

VIKASH KUMAR

| Data Analytics | vikashkrmth009@gmail.com | +91-9128748046 | [LinkedIn](#) |

Objective

Professionally shifting to the field of Data Analytics with a solid background in [Business analytics], combined with training in Python, Excel, and Tableau. Eager to apply my transferable skills and analytical mindset to generate insights and support business intelligence efforts.

Professional Work Experience

Salesforce Developer Intern: Remote (Dec 2023 – Jan 2024)

- Assisted in customizing Salesforce apps based on client requirements.
- Developed Apex classes and triggers for automating business logic.

Professional Summary

- Developed and customized Salesforce applications using Apex, Visualforce, and Lightning Web Components (LWC).
- Designed and implemented complex automation using Flows, Process Builder, and Apex Triggers.
- Integrated third-party applications using REST and SOAP APIs to synchronize Salesforce data.
- Optimized existing Salesforce solutions to improve performance and user experience.

Skill Set

- **Primary Skill** - SQL(DDL, DML),Python(Pandas, Numpy, Pyspark(Basics),Data Analysis
- **Secondary Skills**- Linux,OS

Roles and Responsibilities:

- Collect, clean, and organize large datasets for analysis.
- Automate data workflows using Python or Excel.
- Collaborate with teams to support data-driven decisions.

Personal Project Experience

1- Implementation of Chatbot using NLP | [Certificate](#)

Project Description:

Dynamic and innovative AI & Machine Learning enthusiast with hands-on experience in Natural Language Processing and chatbot development. Proficient in designing, training, and deploying intelligent conversational agents using **Python, NLP libraries (NLTK, SpaCy), and chatbot frameworks (Rasa, Dialog flow)**.

Technologies Used:Python, Pandas,NLP [*04 weeks intership*](#)

Academic

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| • Bachelor of Technology in Computer Science Engineering
<i>Sitamarhi institute of technology, Sitamarhi CGPA 7.59/10(pursing 4th year)</i> | 2022-2026 |
| • HSC (BSEB PATNA) with 65% at Sri Ambika High School, Dhekaha Sirsa | 2019 |
| • SSC (BSEB PATNA) with 67% at Sri Ambika High School, Dhekaha Sirsa | 2021 |