# **Module – 6 : Network Security, Maintenance, and Troubleshooting Procedures**

- 1. What is the primary purpose of a firewall in a network security infrastructure?
  - a) Encrypting network traffic
  - b) Filtering and controlling network traffic
  - c) Assigning IP addresses to devices
  - d) Authenticating users for network access

# Ans. b) Filtering and controlling network traffic

**Reason:** Firewall's primary purpose is to monitor, filter, and control incoming and outgoing network traffic based on predefined security rules.

- 2. What type of attack involves flooding a network with excessive traffic to disrupt normal operation?
  - a) Denial of Service (DoS)
  - b) Phishing
  - c) Spoofing
  - d) Man-in-the-Middle (MitM)

# Ans. a) Denial of Service(DoS)

**Reason:** DoS floods the network with traffic to disrupt services.

- 3. Which encryption protocol is commonly used to secure wireless network communications?
  - a) WEP (Wired Equivalent Privacy)
  - b) WPA (Wi-Fi Protected Access)
  - c) SSL/TLS (Secure Sockets Layer/Transport Layer Security)
  - d) AES (Advanced Encryption Standard)

# Ans. b) WPA(Wi-Fi Protected Access)

**Reason:** WPA is the standard encryption protocol for securing wireless network communications.

4. What is the purpose of a VPN (Virtual Private Network) in a network security context?

Ans. Purpose of VPN is to provide a secure, encrypted connection over an untrusted network, ensuring privacy, data protection and safe remote access.

5. True or False: Patch management is the process of regularly updating software and firmware to address security vulnerabilities and improve system performance.

#### Ans. True

**Reason:** Patch management ensures systems stay protected from unknown vulnerabilities and run efficiently by applying updates to software, applications, and firmware.

6. True or False: A network administrator should perform regular backups of critical data to prevent data loss in the event of hardware failures, disasters, or security breaches.

#### Ans. True

**Reason:** Regular backups protect critical data from loss due to hardware failures, cyberattacks, or disasters, ensuring business continuity.

7. True or False: Traceroute is a network diagnostic tool used to identify the route and measure the latency of data packets between a source and destination device.

#### Ans. True

**Reason:** Traceroute helps track the path data packets take across networks and measures delays at each hop.

8. Describe the steps involved in conducting a network vulnerability Assignment.

# Ans. **Steps:**

- 1) Define the scope and objectives of the assessment to know what needs testing.
- 2) Collect details about devices, IP ranges, and services running in the network.
- 3) Use tools to detect open ports, outdated softwares, and misconfiguration.
- 4) Review scan results and classify vulnerabilities based on severity.
- 5) Test selected vulnerabilities safely to confirm if they can be exploited.
- 6) Document findings, risks, and impacts in a clear, structured report.
- 7) Apply fixes such as patches, configuration changes, or closing unused services.
- 8) Re-scan the network to verify that vulnerabilities are resolved.

9. Demonstrate how to troubleshoot network connectivity issues using the ping command.

### Ans. **Steps:**

- 1) Open command prompt to run the network tests.
- 2) Use ping <IP Address> to check connectivity with a router or local device, shows confirm local network is working.
- 3) Ping 8.8.8.8 to test internet connectivity, shows that internet is reachable.
- 4) Check for packet loss, response time, or unreachable message to identify issues.
- 5) Fix problems by restarting devices, checking cables, or verifying IP/firewall settings.
- 10. Discuss the importance of regular network maintenance and the key tasks involved in maintaining network infrastructure.

# Ans. **Importance:**

- Regular network maintenance is essential to ensure reliability, security and optimal performance of a network.
- Helps prevent unexpected downtime, reduces the risk of cyberattacks and keeps hardware and software functioning efficiently.

# **Key Tasks:**

- Continuously track bandwidth, latency, and device health to detect issues early.
- Apply patches and updates to fix vulnerabilities and improve stability.
- Ensure critical data and device settings are regularly backed up for recovery.
- Inspect cables, routers, switches, and servers for malfunction.
- Review firewall rules, antivirus, and access controls to prevent unauthorized access.
- Maintain records of configurations, changes, and issues for troubleshooting and audits.