



# Data Glacier

Your Deep Learning Partner

## Team Name: Intern\_Project

| Sl.No | Name                     | Email  | Country        | Company     | Specialization |
|-------|--------------------------|--|----------------|-------------|----------------|
| 1     | Vijayarajan Vijaya Jothi | <a href="mailto:vijayajothi23s@gmail.com">vijayajothi23s@gmail.com</a> | United Kingdom | DataGlacier | DataScience    |

# Project Report

# Table Of Contents

|                            |  |
|----------------------------|--|
| Dataset-----               |  |
| Data Cleaning-----         |  |
| Problems-----              |  |
| Data Transformation-----   |  |
| Model Preparation-----     |  |
| Performance Reporting----- |  |
| Data Dependency-----       |  |
| Final Recommendation-----  |  |

## **Problem Description:**

ABC Bank wants to sell its term deposit product to customers and before launching the product they want to develop a model which helps them in understanding whether a particular customer will buy their product or not (based on customer's past interaction with bank or other Financial Institution).

### **Business Understanding:**

Bank wants to use ML model to shortlist customer whose chances of buying the product is more so that their marketing channel (tele marketing, SMS/email marketing etc) can focus only to those customers whose chances of buying the product is more. This will save resource and their time (which is directly involved in the cost (resource billing)). Develop model with Duration and without duration feature and report the performance of the model. Duration feature is not recommended as this will be difficult to explain the result to business and also it will be difficult for business to campaign based on duration.

# Dataset

**Data Set Information :**

The data is related with direct marketing campaigns of a Portuguese banking institution. The marketing campaigns were based on phone calls. Often, more than one contact to the same client was required, in order to access if the product (bank term deposit) would be ('yes') or not ('no') subscribed.

The classification goal is to predict if the client will subscribe (yes/no) a term deposit (variable y).

### Attribute Information:

Input variables:

# bank client data:

1 - age (numeric)

2 - job : type of job (categorical: 'admin.', 'blue-collar', 'entrepreneur', 'housemaid', 'management', 'retired', 'self-employed', 'services', 'student', 'technician', 'unemployed', 'unknown')

3 - marital : marital status (categorical: 'divorced', 'married', 'single', 'unknown'; note: 'divorced' means divorced or widowed)

4 - education (categorical:

'basic.4y', 'basic.6y', 'basic.9y', 'high.school', 'illiterate', 'professional.course', 'university.degree', 'unknown')

5 - default: has credit in default? (categorical: 'no', 'yes', 'unknown')

6 - housing: has housing loan? (categorical: 'no', 'yes', 'unknown')

7 - loan: has personal loan? (categorical: 'no', 'yes', 'unknown')

# related with the last contact of the current campaign:

8 - contact: contact communication type (categorical: 'cellular', 'telephone')

9 - month: last contact month of year (categorical: 'jan', 'feb', 'mar', ..., 'nov', 'dec')

10 - day\_of\_week: last contact day of the week (categorical: 'mon', 'tue', 'wed', 'thu', 'fri')

11 - duration: last contact duration, in seconds (numeric). Important note: this attribute highly affects the output target (e.g., if duration=0 then y='no'). Yet, the duration is not known before a call is performed. Also, after the end of the call y is obviously known. Thus, this input should only be included for benchmark purposes and should be discarded if the intention is to have a realistic predictive model.

# other attributes:

12 - campaign: number of contacts performed during this campaign and for this client (numeric, includes last contact)

13 - pdays: number of days that passed by after the client was last contacted from a previous campaign (numeric; 999 means client was not previously contacted)

14 - previous: number of contacts performed before this campaign and for this client (numeric)

15 - poutcome: outcome of the previous marketing campaign (categorical: 'failure', 'nonexistent', 'success')

# social and economic context attributes

16 - emp.var.rate: employment variation rate - quarterly indicator (numeric)

17 - cons.price.idx: consumer price index - monthly indicator (numeric)

18 - cons.conf.idx: consumer confidence index - monthly indicator (numeric)

19 - euribor3m: euribor 3 month rate - daily indicator (numeric)

20 - nr.employed: number of employees - quarterly indicator (numeric)







