EDITH COWAN UNIVERSITY

PERTH WESTERN AUSTRALIA

Unit Code and Title	**CSG 2344 Project Methods and Professionalism**	**SAMPLE ONLY**
Student Number	SURNAME/FAMILY NAME	OTHER OR GIVEN NAME/S

Duration	Reading time	5 minutes
	Working time	2 hours
	Total time	2 hours and 5 minutes

SAMPLE ONLY

Attempt	**ALL Questions**

Marks 100 marks Total

Type of Exam **Closed Book** exam – no reference materials permitted

Equipment or attachments required during examination
- 15 page answer booklet

Special Instructions
- There is a total of 2 pages (including this page).

Do not commence the examination until you are told to do so.

SAMPLE ONLY

Answer **ALL** Questions. Write **up to 2 pages** for each question.

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1. What are the three elements that make up the "Triple Constraint" of Project Management? Give a brief description of each of these three controls.

   (**15 marks**)

2. A systems development lifecycle (SDLC) is characterised by different stages and phases. Explain what a well defined phase would consist of in a development project. There are always some activities that simply must be completed for the project to succeed. Name five generic SDLC phases.

   (**15 marks**)

3. What would one expect to see in a scope statement? Write a typical scope statement based on the following project:

   Your team has won the tender to create a website to facilitate senior citizens who have difficulty with on line banking. In order to access the key elements of your site they must accept a cookie from your site. The cookie also sets up in each visitor's system and subsequently forwards internet activity to a third party relating to which sites are visited by the senior citizens that you have purported to assist. The client expects to derive income from the on-sell of this activity information to offset the provision of the free software.

   Use headings and short listings where appropriate   (**20 marks**)

4. Name three methods for treating Risk in projects. Describe each one in detail. Explain which methods are the most effective for a project that breaks new ground in terms of software development and innovation.   (**15 marks**)

5. A junior project team liaison manager tells you that he has made a deal to provide sensitive customer information to a joint venture partner, and he wants you to pull the necessary information and give it to him on a CD.

   What action should you take?   (**20 marks**)

6. What is a "Responsibility Assignment Matrix" (RAM) used for in project management? Describe the benefits of using one. Draw a sample RAM Chart and show some of the typical descriptors that might appear in such a chart.

   (**15 marks**)

End of examination paper