

# VIKASH KUMAR

| Data Analytics | [vikashkrmth009@gmail.com](mailto:vikashkrmth009@gmail.com) | +91-9128748046 | [LinkedIn](#) |

## Objective

Professionally shifting to the field of Data Analytics with a solid background in [Business analytics], combined with training in Python, Excel, and Tableau. Eager to apply my transferable skills and analytical mindset to generate insights and support business intelligence efforts.

## Professional Work Experience

Salesforce Developer Intern:

Remote (Dec 2023 – Jan 2024)

- Assisted in customizing Salesforce apps based on client requirements.
- Developed Apex classes and triggers for automating business logic.

## Professional Summary

- Developed and customized Salesforce applications using Apex, Visualforce, and Lightning Web Components (LWC).
- Designed and implemented complex automation using Flows, Process Builder, and Apex Triggers.
- Integrated third-party applications using REST and SOAP APIs to synchronize Salesforce data.
- Optimized existing Salesforce solutions to improve performance and user experience.

## Skill Set

- **Primary Skill** - SQL(DDL, DML), Python( Pandas, Numpy, Pyspark(Basics), Data Analysis
- **Secondary Skills**- Linux, OS

## Roles and Responsibilities:

- Collect, clean, and organize large datasets for analysis.
- Automate data workflows using Python or Excel.
- Collaborate with teams to support data-driven decisions.

## Personal Project Experience

1- Implementation of Chatbot using NLP | [Certificate](#)

### **Project Description:**

Dynamic and innovative AI & Machine Learning enthusiast with hands-on experience in Natural Language Processing and chatbot development. Proficient in designing, training, and deploying intelligent conversational agents using **Python, NLP libraries (NLTK, SpaCy), and chatbot frameworks (Rasa, Dialog flow)**.

*Technologies Used: Python, Pandas, NLP*

*[04 weeks internship](#)*

## Academic

- Bachelor of Technology in Computer Science Engineering 2022-2026  
*Sitamarhi institute of technology, Sitamarhi [CGPA 7.59/10\(pursing 4<sup>th</sup> year\)](#)*
- HSC (BSEB PATNA) with 65% at Sri Ambika High School, Dhekaha Sirsa 2019
- SSC (BSEB PATNA) with 67% at Sri Ambika High School, Dhekaha Sirsa 2021