar. M