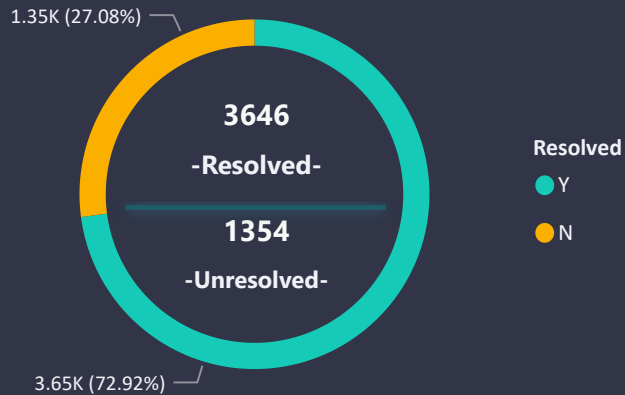
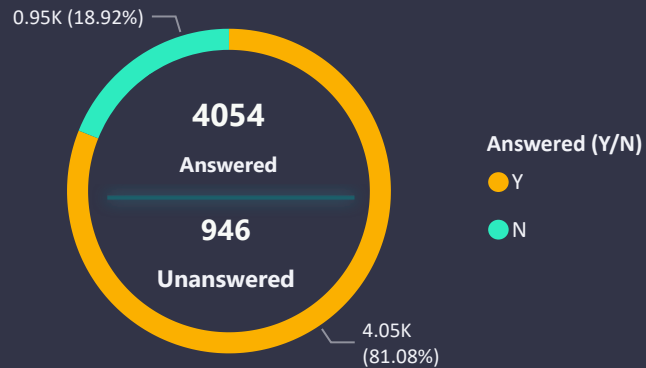




Resolved



Answered



Average Speed of Answer



67.52



Topic

All

Satisfaction Rating

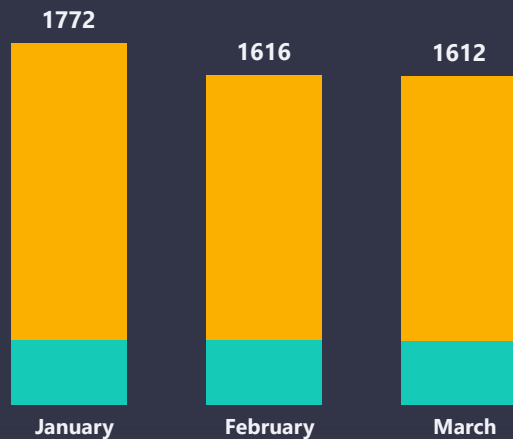


01-01-2021

31-03-2021

Calls Per Month

Answered (Y/N)
Y
N



Agent	Average of Satisfaction rating	Answered	-Resolved-
Stewart	3.40	477	424
Joe	3.33	484	436
Diane	3.41	501	452
Greg	3.40	502	455
Martha	3.47	514	461
Becky	3.37	517	462
Dan	3.45	523	471
Jim	3.39	536	485

Time Taken by Agents

