

Safety Transportation Program



Valet Park of America (VPA) operates a safety transportation program to help WPI community members travel safely to and from Campus. This program is available to students and employees and is free-of-charge. VPA operates clearly marked seven and fourteen passenger shuttle vans equipped with the latest technology and campus police radio communication.

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Guidelines for use:

- When boarding shuttles, riders must present their WPI ID.
- Service is available for use within a one-mile radius of 100 Institute Road.
- Services are provided for use to/from:
 - campus and off-campus housing.
 - campus and campus locations.
 - CVS, located at 44 West Boylston Street, during business hours only.

- Price Chopper, located at 221-222 Park Ave, during business hours only.
- Union Station, located at 2 Washington Square, for the purposes of travel during business hours only.
- Service is not provided for transportation to / from restaurants, bars, commercial, properties, shopping centers, etc.
- Service is not provided for transportation to / from an off-campus residence to another off-campus residence.
- Transportation of drugs or alcohol on Valet Park shuttles is strictly prohibited. Riders will be denied entry to the shuttle and Campus Police will be summonsed to assist.

TripShot App

WPI Campus Shuttles offers riders the TripShot App to connect you to your destination. The TripShot App offers trip planning and the ability to travel with predictability by signing up for True-Time® Notifications and Alerts

First-Time Rider, please follow these steps:

1-Download TripShot from your phone's app store.

2-Enter your Service Name: Worcester Polytechnic Institute.

3-Select Log In with WPI SSO.

4-Enter your university username and password.

After completing these steps, you should be registered with TripShot.

Questions? Email us at wpishuttles@valetparkofamerica.com

Download the TripShot App!

TripShot App

Valet Park Service for Academic Year 24-25

Valet Park will provide two shuttle services:

- a daytime scheduled stop service and,
- a nighttime "on demand" service.

No Service Dates:

- **Monday, September 2** (Labor day: no service for daytime shuttle only, nighttime will operate)
- **Thursday, November 28** (Thanksgiving Day)
- **Friday, November 29** (day after Thanksgiving: no service for daytime shuttle only, nighttime will operate)
- **Winter Break** (December 13 through January 14)
- **Monday, January 20, 2025** (MLK Day: no service for daytime shuttle only, nighttime will operate)
- **Monday, April 21, 2025** (Patriot's Day: no service daytime shuttle only, nighttime will operate)

Daytime shuttle service hours of operation:

- Operates Monday through Friday only.
- Riders are not required to request a ride through the TripShot app for the daytime shuttle.
- Beginning Thursday, August 22 and ending Wednesday, May 7

- *Daytime Shuttle no service dates:*
- Fall Break (10/12/24 - 10/20/24), nighttime will operate
- Thanksgiving Break (11/27/24 - 11/29/24)
- Winter Break: (12/14/24 - 1/14/25) no services
- Spring Break (3/8/25 - 3/16/25), nighttime will operate

The daytime shuttle will offer scheduled stops to and from:

- WPI Townhouses
- Faraday Hall
- 60 Prescott
- Bartlett Center
- 44 West Street; adjacent to South Village Student Center
- 48 Sever Street; adjacent to Marston A/B

Daytime shuttle departure times



Nighttime shuttle service overview and hours of operation:

The nighttime shuttle will utilize "On Demand Shuttle Stops" which are strategically located across Campus, and at three off-campus locations. To access this safety program, you must download the TripShot app to order the nighttime shuttle. The app allows users to enter their pick-up location, select a drop-off destination, and then request the safety transport. The app also provides GPS tracking. These locations are programmed into the TripShot app and available for your selection. Either, or both of your "pick-up" or "drop off" location(s) must be from one of these "On Demand Shuttle Stop" locations; you will not be able to order the shuttle without choosing at least one of these locations.

Nighttime - On Demand Shuttle Stops



- Beginning Thursday, August 22 and ending Friday, December 14
- Resuming Wednesday, January 15 and ending May 7
- Operates seven nights a week.
- TripShot app will open for ride requests beginning at 6 p.m.
- TripShot app will close for ride requests at 2:30 a.m., service ends at 3:00 a.m.

Safety Transportation Program Shuttle Services FAQs

What is the name of the WPI shuttle services app and what are the steps after it's downloaded?



What are the WPI shuttle services?



Where are the WPI shuttle service stops located?



Are there any locations where the WPI shuttle services do not drop off?



If I leave something on the WPI shuttle, who do we contact?



Contact

If you have questions and/or concerns, please contact:

Lt. Karen Confer

WPI Police

VPA Safety Transportation Program Liaison

Kconfer@wpi.edu