

# Process of enrolling insurance policies with Life Insurance Corporation of India (LIC)

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# Introduction

Please go through the following slides to complete the process of enrollment.

- a ) If you are an existing LIC customer, but have not used the LIC portal so far, you would first need to create a user name and password for yourself on the website [www.licindia.in](http://www.licindia.in) - start with the next slide and proceed.**
- b) Associate need to register as a new user and request for Cognizant enrolment though they already have an username and password
- c) Only one User Id should be created in LIC Portal for one employee Id.
- d) If both Husband and Wife are employed and both want to share the details, then the policies should be enrolled under separate employee Ids
- e) If a User Id has been created in the old portal (customer.onlinelic.in) and then premium was being shared, new-id should not be created, get in touch with [corporate\\_portal@licindia.com](mailto:corporate_portal@licindia.com) for retrieving the old id itself, and enroll additional policies in that Id.
- f) If you do not remember User ID or Password you can try 'Forgot User-id' or 'Forgot Password' options from the login window .

The screenshot shows the LIC India website homepage. At the top, there is a navigation bar with the LIC logo, a language selector, and links for 'Know Your Life Insurance', 'Contact', 'About', and 'Language'. Below this is a secondary navigation bar with links for 'Home', 'Products', 'Group Schemes', 'Customer Services', 'Premium Payment', 'Join Our Team', 'Plan NAV', and 'Locator'. A search bar is located on the right side of the navigation bar.

The main banner features a family photo in a shield shape with the text "Because your love for your loved ones, is forever..." and the LIC's Jeevan Amar logo. Below the logo, it says "A Non-linked, Non-Participating, Life Term Assurance Plan" and "SMS YOUR CITY NAME to 56767474".

Below the banner, there is a grid of service tiles:

- ONLINE SERVICES** (Listed on the left):
  - Agent's Helpline Module
  - Online Loan
  - Customer Portal
  - Agents Portal
  - Pay Premium Online
  - Pension and Group Schemes
  - Merchant Portal
  - Dev. Officers/Bill Pay Enquiry
  - SSS PA Portal
  - Corporate Portal
- Update Your Contact Details** (Icon: smartphone with gear)
- LIC Pensioners' Portal** (Icon: family photo)
- SPURIOUS CALLS** (Icon: hand holding a phone)
- CONTEST TOGETHER AGAINST CORRUPTION** (Icon: handshake) with text "LAST DAY 30.09.2019"
- LIC Call Centre Services** (Text: "available at 022 68276827")
- REGISTRATION** (Icon: document with checkmark)
- BUY POLICY ONLINE** (Text: "Make your finances immune to cancer" with a cancer ribbon icon)
- Want to be an LIC AGENT?** (Icon: hand pointing to a button)
- AWARDS & ACHIEVEMENTS** (Icon: trophy)
- DOWNLOAD OUR FREE APP** (Icons for Apple and Android)
- LIC Quick Tips** (Icon: play button)

Login LIC by using the [www.licindia.in](http://www.licindia.in)

The screenshot shows the LIC website interface. At the top, there is a header with the LIC logo, navigation links (Home, Products, Group Schemes, Customer Services, Premium Payment, Join Our Team, Plan NAV, Locator), and a search bar. Below the header, a banner for 'LIC's CANCER COVER' is displayed, featuring a couple sitting on a sofa and a purple cancer ribbon. The banner text includes 'Make your finances immune to cancer.' and 'Financial protection in the fight against cancer.'.

Below the banner, there is a section titled 'ONLINE SERVICES' with a list of links. The 'Customer Portal' link is highlighted with a red rectangle. Other links in the list include 'Agent's Helpline Module', 'Online Loan', 'Agents Portal', 'Pay Premium Online', 'Pension and Group Schemes', 'Merchant Portal', 'Dev. Officers/Bill Pay Enquiry', 'SSS PA Portal', and 'Corporate Portal'.

Below the 'ONLINE SERVICES' list, there are several promotional tiles: 'Update Your Contact Details', 'LIC Pensioners' Portal', 'SPURIOUS CALLS', 'CONTEST TOGETHER AGAINST CORRUPTION' (with a deadline of 30.09.2019), 'LIC Call Centre Services' (available at 022 68276827), 'e REGISTRATION', 'BUY POLICY ONLINE', 'AWARDS & ACHIEVEMENTS', 'Make your finances immune to cancer' (with a 'Click here to Buy' button), and 'DOWNLOAD OUR FREE APP' (with icons for Apple and Android).

