**Project Scope**

**Home Cleaning Service**

**Introduction:**

HomeMate is a service offered by professionals that allows you to have all the personal home services at just a click away. HomeMate is your solution to modernized, efficient, and seamless service booking. HomeMate offers a catalog of a range of Home-based services in several different packages and customized selections. HomeMate services can even be scheduled or subscribed for regularly, records and costing details are recorded as per service booked and users can review them at any given point with their profiles. HomeMate gives the customers complete freedom to choose and customize the services that they want according to their needs and time.

**Overview and Objective:**

Nowadays in the modern era, we all love and enjoy staying in spacious apartments and bungalows, but the cleaning and household chores cannot be done as per one’s satisfaction and are difficult to maintain due to the hectic work schedule and most of the people from the family are working professionals.

This is where we from HomeMate are available here to take away this burden from your life and provide you with the best home-based cleaning services available at your fingertips. We will take care of all your needs and give complete freedom to the customer in taking our services and plan it according to your available day and time. We have the most reputed and best cleaning service providers from all the major cities which you can find easily on our website so you don’t have to go anywhere else.

We at HomeMate have an objective to provide the best in class and seamless experience to the customers to give them the best experience where they can be at ease and not have to worry about anything once they have chosen the services that they would like from us and the plans provided on our website where they can choose the frequency of the services they have opted for and rest back tension free.

**Scope Of Work:**

Our project will have very simple and most important modules which are as follows:

1)User Login/Log-out Authentication:

A basic yet most needed feature will be required to authenticate the user who is registering on our website so that there is no fake and unrequired traffic on the site to keep the user experience clean and smooth. This will also help us to keep the profile of the users with us so we can take feedback and provide them with any updates which will keep the transparency between the two of us.

2)Profile Management:

The user will be able to view his profile and edit the details such as an address, contact number, and other details as well as he will be able to view his/her order history, offers, feedbacks provided, and such details too. In the same way, the service providers that are listed on our site will also be able to manage their profile in case they want to update any details, add/remove any service in the future.

3)Sorting and Searching:

The user will be able to select the city in which he/she wish to get the services and then will be shown the sorted list of all the service providers from their city/region. The user can also use filters to choose the most appropriate option from the list.

4)Registration of Service Providers:

The service providers will also have to provide their details in the registration form on our website and list all the services that they provide and other details which will help us to understand their capabilities and unique features so we can decide accordingly about their listing on our website as we believe quality over quantity.

5)Payment Facility:

Our website will contain all the major payment options for easy transactions and transparency. The customer can opt for any payment option as per his/her choice and will be provided the soft copy on the registered mail-id.

6)Provision of Unique ID for every order:

The customer will get a complete invoice of all the details including the services he/she has opted for, frequency of service (if opted), total bill, address, and transaction details in addition to this there will be a unique order Id which will be helpful in many ways such as to track down the details of any particular order and also for safety purposes.

7)Feedback and review:

The most important feature for both the customer as well as us is the feedback and reviews system. All the customers will be provided a feedback form to obtain the user experience and feedback for improvement on our side. The reviews will be put on our website so that whenever new users visit our website then they can have a look at the reviews of our existing customers.

**Project Deliverables:**

At the end of our project we want and expect our website to work in a particular and in a seamless way.

Some of the deliverables will be:

Coded, fully functional landing page.

Smooth and seamless user experience from start to end.

Listing, searching, sorting in the best way possible.

**Adoption Plan:**

We as a team will be planning and assigning particular work to every team member and will also provide deadlines for every task so that we are not behind time in any case. We will also take care that all the team members work with complete understanding and support each other in case any member faces any difficulty in a particular part. We will get the most important tasks done first on priority and test them as per the standards set.