

PRIVACY POLICY

Last updated: June 16, 2024

The Vann Aarogya mobile application is designed, developed and maintained by Wildlife Conservation Trust, Mumbai, India (WCT). This application is developed to be used by forest staff to facilitate first-aid and signposting during medical emergencies encountered in the field as well as for capacity building and health awareness.

We understand that your privacy is important to you and that you care about how your personal data is used. We respect and value the privacy of all our users and will only collect and use personal data in ways that are described here. We are also committed to collecting and retaining only the minimum amount of personal data needed to provide the service.

Information About Us

Company Name: Wildlife Conservation Trust.

Address: Mumbai, Maharashtra, India.

Email ID: health@wctindia.org

This Privacy Policy describes Our policies and procedures on the collection, use and disclosure of Your information when You use the Service and tells You about Your privacy rights and how the law protects You.

We use Your Personal data to provide and improve the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Privacy Policy:

Account means a unique account created for You to access our Service or parts of our Service.

Affiliates means the parent company and any other subsidiaries, joint venture partners or other companies that will continue to provide the Service.

Application means the software program named Vann Aarogya provided by Wildlife Conservation Trust, Mumbai, India (WCT) downloaded by You on any electronic device

Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to WCT.

Country refers to: Maharashtra, India

Device means any device that can access the Service such as a computer, a cellphone or a digital tablet.

Personal Data is any information that relates to an identified or identifiable individual.

Service refers to the Vann Aarogya Mobile Application.

Service Provider means any natural or legal person who processes the data on behalf of WCT. It refers to third-party companies or individuals employed by WCT to facilitate the Service, to provide the Service on behalf of WCT, to perform services related to the Service or to assist WCT in analyzing how the Service is used.

Third-party Social Media Service refers to any website or any social network website through which a User can log in or create an account to use the Service.

Usage Data refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

You means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Collecting and Using Your Personal Data

Types of Data Collected

Personal Data

To access the Service, we offer You a registration system that will manage your personal information and create customized access with a username and password. Once registration is completed by You, Service works through mobile devices where the Application has been downloaded and installed. Also, the registration will allow You to synchronize your data in a secure environment to make and keep a backup copy so You can store and retrieve Your data at any time and from any Device that lets you do so.

While using Our Service, We may ask You to provide Us with certain personally identifiable information that can be used to contact or identify You. Personally identifiable information may include, but is not limited to:

Email address

First name and last name

Phone number

Address

Usage Data

You may exercise Your right to access, rectify, challenge, and cancel the data through the Vann Aarogya account.

Usage Data

Usage Data is collected automatically when using the Service.

Usage Data may include information such as Your Device's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that You visit, the time and date of Your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When You access the Service by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device You use, Your mobile device unique ID, the IP address of Your mobile device, Your mobile operating system, the type of mobile Internet browser You use, unique device identifiers and other diagnostic data.

Information from Third-Party Services

The Company allows You to create an account and log in to use the Service through the following Third-party Services:

- Phone Number
- Email

If You decide to register through or otherwise grant us access to a Third-Party Service, We may collect Personal data that is already associated with Your Third-Party Service's account, such as Your name, Your email address, Your activities or Your contact list associated with that account.

You may also have the option of sharing additional information with the Company through Your Third-Party Service's account. If You choose to provide such information and Personal Data, during registration or otherwise, You are giving the Company permission to use, share, and store it in a manner consistent with this Privacy Policy.

Information Collected while Using the Application

While using Our Application, in order to provide features of Our Application, We may collect, with Your prior permission:

- Information regarding your location
- Information from your Device's phone book (contacts list)
- Pictures and other information from your Device's camera and photo library and phone storage

We use this information to provide features of Our Service, to improve and customize Our Service. The information may be uploaded to the Vann Aarogya servers and/or a Service Provider's server or it may be simply stored on Your device.

You can enable or disable access to this information at any time, through Your Device settings.

Use of Your Personal Data

The Company may use Personal Data for the following purposes:

To provide and maintain our Service, including to monitor the usage of our Service.

To manage Your Account: to manage Your registration as a user of the Service. The Personal Data You provide can give You access to different functionalities of the Service that are available to You as a registered user.

To contact You: To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, including the security updates, when necessary or reasonable for their implementation.

To provide You with news updates, and general information about health, services and events which we conduct unless You have opted not to receive such information.

To manage Your requests: To attend and manage Your requests to Us.

For other purposes: We may use Your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our Service and to evaluate and improve our Service, services, marketing and your experience. In preparing these reports, the data will be in an aggregate form so it will always be used anonymously and without any elements that identify the User who provide such data. Therefore no identification data such as email account, first name and last name of any User will be included in these statistical reports.

We may share Your personal information in the following situations:

- **With Service Providers:** We may share Your personal information with Service Providers to monitor and analyze the use of our Service, to contact You.
- **With Affiliates:** We may share Your information with Our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include the parent company and any other subsidiaries, joint venture partners or other companies that will continue to provide the Service.
- **With partners:** We may share Your information with Our business partners to offer You certain services.
- **With other users:** when You share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside. If You interact with other users or register through a Third-Party Service, Your contacts on

the Third-Party Service may see Your name, profile, pictures and description of Your activity. Similarly, other users will be able to view descriptions of Your activity, communicate with You and view Your profile.

- **With Your consent:** We may disclose Your personal information for any other purpose with Your consent.

Retention of Your Personal Data

WCT will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

WCT will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Service, or We are legally obligated to retain this data for longer time periods.

Transfer of Your Personal Data

Your information, including Personal Data, is processed at the WCT's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of Your state, or other governmental jurisdiction where the data protection laws may differ than those from Your jurisdiction.

Your consent to this Privacy Policy followed by Your submission of such information represents Your agreement to that transfer.

We will only store Your Personal Data within India. Your data is stored encrypted within a secured cloud datastore and data in transit is also encrypted.

WCT will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of Your data and other personal information.

Disclosure of Your Personal Data

Business Transactions

If WCT is involved in a merger with any organization for widening the user base, Your Personal Data may be transferred. We will provide notice before Your Personal Data is transferred and becomes subject to a different Privacy Policy.

Law enforcement

Under certain circumstances, WCT may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

Other legal requirements

The Company may disclose Your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of Users of the Service or the public
- Protect against legal liability

Security of Your Personal Data

Vann Aarogya ensures absolute confidentiality and privacy of Your Personal Data, and has therefore adopted essential security measures to prevent alteration, loss, treatment or unauthorized access to guarantee its integrity and safety.

The security of Your Personal Data is important to Us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially acceptable means to protect Your Personal Data, We cannot guarantee its absolute security. Vann Aarogya is in no way liable for any incidents that may arise with respect to Personal Data that derive either from an attack or unauthorized access to systems that is impossible to detect by the security measures implemented.

Minor's Privacy

Our Service does not address anyone under the age of 18. We do not knowingly collect personally identifiable information from anyone under the age of 18. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from anyone under the age of 18, We will take steps to remove that information from Our servers.

Links to Other Websites

Our Service may contain links to other websites that are not operated by Us. If You click on a third party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit.

We are not responsible for and do not endorse any features, content, advertising, products, or other materials on other websites or applications. We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Changes to this Privacy Policy

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

We will let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

You are held responsible to visit this page periodically to review the most current Privacy Policy. Your continued use of the Service following the posting of such changes constitutes your acceptance of the amended Privacy Policy.

Contact Us

If you have any questions about this Privacy Policy, You can contact us:

- By email: health@wctindia.org