

# Day 9: Testing & Evaluation

ENSURING QUALITY THROUGH RIGOROUS ASSESSMENT METHODS

# Testing & Evaluation Overview

# Importance of Testing and Evaluation



## Validation of AI Behavior

Testing ensures AI agents behave correctly under diverse conditions including edge cases and high-load scenarios.

## Performance Metrics Evaluation

Evaluation measures AI performance with key metrics like accuracy, latency, precision, recall, and user satisfaction.

## Detecting Issues and Ensuring Trust

Testing detects bias, compliance gaps, and performance degradation to maintain safety and build user trust.

## Continuous Monitoring and Feedback

Structured frameworks use offline and online testing, monitoring, and feedback loops to sustain AI performance.

# Built-in Evaluation Framework

# Vertex AI Evaluation Tools and Methods

## Built-in Performance Metrics

Vertex AI offers essential metrics like accuracy, precision, recall, latency, and throughput to evaluate AI models effectively.

## Offline Evaluation

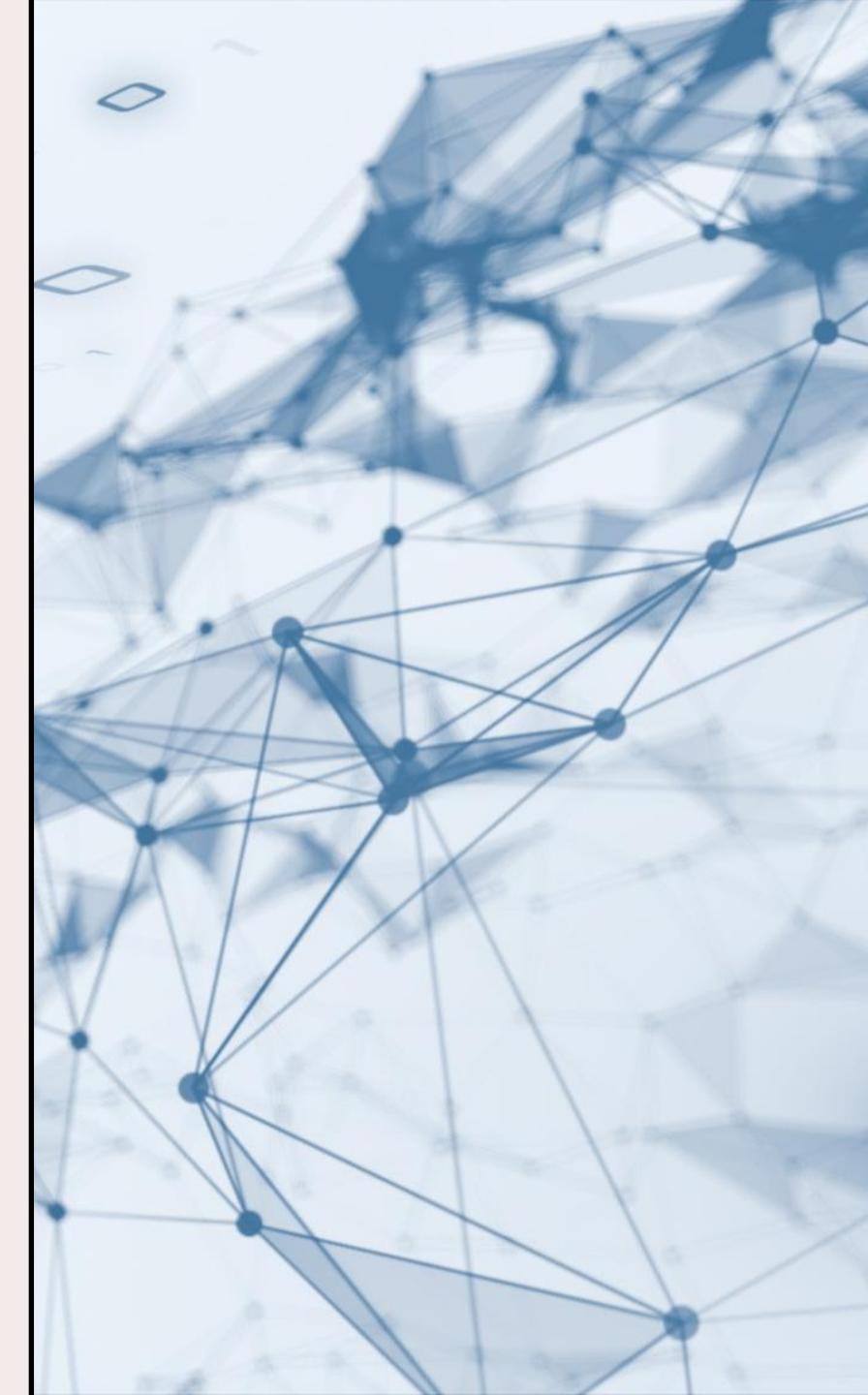
Offline testing uses historical datasets to validate AI models before deployment, ensuring baseline accuracy and reliability.

## Online A/B Testing

Online A/B testing compares different model versions in production to measure real-world performance and user satisfaction.

## Continuous Monitoring

Continuous monitoring detects data drift, anomalies, and performance degradation to maintain model reliability over time.



# Logging and Telemetry

# Observability for AI Agents

## Logging for AI Systems

Logging captures detailed records of user queries, responses, errors, and system events for analysis.

## Telemetry and Performance Metrics

Telemetry collects metrics like latency, resource use, and API call frequency for performance monitoring.

## Proactive Monitoring Tools

Integrated tools enable dashboards, alerts, and real-time insights for troubleshooting AI agents.

## Continuous Improvement

Logs and telemetry data help identify root causes of issues and guide model retraining and adjustments.



# Safety Checks and Debugging

# Ensuring Responsible AI and Effective Debugging



## AI Safety Checks

Safety checks detect and mitigate risks like biased outputs, harmful content, and ensure compliance with regulations.

## Debugging Techniques

Debugging identifies and resolves AI performance issues through prompt analysis, error tracing, and configuration fixes.

## Explainability Tools

Explainability frameworks like SHAP and LIME provide insights into model decisions for root cause analysis.

## Responsible AI Operation

Combining safety checks and debugging ensures ethical AI, maintaining user trust and regulatory compliance.