## **Ideation Phase Define the Problem Statements**

Date	27 june 2025
Team ID	LTVIP2025TMID59902
Project Name	TrafficTelligence: Advanced Traffic Volume
	Estimation with Machine Learning
Maximum Marks	2 Marks

## **Customer Problem Statement Template:**

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

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	lam	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
	I'm trying to	List their outcome or "Job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
	but	Describe what problems or barriers stand in the way – what bothers them most?	Describe the problems or barriers that get in the way here
	because	Enter the "root cause" of why the problem or barrier exists – what needs to be solved?	Describe the reason the problems or barriers exist
	which makes me feel	Describe the emotions from the customer's point of view – how does it impact them emotionally?	Describe the emotions the result from experiencing the problems or barriers

## **Example:**



Problem	I am	I'm trying to	But	Because	Which makes
Statement (PS)	(Customer)				me feel
PS-1	Roads are	Real-time	The data	Current	Frustrated and
	frequently	traffic flow	is not	traffic	helpless
	jammed	analysis,	updated	monitoring	
	during peak	congestion	in real	systems are	
	hours.	prediction,	time or is	outdated or	
				lack proper	

		and smart rerouting.	in accurate	sensors and integration	
PS-2	A daily commuter stuck at inefficient traffic signals.	Reach my destination faster by reducing idle time at signals	The Signals operate on fixed timers and don't consider actual traffic condition	Signal Systems are not integrated with real- time traffic Data or sensors	Wasted, annoyed, and late