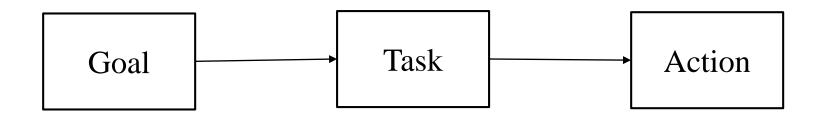
- A set of human actions that contributes to a functional objective and to the goal of the system.
- Scope or size of a task is determined by the definition of the objectives.
- Each task should be approximately equal in size.
  - But not always the case



 Goal - state of the system that a human wants to accomplish.

 Task - activities required, used, or deemed necessary to achieve a goal.

Actions - steps required to complete the task.

- Develop concrete, detailed examples of tasks, users perform or want to perform.
- Determine what the user wants to do, not how to do it.
  - No assumptions about interface
  - Allows design alternatives
  - Task descriptions are very specific
  - Task descriptions are context-specific
  - Task descriptions are user-specific

