

EMPLOYMENT**Infra & Information Security Analyst Allianz Technology JUN 2021**

- Position involves day-to-day operational management of AGN Infrastructure servers support including Windows, Linux, and Cloud. Networking Monitoring tools like ZIS, Dynatrace, kibana, grafana.etc.
- Resolving Events/Incidents/Requests based on the standard operating procedures available, performing functional escalations next level technical support team as and when needed.
- Real time acknowledgement and ownership of issues, which need critical attention.
- Team Mailbox management: Respond to all issues/ requests in team mailbox within 30 minutes during Business hours.
- Prepare and train OE service desk, updating/creating Documents for, process & procedures
- Strong bridge the gap attitude
- Develop and implement Service KPIs

Associate Consultant**Convergence NextBridge IT Solutions Pvt Ltd Oct 2019 –Feb 2021**

- Developed Learning Courses
- Worked on Communication Manger
- Used to resolve customer query for an existing application
- Used to design and implement MSSQL server.

Lead Student Ambassador SmartKnower 2017 – 2019

- Used to plan and monitor the Interns at SmartKnower
- Data Mining at Mythos Technology

Network, Intern Mythos Technologies June 2018

- Worked on Server
- Reduced manual data insertions using automation which saved 60% time and increased productivity.
- Developed websites using Wordpress

EDUCATION**I2IT, Pune University of Pune Sep 2016 – June 2020**

- Bachelor of Engineering in Information Technology, CGPA: 6.75

Government Polytechnic, Ambad. MSBTE Aug 2012 – June 2016

- Bachelor of Engineering in Information Technology, Percentage: 64.00

Projects

- **Web Express** (2015). Efficient Web Application.
- **Agrobot** (2015, 2018, 2020).A Doorstep Garbage Collection and Renewable Energy.
- **Gender Detection Using the First Name of person** (2020) – This mini project created using HTML5, Bootstrap, and VanillaJS, and genderize.io API. It's deployed on GitHub pages
- **Avaya Vantage** (2020) – A Virtual Course that helps the trainer to fix the VOIP devices.
- **POM** (2021) – Helps to Implement and Install the Avaya Devices.

ADDITIONAL EXPERIENCE AND AWARDS

- **Winner, Poster Presentation:** University level Presentation competition arranged by V.KPatil Collage.
- **Winner, Group Discussion:** University-level Presentation competition arranged by G.P Ambad.
- **Cultural Secretary:** Entire Culture Event Management (Finance, Equipment and other Stuff).
- **Special Recognition Certificate from Head Of the Department Government Polytechnic.**

LANGUAGES AND TECHNOLOGIES

- Proficient – HTML, SQL, Linux/Unix,Networking, Data Structures and Algorithms

- Familiar – C, C++, Java, VMware.

CERTIFICATES

- **Cisco Certified Network Associate.**
- **C++ Certification.**
- **Python.**
- **Red Hat Certified System Administrator.**
- **ITIL v4 Certified**