Click “Customer Portal” under Online Services



The screenshot shows the LIC Online Service Portal. At the top, there is a header with the LIC logo, navigation links (Home, Products, Group Schemes, Customer Services, Premium Payment, Join Our Team, Plan NAV, Locator), and a search bar. Below the header, the main content area is divided into sections. On the left, under 'LIC's e Services', there is a list of functionalities offered, including Registration for e-Services, Online payment facilities, Policy schedule, Policy status, Bonus status, Loan status, Claims status, Revival Quotation, Premium due calendar, Premium paid certificate, Claim history, Policy Bond/Proposal form image, Grievance registration, Process of various services and online forms, Locators, and FAQs. In the center, there are two buttons: 'New User' and 'Registered User'. The 'New User' button is highlighted with a red rectangle. On the right, there is a 'Calculator' section with a link to 'Online Premium Calculator' and a list of links for LIC Jeevan Shanti Policy, LIC Online Service Portal, FAQs, Phone Helpline, Policy Guideline, Premium Calculator, Tax Benefit, Bonus Information, Claim Forms, Online Payment, Apply Now, Download Form, Pensioner's Page, and NRI Center. At the bottom, there is a section for 'Process for Registration on Portal' with a link to 'Hindi' and a list of instructions for registration.

**LIC**  
भारतीय जीवन बीमा निगम  
LIFE INSURANCE CORPORATION OF INDIA

Colors Know Your Life Insurance | Contact | About | **Language**

Home Products Group Schemes Customer Services Premium Payment Join Our Team Plan NAV Locator

Home > LICOnlineServicePortal

## LICOnlineServicePortal

• Call Center Services available 24x7 in Hindi and English.  
• Please call **022 68276827** for any of your policy related queries.

### LIC's e Services

LIC's e-Services is LIC's initiative to provide you with on demand service within a few clicks! You can now have many of the functionalities that were available only at a branch office, online at your fingertips.

#### Functionalities Offered

- [Registration for e-Services](#)
- [Online payment facilities](#)
- [Policy schedule](#)
- [Policy status](#)
- [Bonus status](#)
- [Loan status](#)
- [Claims status](#)
- [Revival Quotation](#)
- [Premium due calendar](#)
- [Premium paid certificate](#)
- [Claim history](#)
- [Policy Bond/Proposal form image](#)
- [Grievance registration](#)
- [Process of various services and online forms](#)
- [Locators](#)
- [FAQs](#)

**New User**

**Registered User**

#### Calculator

Online Premium Calculator,  
generate an instant  
illustration for Premium.

#### LIC Jeevan Shanti Policy



#### LICOnline Service Portal

- FAQs
- Phone Helpline
- Policy Guideline
- Premium Calculator
- Tax Benefit
- Bonus Information
- Claim Forms
- Online Payment
- Apply Now
- Download Form
- Pensioner's Page
- NRI Center

Process for Registration on Portal [Hindi](#)

1. For registration for Online Services on Portal, keep the following ready:

Click **"New User"** for creating User ID

[Premium Calculator](#)
[Locators](#)
[Products](#)
[Grievance Redressal Policy](#)
[Download Forms](#)
[Pay Direct](#)
[Financial Needs Analysis](#)

## Create Your LIC Account

Fields marked with \* are mandatory

Policy Number\*

Instalment Premium (₹) Without tax\*

Date of Birth\*

Country Code\*

Mobile\*

Email\*

Passport Number:

PAN:

Gender\*

☐ Male
 ☒ Female

☒ I confirm that the mobile number mentioned above is registered under my name and being used by me.  
☐ I hereby authorize LIC to use the mobile number for any communication.

Proceed

Having Trouble ? Refer to [Troubleshoot Help](#)  
 If your queries are not answered in Troubleshoot Help, only then write to [portalsupport@licindia.com](mailto:portalsupport@licindia.com)  
**Disclaimer :** This is not a part of our grievance redressal system. For any grievance, write to servicing Branch Office or use other available channels.  
 Already have an account? [Sign In](#)

Update requested mandatory details and click **Proceed**

https://ebiz.licindia.in/D2CPM/#Register

LIC Services

Home | Premium Calculator | Products | Premiums | Downloading/Retrieving Policy | Downloaded Forms | My Profile

### Create Your LIC Account

Mobile Number: 91427532

Registered Mobile No: 91427532

Date of Birth: 19/06/1982

Country Code: +91

Mobile: 91427532

Mobile No: 91427532

Email: [ajitkumar@9142@gmail.com](mailto:ajitkumar@9142@gmail.com)

PAN:

Passport Number:

**Details re-confirmation**

Mobile:

Email:

PAN:

Passport Number:

☒ I confirm that the mobile number mentioned above is registered under my name and being used.  
I hereby authorize LIC to use the mobile number for any communication.