Output variable (desired target):

21 - y - has the client subscribed a term deposit? (binary: 'yes', 'no')



# **Project Lifecycle**

## Project Lifecycle:

| Tasks  | Week7<br>19-Oct   | Week 8<br>26-Oct   | Week 9<br>02-Nov  | Week 10<br>09-Nov  | Week 11<br>16-Nov   | Week 12<br>23-Nov   |
|--|---|--|---|--|---|---|
| Business Understanding   |  |  |   |  |   |   |
| Data understanding   |   |  |   |  |   |   |
| Exploratory data Analysis  |   |  |   |  |   |   |
| Data Preparation   |   |  |   |  |   |   |
| Model Building ( Logistic Regression, ensemble, Boosting etc)                |   |  |   |  |   |   |
| Model Selection  |   |  |  |  |   |   |
| Performance reporting  |   |  |   |  |   |   |
| Deploy the model   |   |  |   |  |  |   |
| Converting ML metrics into Business metric and explaining result to business |   |  |   |  |   |  |
| Prepare presentation for non technical persons.                              |   |  |   |  |   |   |

# **Data Intake Report**

|  |  |   |  |               |  |  |  |
|--|--|---|--|---------------|--|--|--|
| <b>Data Intake Report:</b>   |  |   |  |               |  |  |  |
| Name: Bank Marketing – Data Science  |  |   |  |               |  |  |  |
| Name: Bank Marketing – Data Science  |  |   |  |               |  |  |  |
| Report date: 19th October 2024   |  |   |  |               |  |  |  |
| Internship Batch: LISUM37  |  |   |  |               |  |  |  |
| Version: 1.0   |  |   |  |               |  |  |  |
| Data intake by: Vijayarajan Vijaya Jothi   |  |   |  |               |  |  |  |
| Data intake reviewer: Vijayarajan Vijaya Jothi   |  |   |  |               |  |  |  |
| <b>Data Storage Location:</b>  |  | <a href="https://github.com/VijayaJothi24/dataGlacier/tree/main/Week7 Project">https://github.com/VijayaJothi24/dataGlacier/tree/main/Week7 Project</a> |  |               |  |  |  |
| <b>Tabular data details:</b>   |  |   |  |               |  |  |  |
| <b>Total number of observations</b>  |  |   |  | 3424          |  |  |  |
| <b>Total number of files</b>   |  |   |  | 3             |  |  |  |
| <b>Total number of features</b>  |  |   |  | 17            |  |  |  |
| <b>Base format of the file</b>   |  |   |  | .csv and .txt |  |  |  |
| <b>Size of the data</b>  |  |   |  | 567 KB        |  |  |  |
|  |  |   |  |               |  |  |  |
| <b>Github Repository:</b>  |  |   |  |               |  |  |  |
| <a href="https://github.com/VijayaJothi24/dataGlacier/tree/main/Week7 Project">Github Repository-https://github.com/VijayaJothi24/dataGlacier/tree/main/Week7 Project</a> (LISUM37: 30 August - 30 Nov 24) |  |   |  |               |  |  |  |
| Submitted by: Vijayarajan Vijaya Jothi   |  |   |  |               |  |  |  |
| Submitted to: Data Glacier   |  |   |  |               |  |  |  |
| Date: 19th October 2024  |  |   |  |               |  |  |  |

## Data Types

**In this project, with reference from the Data intake Report, We have dataset with the following datatypes, "object types" means categorical columns:**

# bank client data:

1 - age (numeric)

2 - job : type of job (categorical: 'admin.','blue-collar','entrepreneur','housemaid','management','retired','self-employed','services','student','technician','unemployed','unknown')

3 - marital : marital status (categorical: 'divorced','married','single','unknown'; note: 'divorced' means divorced or widowed)

4 - education (categorical:

'basic.4y','basic.6y','basic.9y','high.school','illiterate','professional.course','university.degree','unknown')

5 - default: has credit in default? (categorical: 'no','yes','unknown')

6 - housing: has housing loan? (categorical: 'no','yes','unknown')

7 - loan: has personal loan? (categorical: 'no','yes','unknown')

