YASH JAUHARI

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Work Experience

SiteCountry™ | Customer Service Executive   **Aug'23 - Present**

- Resolved client issues related to **billing, SSL certificates, and website downtime**.
- Assisted with **WordPress installation, configuration, and troubleshooting**.
- Addressed **DNS misconfigurations, critical errors**, and performed **website backups**.
- Configured **webmail**, changed **PHP versions**, and increased **PHP limits** for optimized performance.
- Delivered efficient technical support, ensuring high customer satisfaction.
- Hands-on experience with essential web hosting tools such as **cPanel**, **DirectAdmin**, **JetBackup**, **Softaculous**, **WordPress**, **Let's Encrypt**, and **HostBill**.

Education

Invertis University, **Bareilly, Uttar Pradesh, India**   **2022 - 2025**
- Bachelors of Computer Applications | CGPA: **7**

Krishna Public School, India   **2021 - 2022**
- CBSE (Class XII), Aggregate:66%

St. Mary's Sr. Sec. School, India   **2019 - 2020**
- CBSE (Class X), Aggregate:66%

Projects

Domain Availability Checker   **Sep'24**

Created a domain availability checker that takes input of a domain and determines if it's available for purchase. If unavailable, it suggests similar domains or alternatives with different extensions. Integrated real-time domain checks using GoDaddy API and NameSilo API.

- Repo: yashux1/University-Project-Domain-Availability-Checker
- API used Godaddy API and Namesilo API
- Languages used: HTML, CSS, JS and PHP.

Skills & Certifications

Technical Skills: HTML, CSS, PHP, Javascript, Python, WordPress.
Certifications & Training: cPanel & WHM Sales Professional Exam CPSP (cPanel University); Learning C, Level Up C, Hands-On Introduction: Python (LinkedIn Learning)