



Customer Risk Analysis



Gender

☐ Female

☐ Male

1869

Total Churn

7043

Customers

26.54%

Churn Rate

\$16.06M

Total Charges

Churn

☐ No

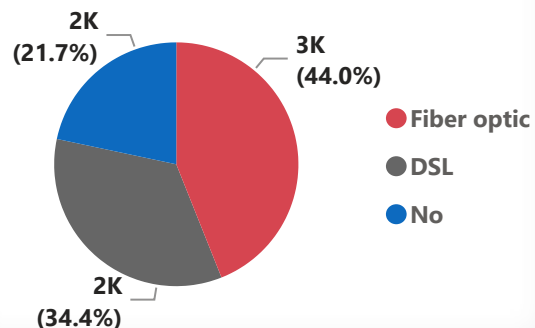
☐ Yes

Tenure in Months

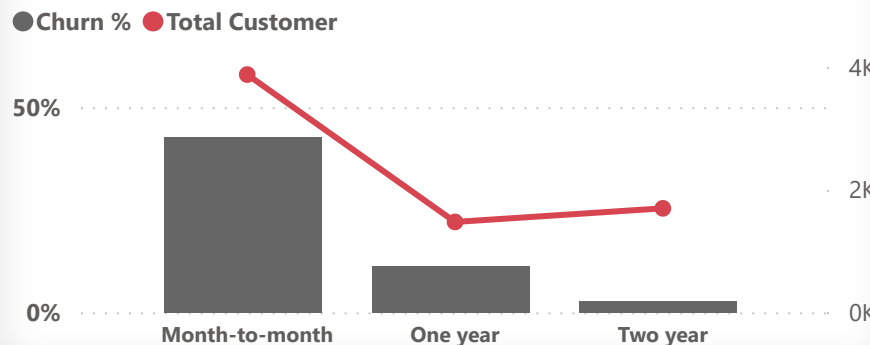
0

72

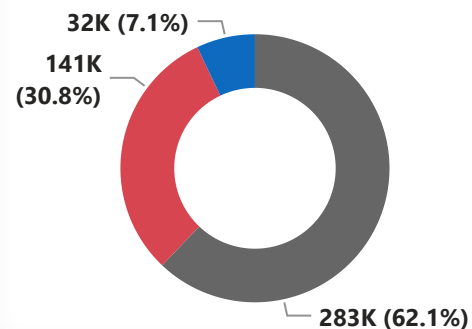
Customers by Internet Service



Contract tenure in Years



Monthly Charges by Internet Service



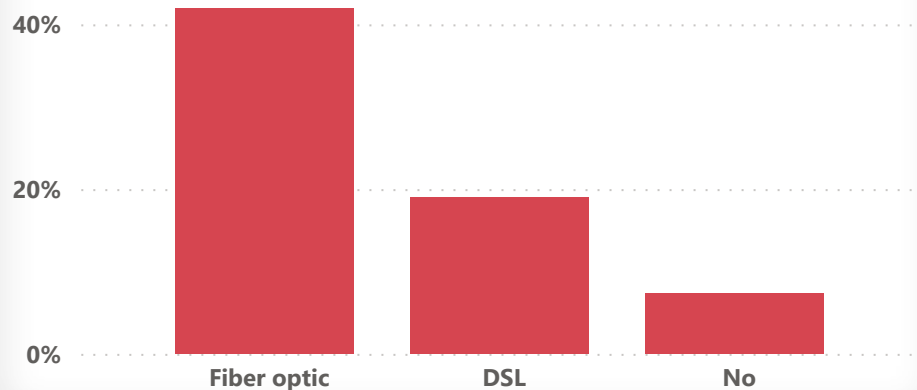
Internet Service

☐ DSL

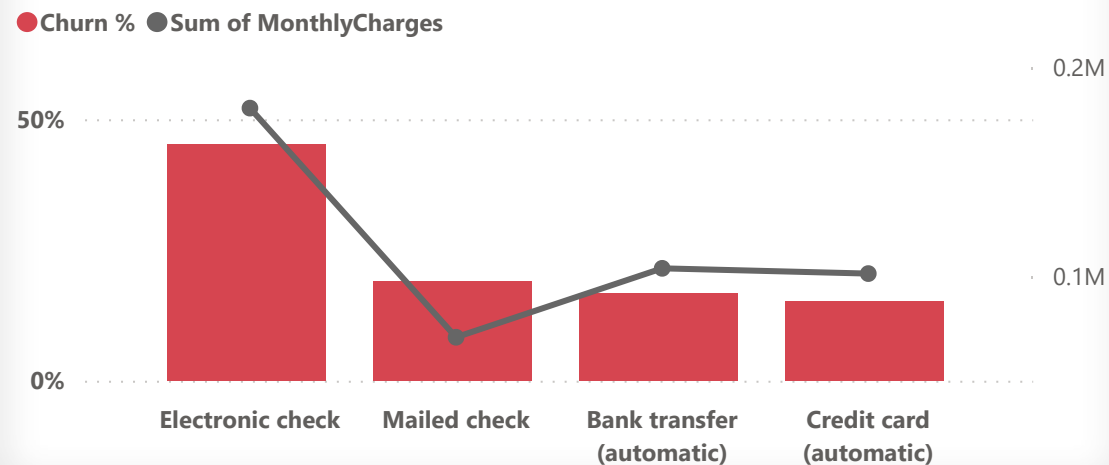
☐ Fiber optic

☐ No

Churn rate by Internet Service



Churn Rate by Payment Method



Contract

☐ Month-to-month

☐ One year

☐ Two year