Verify the details and click "Yes"

The screenshot displays the LIC Services portal interface. At the top, the LIC logo and 'LIC's Services' text are visible. A navigation bar contains links: Premium Calculator, Locators, Products, Grievance Redressal Policy, Download Forms, Pay Direct, and Financial Needs Analysis. The main heading is 'Create Your LIC Account'. Below this, a form is displayed with the following fields: Policy Number\*, Instalment Premium (₹) Without tax\*, Date of Birth\*, Country Code\* (with a dropdown showing (+91)), Mobile\*, Email\*, PAN, and Gender\* (with radio buttons for Male and Female). A red box highlights the 'OK' button in the alert message. At the bottom, there is a checkbox for confirmation and a 'Proceed' button.

Fields marked with \* are mandatory

Policy Number\* : \_\_\_\_\_ Instalment Premium (₹) Without tax\* : \_\_\_\_\_

Date of Birth\* : \_\_\_\_\_ Country Code\* : (+91) Mobile\* : \_\_\_\_\_

Email\* : \_\_\_\_\_

PAN: \_\_\_\_\_

Gender\* : ☐ Male ☒ Female

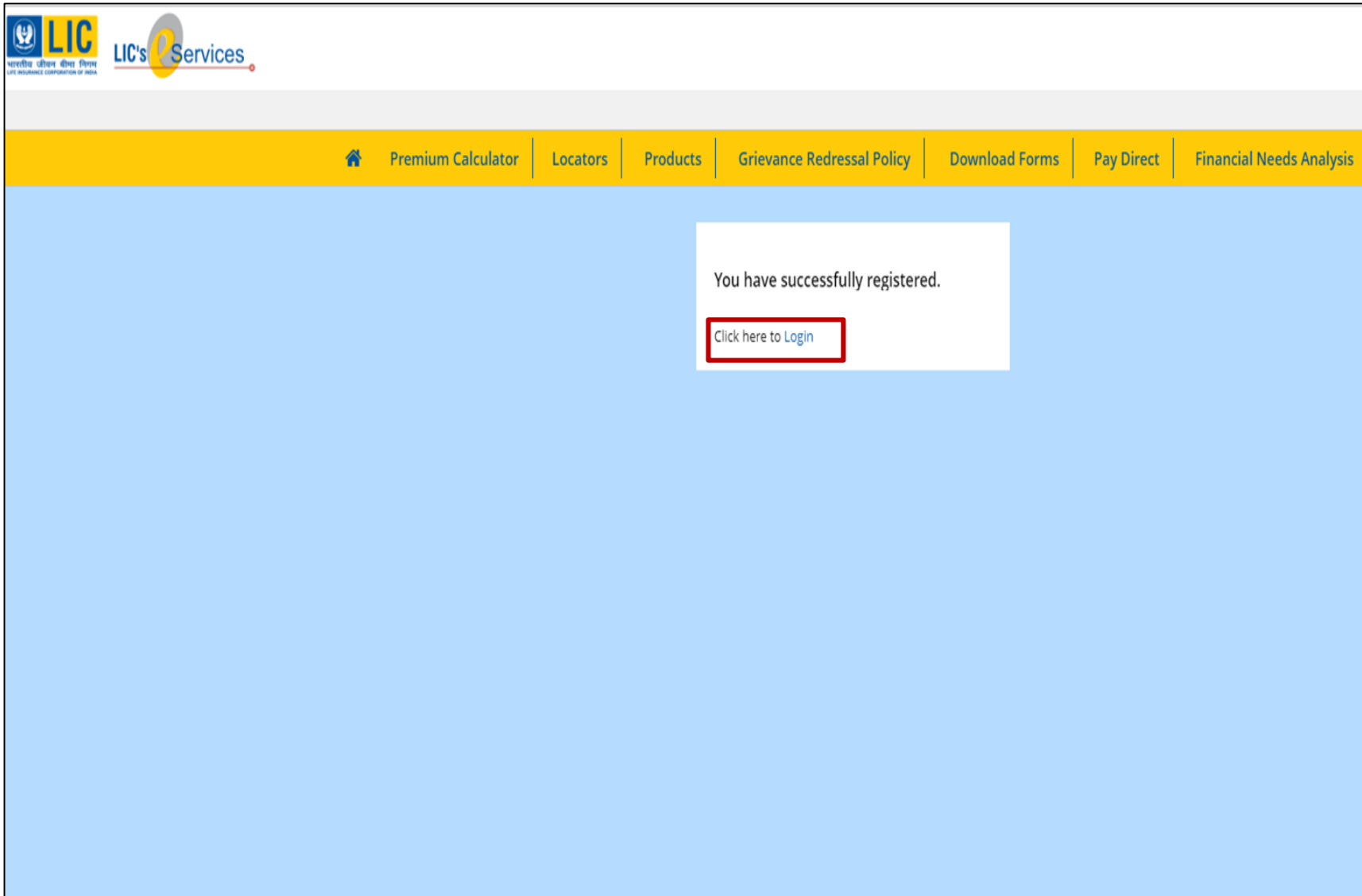
☒ I confirm that the mobile number mentioned above is registered under my name and being used by me.  
I hereby authorize LIC to use the mobile number for any communication.

