

Health Insurance Basics



Health Insurance Terminology

Copay	+
Co-Insurance	+
Annual deductible	+
Emergency	+
Out of pocket maximum	+
In-Network	+
Out-of-Network	+
Referral	+

Maximum Allowed Amount +

Health insurance tips

How does the US healthcare system work? +

Your insurance card +

Finding medical and mental health providers +

After your appointment +

About your medical benefits +

Local physical and mental healthcare options

WPI Student Health Services +

Mental Health Resources +

Urgent Care +

Emergency Department +

Pharmacy +

How to use your health insurance

I just enrolled with WPI's student health insurance plan. What do I do next? +

I'm looking for more specific information regarding my insurance. Where should I look? +

I'm sick/hurt and I want to be evaluated. What's the difference between the hospital emergency room and an urgent care clinic? +

I have these symptoms. Where do I go next? +

Where is the nearest urgent care clinic or emergency room? +

I am going to make a medical appointment but how will I give them my insurance information and what is the payment process like? +

Still have questions?

Feel free to call or email WPI Student Health Services (SHS) and we will do our best to answer those questions and help guide you in the right direction!

WPI Student Health Services

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