# related with the last contact of the current campaign:

8 - contact: contact communication type (categorical: 'cellular','telephone')

9 - month: last contact month of year (categorical: 'jan', 'feb', 'mar', ..., 'nov', 'dec')

10 - day\_of\_week: last contact day of the week (categorical: 'mon','tue','wed','thu','fri')

11 - duration: last contact duration, in seconds (numeric). Important note: this attribute highly affects the output target (e.g., if duration=0 then y='no'). Yet, the duration is not known before a call is performed. Also, after the end of the call y is obviously known. Thus, this input should only be included for benchmark purposes and should be discarded if the intention is to have a realistic predictive model.

# other attributes:

12 - campaign: number of contacts performed during this campaign and for this client (numeric, includes last contact)

13 - pdays: number of days that passed by after the client was last contacted from a previous campaign (numeric; 999 means client was not previously contacted)

14 - previous: number of contacts performed before this campaign and for this client (numeric)

15 - poutcome: outcome of the previous marketing campaign (categorical: 'failure','nonexistent','success')

# social and economic context attributes

16 - emp.var.rate: employment variation rate - quarterly indicator (numeric)

17 - cons.price.idx: consumer price index - monthly indicator (numeric)

18 - cons.conf.idx: consumer confidence index - monthly indicator (numeric)

19 - euribor3m: euribor 3 month rate - daily indicator (numeric)

20 - nr.employed: number of employees - quarterly indicator (numeric)

Output variable (desired target):

21 - y - has the client subscribed a term deposit? (binary: 'yes','no')

## **Data Problems**

**Null Values:** This Dataset has NO NULL VALUES

**Outliers:** Also, have only two numerical columns and both of them have few outliers.

**Skewness and Kurtosis** Also, got some skewness and kurtosis in two numerical columns.

## Transformation

As there is hardly no any null values, to perform in transformation is almost nil. We have some skewness and kurtosis in our two numerical features, scale the values by StandardScaler() is performed. Outliers are removed by calculating IQR and remove data smaller/greater than two whiskers.

## Machine Learning

Machine learning is complex, but it's really about teaching computers to learn from experience and improve over time, just like we do in our everyday lives, such as sorting emails, or any other classification problems, where an algorithm is created in place to solve issues.

## Ridge Regression

It is used when there is a high correlation between the independent variables. This is because, in case of multi collinear data, the least square estimates gives unbiased values. But, in case the collinearity is very high, there can be some bias value. Therefore, a bias matrix is introduced in the equation of Ridge Regression. This is a powerful regression method where the model is less susceptible to overfitting.



Below is the equation used to denote the Ridge Regression, where the introduction of

(Lambda) solves the problem of multicollinearity.

The matrix  $X^T X + \lambda I$  has full rank and it is invertible. As a consequence:

$$\beta = (X^T X + \lambda I)^{-1} X^T Y$$

# Logistic Regression

Logistic regression is a statistical method used for binary classification problems, where the goal is to predict the probability that an instance belongs to one of two classes. Logistic Regression is actually a linear model with a sigmoid function as the output layer.

$$y = \frac{e^{(b_0 + b_1X)}}{1 + e^{(b_0 + b_1X)}}$$

Logistic Regression – Sigmoid Function

here,

- \* x = input value
- \* y = predicted output
- \* b0 = bias or intercept term
- \* b1 = coefficient for input (x)

## Random Forest Classifier

It is an ensemble learning method for classification and regression tasks, that operate by constructing multiple decision trees (each trained on a subset of samples using a subset of features) at training time and outputting the class that is mode of the classes (classification) or mean prediction (regression) of the individual trees.

Because they are extremely robust, easy to get started with, good at heterogeneous data types, and have very few hyperparameters, random forests are often a data scientist's first port of call when developing a new machine learning system, as they allow data scientists to get a quick overview of what kind of accuracy can reasonably be achieved on a problem, even if the final solution may not involve a random forest.