Proceed



**Alert**  
We have migrated to the New Portal and as a security measure you are required to re-verify your details. You can re-verify your details by clicking on the verification link sent to your Email ID.  
**OK**

Check alert message and click "OK"






User ID successfully registered and Click to “**Login**” for policy enrolment.



Home Premium Calculator Locators Products Grievance Redressal Policy Download Forms Pay Direct Financial Needs Analysis



Select Role\*

Customer

User ID/Email/Mobile\*

Please note User ID is case sensitive

Password\*



\*\*\*\*\*


Date of Birth\*

Sign In

Forgot User ID / Password?  
Don't have an account? Sign Up

Select Role as **“Customer”** and update the mandatory fields and click **Sign in**.





Last Log in: 08/08/2019 15:03:36
 [Help](#)

 Welcome to Athiroopavani

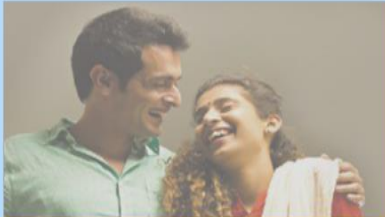
[My Apps](#)
[Premium Calculator](#)
[Locators](#)
[Products](#)
[Grievance Redressal Policy](#)
[Download Forms](#)

[HOME](#)
[DASHBOARD](#)


### Policies




Self Policies 1



Spouse Policies 0




Child Policies 0




All Policies 1


### My Apps




Basic Services




Online Payments




Premier Services



Service Request(s)






Grievance



Profile Management

Single Policy User to Click “ **Profile Management**” to enroll the policy details with Cognizant. Then Go to **Slide 16** for enrollment steps.





Last Log in: 08/08/2019 15:03:36   Help      Welcome to   Athiroopavani

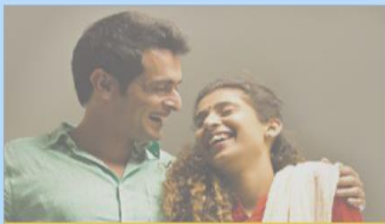
[My Apps](#) | [Premium Calculator](#) | [Locators](#) | [Products](#) | [Grievance Redressal Policy](#) | [Download Forms](#)

[HOME](#)   [DASHBOARD](#)


### Policies




Self Policies   1   >



Spouse Policies   0   >





Child Policies   0   >





All Policies   1   >


### My Apps



 Basic Services


 Online Payments


 Premier Services


 Service Request(s)




 Grievance




 Profile Management

Multiple policy user to click “ **Self Policies**” to add the additional policy details.

The screenshot displays the LIC's eServices portal interface. At the top, the header includes the LIC logo, the text 'LIC's eServices', and a user login status: 'Last Log in: 08/08/2019 15:03:36' followed by 'Help' and a 'Welcome to' message. Below the header is a yellow navigation bar with links: 'My Apps', 'Premium Calculator', 'Locators', 'Products', 'Grievance Redressal Policy', and 'Download Forms'. On the left side, there is a dark blue sidebar menu with various options: 'Online Payment Receipts', 'Premium Calendar', 'Policy Schedule', 'Policy Status' (highlighted), 'Add New Policies', 'Claim Status', 'Loan Status', 'Policy Premium Paid Statement', 'Revival Quotation', and 'Individual Pension Policy'. The main content area shows a tabbed interface with 'All Policies', 'Self Policies' (selected), 'Spouse Policies', and 'Child Policies'. Below the tabs, the text 'Self Policies' is displayed. A table lists policy details, with the first row showing a policy ID 'abcdefgh', a masked number 'XXXXXXXXXX', and a plan description 'Marriage Endowment/Educational Annuity Plan (Plan- 90)'. The table also includes columns for 'Instalment Premium (Qly)' with the value 'In Force', and 'Premium Due From' with a calendar widget showing 'Aug 21 2019'. A red box highlights the '+ Add Policy' button in the top right corner of the main content area.

