

# ONDC API LIST

FLOW	REQUEST	CALLBACK
DISCOOVERY	Search	on_search
	Select	on_select
ORDER	Init	on_init
	Confirm	on_confirm
	Status	on_status
FULFILLMENT	track	on_track
	Update	on_update
	Cancel	on_cancel
POST-FULFILLMENT	rating	on_rating
	support	on_support

## Buyer side ecosystem

BAP  
Buyer

Buyer builds search request  
with his intent and location

Buyer receives the catalogue  
of items & acknowledges it

search

Ack

on\_search

Ack

Seller receives the search intent,  
location & acknowledges it

Seller builds on\_search reply  
with all available catalogue

BPP  
Seller

## Seller side ecosystem

## Buyer side ecosystem

BAP  
Buyer

Buyer selects item/items  
from the catalogue

Buyer receives the quote &  
acknowledges it

select

Ack

on\_select

Ack

Seller receives the selected  
items & acknowledges it

Seller builds the on\_select reply with  
item breakdown and final quote

BPP  
Seller

## Seller side ecosystem

## Buyer side ecosystem

BAP  
Buyer

Buyer places order for selected items  
and provides his shipping address

Buyer receives the payment  
details & acknowledges it

init

Ack

on\_init

Ack

Seller receives the init request  
& acknowledges it.

Seller builds the on\_init reply with payment  
details for the placed order

BPP  
Seller

## Seller side ecosystem

## Buyer side ecosystem

BAP  
Buyer

Buyer confirms the delivery  
and make payment

Buyer receives order details & location  
for tracking & acknowledges it

confirm

Ack

on\_confirm

Ack

Seller receives the confirmation  
& acknowledges it

Seller provides confirmation and other necessary  
required details of the order confirmed.

BPP  
Seller

## Seller side ecosystem

## Buyer side ecosystem

BAP  
Buyer

Buyer send order id to get  
latest status of the order

status

Ack

Byer receives the current status of  
the order & acknowledges it

on\_status

Ack

BPP  
Seller

Seller acknowledges the status of  
the order id & acknowledges it

Seller sends the order object with  
current status to the Buyer

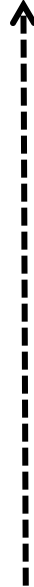
## Seller side ecosystem

## Buyer side ecosystem

BAP  
Buyer

Buyer send order id to get  
tracking details of order

track



Ack

Buyer receives tracking details of  
order & acknowledges it

on\_track



Ack

Seller receives tracking id  
& acknowledges it

Seller send tracking details of  
an active order to Buyer

BPP  
Seller

## Seller side ecosystem

## Buyer side ecosystem

BAP  
Buyer

Buyer send order id to  
cancel the order

Buyer receives cancel confirmation  
& acknowledges it

cancel

Ack

on\_cancel

Ack

Seller receives cancel request  
& acknowledges it

Seller cancels the order and sends  
confirmation to the Buyer

BPP  
Seller

## Seller side ecosystem





## Buyer side ecosystem

BAP  
Buyer

Buyer sends update  
request to Seller

Buyer receives updated order  
details & acknowledges it

update

Ack

on\_update

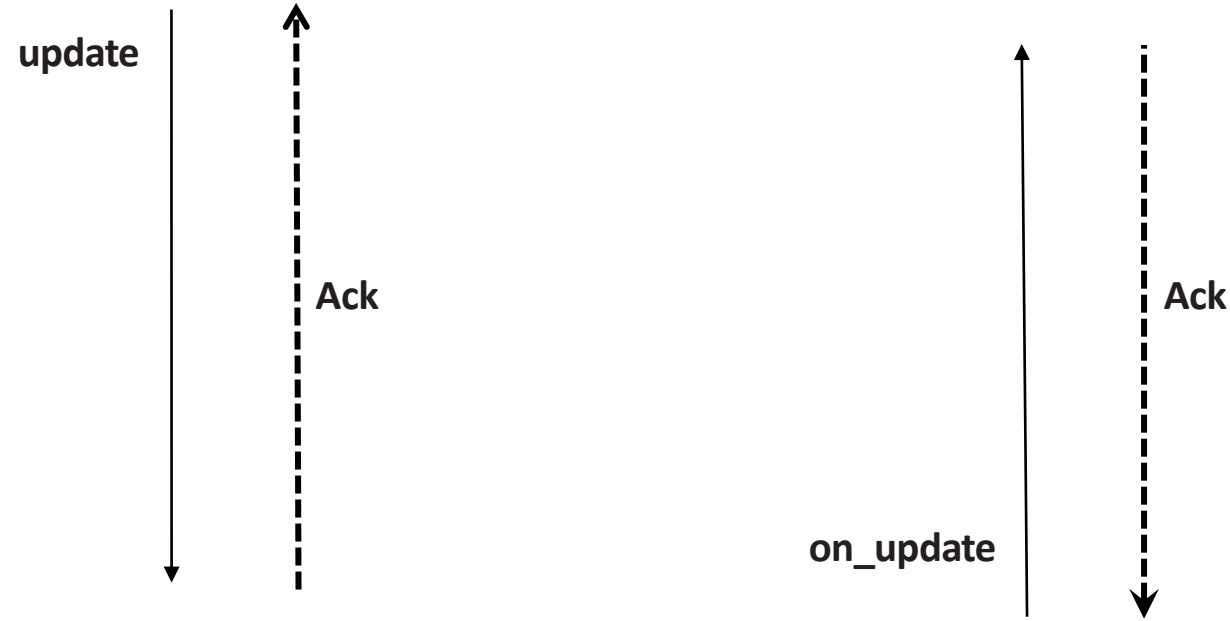
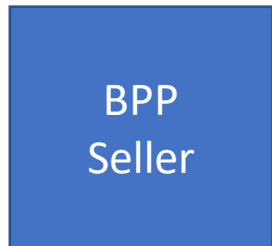
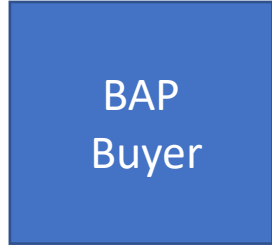
Ack

Seller receives details of the order &  
updated values & acknowledges it

Seller sends updated order  
to the Buyer

BPP  
Seller

## Seller side ecosystem



## Buyer side ecosystem

BAP  
Buyer

Buyer sends rating for  
service to Seller

rating



Ack

Buyer receives feedback  
form & acknowledges it

on\_rating



Ack

Seller receives rating for the  
order & acknowledges it

Seller sends feed back  
form

BPP  
Seller

## Seller side ecosystem

## Buyer side ecosystem

BAP  
Buyer

Buyer send id of entity for which  
support is required from Seller

Buyer receives support  
information from Seller  
& acknowledges it

support

Ack

on\_support

Ack

Seller receives entity id to be  
supported & acknowledges it

Seller sends support  
information to Buyer

BPP  
Seller

## Seller side ecosystem

# THANK YOU

<https://app.swaggerhub.com/organizations/ONDC>