# Outlier Detection and Handling

```
#Outlier Detection and Handling:
#Identify and remove outliers in the 'balance' column:
Q1 = new_bank_data['balance'].quantile(0.25)
Q3 = new_bank_data['balance'].quantile(0.75)
IQR= Q3-Q1

print(Q1)
print(Q3)
print(IQR)
```

```
#Outlier Detection and Handling:
#Identify and remove outliers in the 'age' column:
Q1 = new_bank_data['age'].quantile(0.25)
Q3 = new_bank_data['age'].quantile(0.75)
IQR= Q3-Q1

print(Q1)
print(Q3)
print(IQR)
```

```
Bank_data1=Bank_data[ ~((Bank_data['balance']<(Q1-1.5*IQR))|(Bank_data['balance']>(Q3+1.5*IQR))) ]
print(Bank_data1)
```

```
Bank_data1=Bank_data[ ~((Bank_data['age']<(Q1-1.5*IQR))|(Bank_data['age']>(Q3+1.5*IQR))) ]
print(Bank_data1)
```



```
import pandas as pd
Bank_data4 = Bank_data['age'].interpolate()
print(Bank_data4)
```

```
0      58
1      44
2      33
3      47
4      33
..
45206   51
45207   71
45208   72
45209   57
45210   37
```

Name: age, Length: 45211, dtype: int64

```
import pandas as pd
Bank_data4 = Bank_data['balance'].interpolate()
print(Bank_data4)
```

```
0      2143
1        29
2         2
3      1506
4         1
...
45206     825
45207    1729
45208    5715
45209     668
45210    2971
```

Name: balance, Length: 45211, dtype: int64

+ Code

+ Markdown

```
import numpy as np

def whisker(col):
    q1, q3 = np.percentile(col, [25, 75])
    iqr = q3 - q1
    lw = q1 - 1.5 * iqr
    up = q3 + 1.5 * iqr
    return lw, up
```

```
lw, up = whisker(Bank_data['duration'])
print(f'Lower whisker: {lw}')
print(f'Upper whisker: {up}')
```

```
Lower whisker: -221.0
Upper whisker: 643.0
```

```
lw, up = whisker(Bank_data['campaign'])
print(f'Lower whisker: {lw}')
print(f'Upper whisker: {up}')
```

```
Lower whisker: -2.0
Upper whisker: 6.0
```

# Statistical Summary Exploratory Data Analysis

Bank\_data.describe()

|       | sl. no       | age          | balance       | day          | duration     | campaign     | pdays        | previous     |
|-------|--------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| count | 45211.000000 | 45211.000000 | 45211.000000  | 45211.000000 | 45211.000000 | 45211.000000 | 45211.000000 | 45211.000000 |
| mean  | 22606.000000 | 40.936210    | 1362.272058   | 15.806419    | 258.163080   | 2.763841     | 40.197828    | 0.580323     |
| std   | 13051.435847 | 10.618762    | 3044.765829   | 8.322476     | 257.527812   | 3.098021     | 100.128746   | 2.303441     |
| min   | 1.000000     | 18.000000    | -8019.000000  | 1.000000     | 0.000000     | 1.000000     | -1.000000    | 0.000000     |
| 25%   | 11303.500000 | 33.000000    | 72.000000     | 8.000000     | 103.000000   | 1.000000     | -1.000000    | 0.000000     |
| 50%   | 22606.000000 | 39.000000    | 448.000000    | 16.000000    | 180.000000   | 2.000000     | -1.000000    | 0.000000     |
| 75%   | 33908.500000 | 48.000000    | 1428.000000   | 21.000000    | 319.000000   | 3.000000     | -1.000000    | 0.000000     |
| max   | 45211.000000 | 95.000000    | 102127.000000 | 31.000000    | 4918.000000  | 63.000000    | 871.000000   | 275.000000   |