Click **“Add Policy”** to include additional policies.



Last Log in: 08/08/2019 15:03:36   Help  Welcome to 

My Apps | Premium Calculator | Locators | Products | Grievance Redressal Policy | Download Forms

Online Payment Receipts  
Premium Calendar  
Policy Schedule  
**Policy Status**  
Add New Policies  
Claim Status  
Loan Status  
Policy Premium Paid Statement  
Revival Quotation  
Individual Pension Policy

### Add New Policies

Policy Number

Relationship

+ Add More Policies

XXXXXXXX

Self

Back to All Policies

Submit

Update additional policy number and **Submit**.



The screenshot displays the LIC's Services web portal. The top header includes the LIC logo, the text 'LIC's Services', and user information: 'Last Log in: 08/08/2019 15:03:36', 'Help', and 'Welcome to'. A navigation bar contains links: 'My Apps', 'Premium Calculator', 'Locators', 'Products', 'Grievance Redressal Policy', and 'Download Forms'. A left sidebar lists various services: 'Online Payment Receipts', 'Premium Calendar', 'Policy Schedule', 'Policy Status', 'Add New Policies', 'Claim Status', 'Loan Status', 'Policy Premium Paid Statement', 'Revival Quotation', and 'Individual Pension Policy'. The main content area is titled 'Add New Policies' and features a table with two columns: 'Policy Number' and 'Relationship'. The first row shows 'Policy Number' and 'Self'. Below the table are two buttons: 'Back to All Policies' and 'Submit'. A success message box is overlaid on the page, stating 'Success' and 'Policy/ies - added successfully'. The 'OK' button in this message box is highlighted with a red rectangle.

Online Payment Receipts

Premium Calendar

Policy Schedule

Policy Status

Add New Policies

Claim Status

Loan Status

Policy Premium Paid Statement

Revival Quotation

Individual Pension Policy

Add New Policies

Policy Number

Relationship

Policy Number

Self

Back to All Policies



Submit


Success

Policy/ies - added successfully

OK

Click "OK"

Last Log in: 08/08/2019 15:03:36
 [Help](#)

 Welcome to

[My Apps](#)
[Premium Calculator](#)
[Locators](#)
[Products](#)
[Grievance Redressal Policy](#)
[Download Forms](#)

[Change Password](#)
[Update Profile](#)
[Disable MPIN](#)

## My Profile


Percentage completed
 

70 %

[Personal Information](#)
[Family Information](#)
[Address](#)
[Social Preferences](#)

[Personal Information](#)

[Personal Details](#)
[Contact Details](#)
[Digital KYC](#)
[Employment Details](#)



abcdefgh
   
 91- 12345667

Fields marked with \* are mandatory

First Name	Middle Name
Last Name	Date of Birth
	13/08/1982
Marital Status*	Gender
Married	Female
Occupation	Annual Income (Income from all sources)
Others	Select
Education Qualification	
Graduate	

[Cancel](#)
[Save](#)

Enrollment to employer for Corporate Portal can be done using "Employment Details" tab

Check for profile details and update mandatory fields and click "Save".

The screenshot displays the LIC's Services portal interface. At the top, the LIC logo and 'LIC's Services' text are visible on the left, and the user's last login time (08/08/2019 15:03:36) and a 'Welcome to' message are on the right. A navigation bar contains links for 'My Apps', 'Premium Calculator', 'Locators', 'Products', 'Grievance Redressal Policy', and 'Download Forms'. The main content area is titled 'My Profile' and shows a progress bar for 'Percentage completed' at 70%. Below this, there are tabs for 'Personal Information', 'Family Information', 'Address', and 'Social Preferences'. The 'Personal Information' tab is active, showing sub-tabs for 'Personal Details', 'Contact Details', 'Digital KYC', and 'Employment Details'. The 'Employment Details' sub-tab is selected, displaying fields for 'Organization working', 'Length of Service', 'Employer Enrolment Status' (Not Enrolled), and 'Employee ID'. An alert dialog box is overlaid on the page, asking 'Do you want to Enroll to Employer to share premium details?' with a 'Yes' button. The dialog box also contains the text: 'Please enter employment details. On submission a request will be sent to your employer for approval. Post approval of the request policies on your own life only will be attached to be viewed by Employer.' and an 'OK' button, which is highlighted with a red rectangle. At the bottom of the page, there is a footer with copyright information and a version number (6.3.0.0.0).

