**RESUME**

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**SURYA.R**

**Mobile No: +91-8675718728**

**Mail: suryakabil28@gmail.com**

**OBJECTIVE**

Computer science professional having experience in Desktop Administration, seeking an opportunity to develop a career, which would enhance me to go extra mile in my field… I utilize my technical skills to solve various problems and try to produce a better output for it. My hardworking attitude will be useful for the development of the company.

**EXPERIENCE**

• Company Name : TCS, Bangalore

. Designation : Desktop Support Engineer

. Period : From Feb 2018 To Till date

**RESPONSIBILITIES**

• Installation and Troubleshooting of Desktop.

• Installation of Operating System like Windows Xp, Windows 7.

• Trouble shooting of desktop related Problems.

• Configure Network Printers.

• Giving support on hardware and software related complaints.

• Responsible for maintaining the Desktops.

• Support for the application packages Like Ms office etc.

**CORE COMPETENCIES**

• Various roles on Desktop and Windows Installation and Maintenance

• MS Outlook

• Desktop Support

**CAREER PATH**

• Company Name : SGR Technologies, Bangalore

. Designation : Desktop Support Engineer

. Period : From May 2017 To Jan 2018

**RESPONSIBILITIES**

• Installation and Troubleshooting of Desktop.

• Installation of Operating System like Windows Xp, Windows 7.

• Trouble shooting of desktop related Problems.

• Configure Network Printers.

• Giving support on hardware and software related complaints.

• Responsible for maintaining the Desktops.

• Support for the application packages Like Ms office etc.

• Day to day activities like backup& Restore, Antivirus update. Configuring and Troubleshooting Mail Client like MS Outlook Working in Desktop support (Level 1), attending to user problems and troubleshooting through Remote Tools like Team Viewer and RDC

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| --- | --- | --- | --- |
| **Course** | **Institute** | **Passed out year** | **percentage** |
| B.Tech | Hindusthan Institute of Technology, Cbe-32 | 2017 | 65% |
| Intermediate | Marutham Mat. Higher Secondary School, Morapur | 2013 | 55% |
| S.S.C | Kongu Mat. Higher Secondary School, Morapur | 2011 | 47% |

**TECHNICAL SKILLS**

• Installation, Configuration and Maintenance of Windows

• Installation and Configuration of DHCP, DNS Services.

• Installation of Desktop and Server Windows Operating Systems

• Taking the backup, restoration

• Adding the users, setting quotas and file permissions for new users.

• Configuration of MS Outlook.

**TECHNICAL TRAINING:**

Completed the Training in Hardware and Networking

**PERSONAL DETAILS**

Date of Birth : 19-05-1995

Father’s Name : RAJA. D

Mother’s Name : JAYANTHI. R

Present address : SAI PARAMESWARA PG FOR GENTS, CKB LAYOUT,

MUNNEKOLALA, MARATHAHALI, BANGALORE-560037

Permanent Address : VAGUTHANOOR(VILL), ELAVADAI(PO),

HARUR(TK), DHARMAPURI – 635 305.

Languages Known : ENGLISH, TAMIL & KANNADA.

**DECLARATION**

I hereby declare that the above-furnished details are true to the best of my knowledge and belief.

**Place : Bangalore**

**Date: (SURYA.R)**