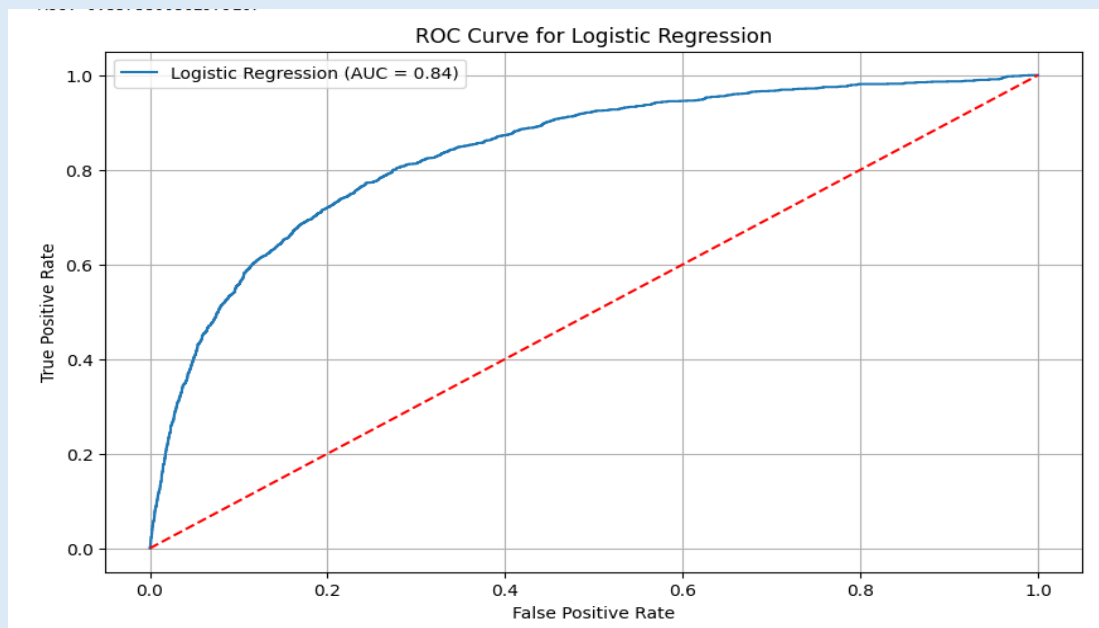
## Data

The one step performed is "one hot encoding" , For using classifiers we need numerical values, to do this I used One Hot Encoding that implemented by "get\_dummies()" function from Pandas Library.

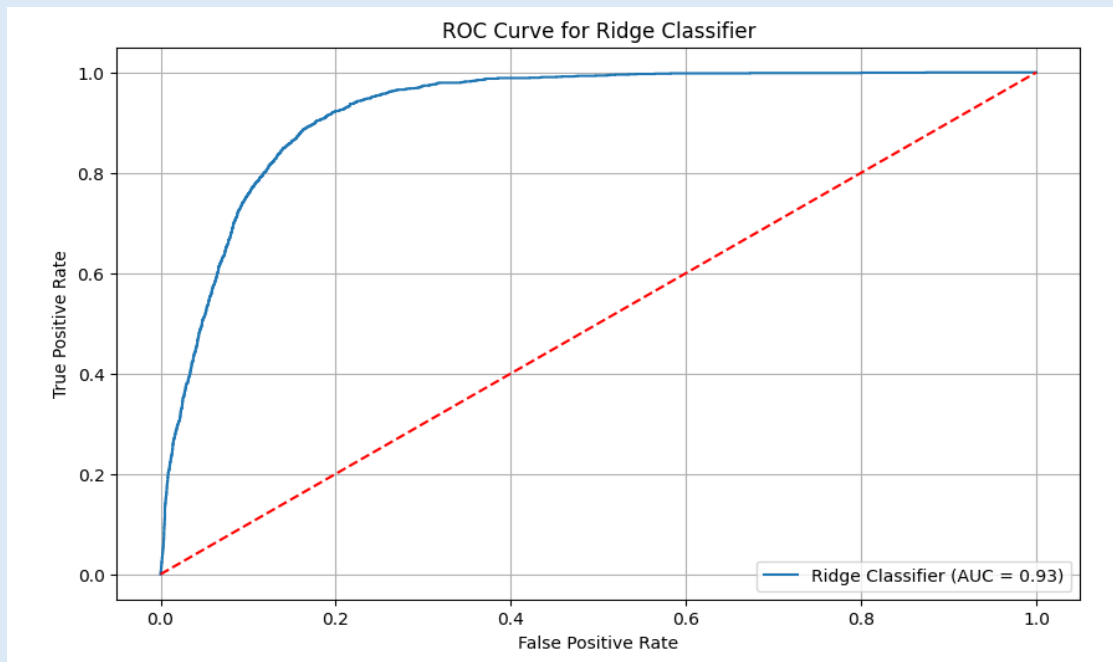
## Model Training

Now , Prepared data suits to perform classifiers models on the train set which is derived by splitting whole dataset to train and test sets in the way 70% fro train set and 30% for test set.