Change Password  
Update Profile  
Disable MPIN

My Profile Percentage completed 70%

Personal Information Family Information Address Social Preferences

Personal Information

Personal Details Contact Details Digital KYC Employment Details

Do you want to Enroll to Employer to share premium details? Yes

**Alert**

Please enter employment details.  
On submission a request will be sent to your employer  
for approval. Post approval of the request policies on  
your own life only will be attached to be viewed by Employer.

**OK**

Organization working

Length of Service



Employer Enrolment Status  
Not Enrolled


Save Cancel

Enrolment to employer can be done using this module.

© 2018 Life Insurance Corporation of India, All rights reserved. IRDAI Regn No - 512 Compatible Browsers Version : 6.3.0.0.0

Click “OK” for the alert message



Last Log in: 08/08/2019 15:03:36 Help  Welcome to

My Apps | Premium Calculator | Locators | Products | Grievance Redressal Policy | Download Forms

Change Password | Update Profile | Disable MPIN

Personal Details | Contact Details | Digital KYC | **Employment Details**

Do you want to Enroll to Employer to share premium details? Yes

Please note that Corporate Portal enrollment is available to only those employees whose employers have been enlisted with LIC

Fields marked with \* are mandatory

Organization working\*  
COGNIZANT

Designation\*

Length of Service\*  
13

Employee ID\*

Employer Enrolment Status  
Not Enrolled

PAN\*

If your PAN is already updated in your profile and is Incorrect, please correct your PAN in Digital KYC.

**Declaration :** I, an employee of COGNIZANT, hold a Life Insurance policy of LIC of India. I authorize LIC of India to share with COGNIZANT the premium payment made by me. I understand and hereby acknowledge that LIC of India can disclose my said premium payment to COGNIZANT only on basis of this authorisation provided by me and that LIC of India shall not be liable to be for any loss or damage that I may suffer/incur as a consequence of disclosure of the said data/information by LIC of India. Further, I undertake to inform to LIC of India any change in Employer details, if any in future, failing which LIC of India will not be responsible for event driven mails being sent to your current employer.

☒ I Agree

Submit Cancel

Enrollment to employer can be done using this module.

Select **"Yes"** from the drop down icon in Employment Details Tab and update the mandatory details and Submit.

**LIC Services**

Last Log In: 08/08/2019 15:03:36 | Help | Welcome to A

My Apps | Premium Calculator | Locators | Products | Grievance Redressal Policy | Download Forms

Change Password | Update Profile | Disable MPIN

Personal Details | Contact Details | Digital KYC | **Employment Details**

Do you want to Enroll to Employer to share premium details? Yes

Please note that Corporate Portal enrollment is available to only those employees whose employers have been enlisted with LIC

Fields marked with \* are mandatory

Organization working\*  
COGNIZANT

Designation\*  
Executive - Finance

Length of Service\*  
13

Employee ID\*

PAN\*

Employer Enrolment Status  
Not Enrolled

**Alert**  
Employment Details enrolled successfully  
OK

if your PAN is already updated in your profile and is incorrect, please correct your PAN in Digital KYC.

**Declaration :** I, an employee of COGNIZANT, hold a Life Insurance policy of LIC of India. I authorize LIC of India to share with COGNIZANT the premium payment made by me. I understand and hereby acknowledge that LIC of India can disclose my said premium payment to COGNIZANT only on basis of this authorisation provided by me and that LIC of India shall not be liable to be for any loss or damage that I may suffer/incur as a consequence of disclosure of the said data/information by LIC of India. Further, I undertake to inform to LIC of India any change in Employer details, if any in future, failing which LIC of India will not be responsible for event driven mails being sent to your current employer.

☒ I Agree

Submit Cancel

Enrollment to employer can be done using this module.

After submit employment details enrolled successfully. Click “Ok” to complete the process.

The screenshot shows the LIC Online Service Portal. At the top, there is a header with the LIC logo, a language selector, and navigation links. Below the header, a dark blue banner displays 'Home » LICOnlineServicePortal' and 'LICOnlineServicePortal'. The main content area is divided into three columns. The left column contains a call center service banner and a list of functionalities offered. The middle column has two buttons: 'New User' and 'Registered User', with the latter highlighted by a red box. The right column features a calculator tool and a list of links for the service portal.

**LIC** भारतीय जीवन बीमा निगम  
LIFE INSURANCE CORPORATION OF INDIA

Colors Know Your Life Insurance | Contact | About | Language

Home Products Group Schemes Customer Services Premium Payment Join Our Team Plan NAV Locator

Search

Home » LICOnlineServicePortal  
**LICOnlineServicePortal**

**LIC Call Center Services**  
(022) 6827 6827

- Call Center Services available 24x7 in Hindi and English.
- Please call **022 68276827** for any of your policy related queries.

