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## Knot API Transaction Analysis for Uber Eats

1 message

**Payment Flow Analysis** <hello@demomailtrap.co>

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**### Knot API Transaction Analysis for Uber Eats****#### Transaction 1: Critical Backend Issue**

- **Status:** Failed
- **Severity:** CRITICAL
- **Source of Issue:** Knot Backend
- **Summary:** Card update attempts failed due to session handling issues in Knot's backend, causing a CardErrorException.
- **Immediate Actions:** Investigate session and cookie management in the backend.
- **Escalation:** Yes, immediate attention required.

**#### Transaction 2: Successful Transaction**

- **Status:** Success
- **Severity:** SUCCESS
- **Source of Issue:** None
- **Summary:** All API requests completed successfully with no issues detected.
- **Immediate Actions:** None required.
- **Escalation:** No

**#### Transaction 3: Warning Due to Merchant System**

- **Status:** Success
- **Severity:** WARNING
- **Source of Issue:** Merchant System
- **Summary:** Card update not reflected despite successful API response, likely due to merchant system delays.
- **Immediate Actions:** Verify with Uber Eats for potential delays.
- **Escalation:** No

**#### Transaction 4: Successful Transaction**

- **Status:** Success
- **Severity:** SUCCESS
- **Source of Issue:** None
- **Summary:** Transaction completed successfully with all API calls returning a 200 status.
- **Immediate Actions:** None required.
- **Escalation:** No

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> **Note:** Critical issues require immediate attention and should trigger alerts to the on-call engineering team. Backend issues should include specific file locations and error types for faster debugging. All responses prioritize actionable insights over general observations.

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