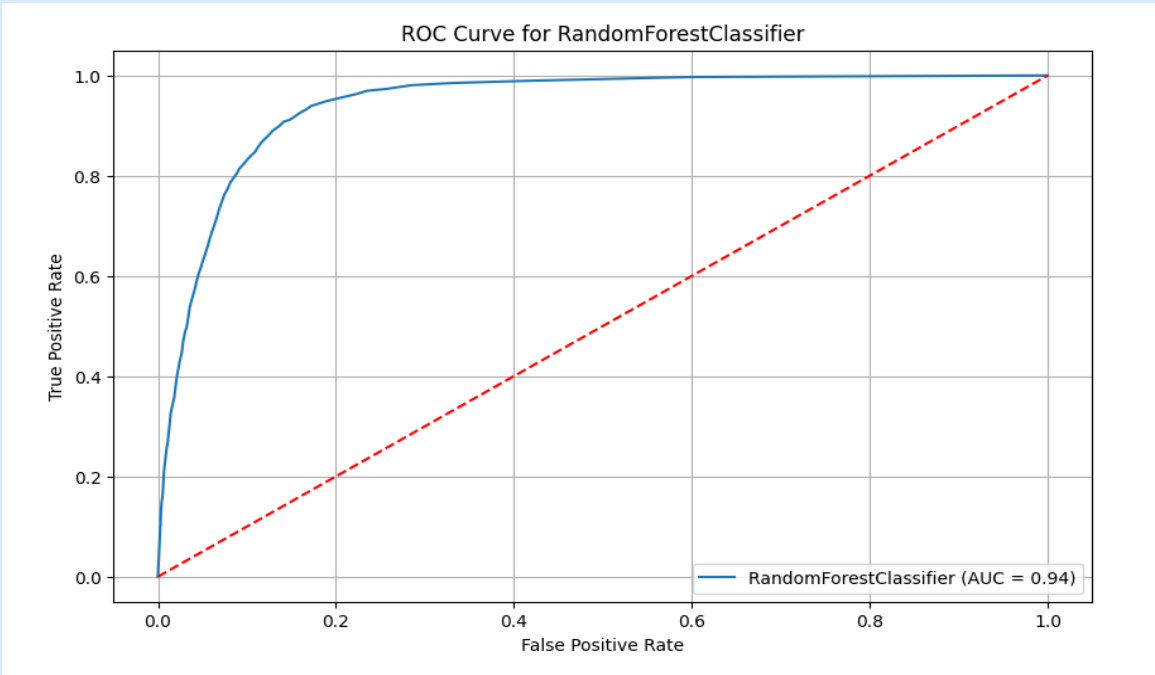
## Model Creation - Logistic Regression



## Model Creation - Ridge classifier



Model Creation - Random forest Classifier



|                              | precision | recall | f1-score | support |
|------------------------------|-----------|--------|----------|---------|
| No Deposited                 | 0.93      | 0.97   | 0.95     | 11966   |
| Deposited                    | 0.68      | 0.49   | 0.57     | 1598    |
| accuracy                     |           |        | 0.91     | 13564   |
| macro avg                    | 0.81      | 0.73   | 0.76     | 13564   |
| weighted avg                 | 0.90      | 0.91   | 0.91     | 13564   |
| Accuracy: 0.9128575641403716 |           |        |          |         |
| AUC: 0.9421902942776749      |           |        |          |         |



## Conclusion

Approximately all the classifiers have same result, but Random Forest was the best one.

The model has around 89% Accuracy.

Random Forest has 93% Precision, 97% Recall, & 95% F1 Score.

---