**LIC's e Services**

LIC's e-Services is LIC's initiative to provide you with on demand service within a few clicks! You can now have many of the functionalities that were available only at a branch office, online at your fingertips.

**Functionalities Offered**

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- [Policy schedule](#)
- [Policy status](#)
- [Bonus status](#)
- [Loan status](#)
- [Claims status](#)
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- [Premium due calendar](#)
- [Premium paid certificate](#)
- [Claim history](#)
- [Policy Bond/Proposal form image](#)
- [Grievance registration](#)
- [Process of various services and online forms](#)
- [Locators](#)
- [FAQs](#)

**New User**

**Registered User**

**Calculator**  
Online Premium Calculator, generate an instant illustration for Premium.

**LICOnline Service Portal**

- FAQs
- Phone Helpline
- Policy Guideline
- Premium Calculator
- Tax Benefit
- Bonus Information
- Claim Forms
- Online Payment
- Apply Now
- Download Form
- Pensioner's Page
- NRI Center

[Process for Registration on Portal](#)



1. For registration for Online Services on Portal, keep the following ready:

[Hindi](#)


Follow the steps for **Password reset** process

Click "**Registered User**" for Password reset.





[Premium Calculator](#) | [Locators](#) | [Products](#) | [Grievance Redressal Policy](#) | [Download Forms](#) | [Pay Direct](#) | [Buy a New Policy](#) | [Final](#)



Select Role\*  
Customer

User ID/Email/Mobile\*  
  
Please note User ID is case sensitive

Password\*  
  
Please note User ID is case sensitive

Date of Birth\*  
DD/MM/YYYY

Sign In

Don't have an account? [Sign Up](#)

[Forgot User ID](#)

[Forgot Password?](#)

Click “Forgot User Id ”  
to reset the User Id

Premium Calculator Locators Products Grievance Redressal Policy Download Forms Pay Direct Buy a New Policy Financial Needs Analysis

## Let's Find Your Account

User ID

Fields marked with \* are mandatory

Policy Number\* :

Instalment Premium (₹) Without Tax\* :

Date of Birth\* :

Captcha\* :

