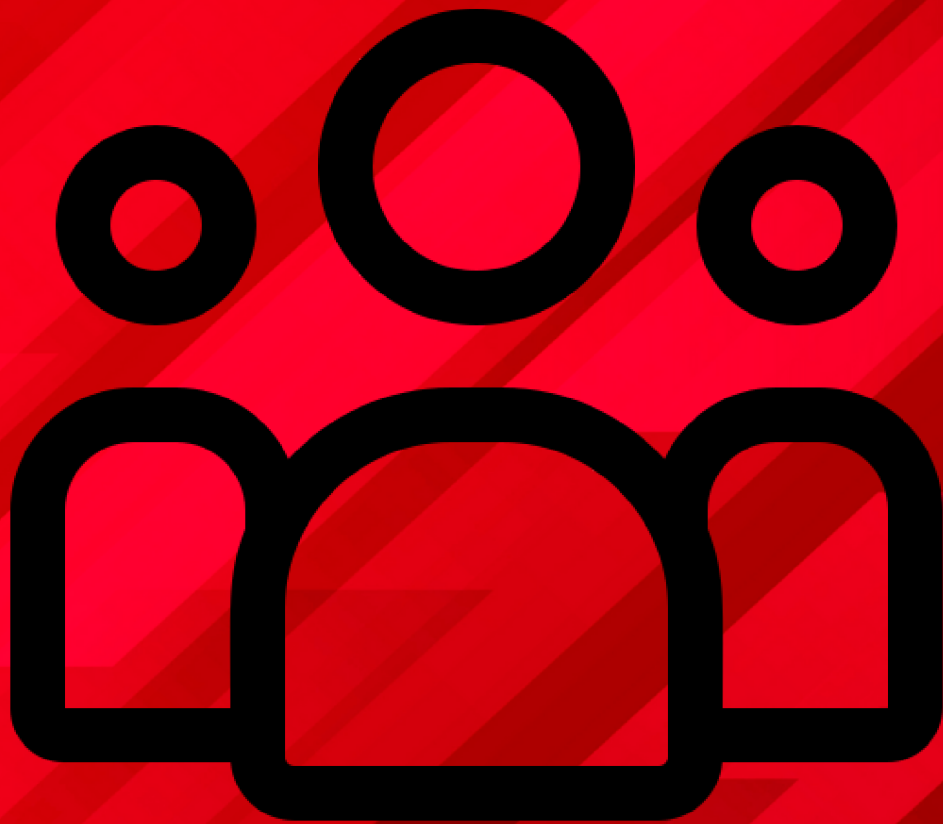


ABOUT SECTION

A GUIDE TO USER



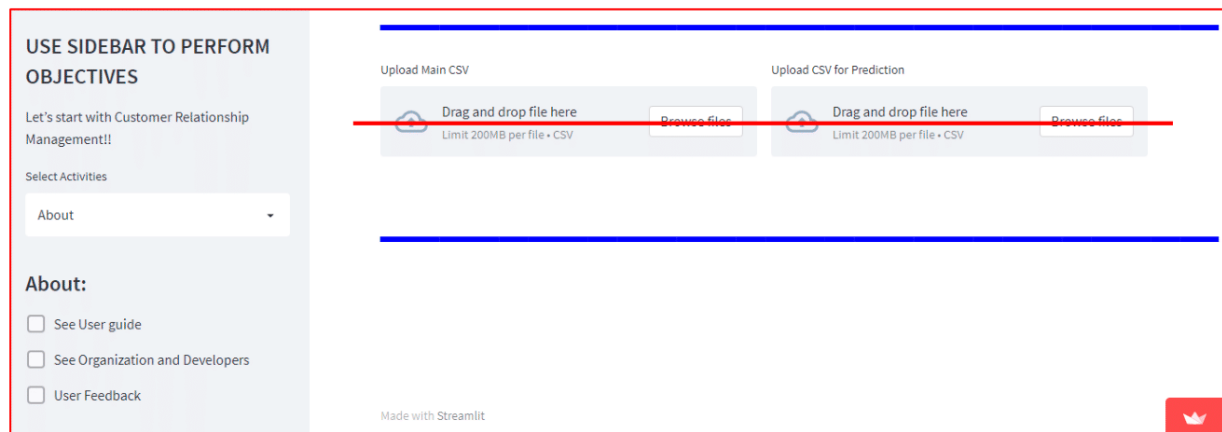
9.1 About Page



- Select the About Page from the dropdown in the sidebar menu. Wait for some time until the screen gets static.

There is no need to upload any dataset for accessing the About Page section in this interface.

- Further you can choose between 'See User Guide' and 'See Organization and Developers' as per your requirements by clicking the checkbox in the sidebar menu.



- Under the User Guide sub-section, you will be able to access a step-by-step guide to each of the 7 CRM features listed in our interface. Each feature will have a separate expander as shown below, and clicking on which you will be able to view the guide of that particular feature.



Grahak 360 CRM User Manual

- To know more about the start of this interface, the team behind the making of Grahak 360 CRM and for resolving the queries, you can switch to the consecutive sub-section of Organizations and Developers. A screen as shown below will appear on the screen.

The screenshot displays the Grahak 360 CRM interface. On the left sidebar, the 'About' activity is selected. The main content area is titled 'About Organization' and contains a paragraph about the team behind the tool. To the right of the text is a circular logo for 'TEAM METTLE AMIGOS' with 'SINCE 2021' below it. At the top of the main area, there are two upload sections: 'Upload Main CSV' and 'Upload CSV for Prediction', each with a 'Browse files' button. The sidebar also includes a 'USE SIDEBAR TO PERFORM OBJECTIVES' section with a 'Select Activities' dropdown and a list of checkboxes for 'About' (selected), 'See User guide', 'See Organization and Developers', and 'User Feedback'.

- Besides this, there is a dedicated sub-section for the user feedback. When the 'User feedback' checkbox is clicked, the following screen appears and the user can fill in the required details. After filling in the required details, click on the submit button at the bottom of the page.

The screenshot displays the 'User Feedback' form in the Grahak 360 CRM interface. The sidebar shows the 'User Feedback' checkbox selected. The form fields include: 'Today's date' (text input), 'Where did you got to know about these app?' (dropdown menu with 'Youtube' selected), 'You selected: Youtube', 'What is your Name?' (text input), 'You selected:', 'What is your current age?' (range slider from 18 to 105, with '18' selected), 'You selected: 18', and 'Gender?' (text input). A red submit button is located at the bottom right of the form area.

Do share your unbiased feedback by making use of the 'User Feedback' changes. The privacy and confidentiality of the user information will be fully taken care of. Through this feedback, the developers of Grahak 360 CRM will be able to upgrade the interface and add different features in the further versions.