

# Sales Performance Report

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## I. Introduction

- Purpose of the report
- Scope and time frame
- Summary of key objective

## B. Handling Missing Values

- Identified missing values in key columns
- Used appropriate techniques like mean, median, or mode imputation
- Removed unnecessary or incomplete records

## C. Data Cleaning and Transformation

- Checked for duplicate records and removed them
- Standardized date formats and categorical values
- Identified and handled outliers where necessary

## IV. Exploratory Data Analysis (EDA)

### A. Sales Trends Over Time

- Analyzed sales trends across different time periods (daily, monthly, yearly)
- Identified seasonal patterns and peak sales periods

### B. Top-Selling Products and Categories

- Determined which products contributed the most to total sales
- Analyzed underperforming products and potential improvements

## V. Profitability Analysis

### A. Revenue vs. Costs

- Gross and net profit margins
- Operational costs and their impact on profit

### B. Contribution Margin

- Profitability of key products/services

## VI. Sales Channel Performance

- Online vs. offline sales
- Performance of different distribution channels
- Effectiveness of direct vs. indirect sales

## **VII. Key Performance Indicators (KPIs)**

- Revenue growth rate
- Customer acquisition cost (CAC)
- Conversion rates
- Retention and churn rates

## **VIII. Forecast & Future Outlook**

- Projected sales trends
- Anticipated challenges and opportunities
- Strategies for future growth

## **IX. Recommendations & Action Plan**

- Steps to improve sales performance
- Marketing and promotional strategies
- Customer engagement and retention tactics

## **X. Conclusion**

- Summary of findings
- Final recommendations
- Next steps