JMRHPT

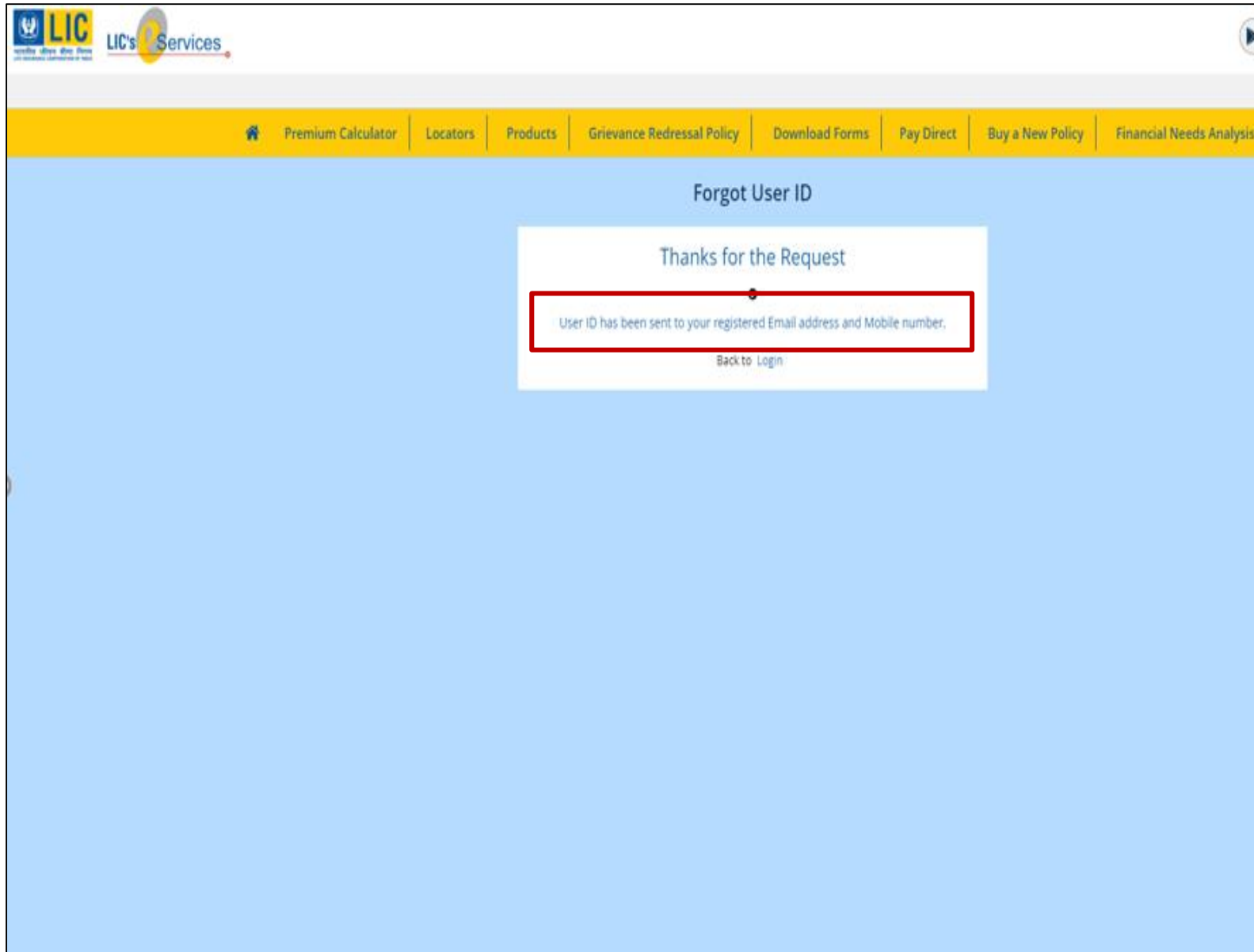


Submit



If MPIN is implemented for the App, please note that MPIN will expire on password change and you are required to reset MPIN.

Back to [Login](#) Please contact [portalsupport@licindia.com](mailto:portalsupport@licindia.com) or nearest Branch for any issues.


Update the mandatory fields and Submit



After submission, User ID will be sent to associate email address and registered mobile number.



[Premium Calculator](#) | [Locators](#) | [Products](#) | [Grievance Redressal Policy](#) | [Download Forms](#) | [Pay Direct](#) | [Buy a New Policy](#) | [Final](#)



Select Role\*  
Customer

User ID/Email/Mobile\*  
  
Please note User ID is case sensitive

Password\*  
  
Please note Password is case sensitive



Date of Birth\*  
DD/MM/YYYY

Sign In

Don't have an account? [Sign Up](#)


[Forgot User ID](#) | [Forgot Password?](#)

Click “**Forgot Password**” to reset the User Id

 LIC's Services 


[Premium Calculator](#) | [Locators](#) | [Products](#) | [Grievance Redressal Policy](#) | [Download Forms](#) | [Pay Direct](#) | [Buy a New Policy](#) | [Financial Needs Analysis](#)



### Let's Find Your Account

 Password

Fields marked with \* are mandatory

User ID\* :

Date of Birth\* :  

Captcha\* :  

If MPIN is implemented for the App, please note that MPIN will expire on password change and you are required to reset MPIN.

Back to [Login](#) Please contact [portalsupport@licindia.com](mailto:portalsupport@licindia.com) or nearest Branch for any issues.

Update the mandatory fields  
and Submit

**LIC** LIC's Services

Premium Calculator Locators Products Grievance Redressal Policy Download Forms Pay Direct Buy a New Policy Financial Needs Analysis

### Let's Find Your Account

⊙ Password

Fields marked with \* are mandatory

User ID\*

Date of Birth\*

Captcha\*

X F G G U T

Submit

If MPIN is implemented for the App, please note that MPIN will expire on password change and you are required to reset MPINs.

Back to Login Please contact portalsupport@licindia.com or nearest Branch for any issues.

**Info**

OTP is sent to your registered Email address and mobile number.

Please note that OTP expires in 15 minutes.

OK

Click "OK" to proceed further



**LIC's Services**

Premium Calculator | Locators | Products | Grievance Redressal Policy | Download Forms | Pay Direct | Buy a New Policy | Financial Needs Analysis

### Set Your Password

Enter OTP:  [Resend OTP](#)

Enter New Password:

Confirm New Password:

[Submit](#)

**Password Guidelines**

- Password should be minimum of 6 characters and maximum of 16 characters.
- Must have at least one uppercase, one lowercase, one numeric and one special character.
- Special characters allowed: !, @, #, \$, %, &, \*, (, ), \_.
- Password should not contain your first name.
- Password should not start with a special character.

[Back to Login](#)

Enter OTP , Create New Password  
and Submit

Enrolment process is complete

The online enrolment process for LIC policies is now complete.

For any other queries you may have regarding this process, you can reach out to the Payroll support through GSD or voice support at 56666-3-2 to get your queries addressed.

*Thank You*