

Viktoria Zubchenko

CONTACT

Koralgatan 27
Malmö
21570

E-mail: zubchenko0508@gmail.com
Phone: 0700230188

WORK EXPERIENCE

Kharkiv Municipal Insurance Company

Dec 2003 — Feb 2006

Insurance sales and financial services agent

Selling various types of insurance policies to businesses and individuals, including automobile, fire, life, property, travel, medical and dental insurance. Working with problem claims and denials.

Kharkiv Municipal Insurance Company

Feb 2006 — Dec 2008

Deputy director of department of travel insurance

Creation and development of insurance product. Analyzing statistical data, constructing probability tables to forecast risk and liability for payment of future benefits.

"Travel Masters"

Dec 2010 — Oct 2012

Manager of educational tourism

Creation of touristic product (educational tours), working with universities and language courses in EU and USA, working with embassies, supporting clients on all stages, providing accommodation, transport, translation, consultations for prolongation of residence permission, etc.

"Travel Masters"

Nov 2012 — Oct 2019

Individual consultant in educational tourism

Creation of touristic product (educational tours), working with universities and language courses in EU and USA, working with embassies, supporting clients on all stages, providing accommodation, transport, translation, consultations for prolongation of residence permission, etc.

Distance work with existing clients.

Goethe University

Oct 2014 — Feb 2015

Tutor "Italienische Sprachwissenschaft Propädeutik"

Assisting students with organization and basic academic questions, preparing summaries of lectures in form of PowerPoint presentation, preparing educational material, initiating group discussions.

QUALIFICATIONS Languages:

First language: Ukrainian;

Other languages: Russian (C2), German (C1), English (C1), Italian (B2), Swedish (A1);

EDUCATION	Management of International Tourism (Bachelor)	Sep 2003 — Jul 2007
	National University of Urban Economy, Kharkiv, Ukraine	
	Management/ Economics (Specialist degree)	Sep 2003 — Jul 2008
	National University of Urban Economy, Kharkiv, Ukraine	
	Art History	Oct 2012 — Oct 2016
	Goethe University, Frankfurt am Main, Germany	
	Romance Studies (Philology of Romance Languages)	Oct 2013 — Oct 2017
	Goethe University, Frankfurt am Main, Germany	
	Deutsch B2	May 2010 — Sep 2010
	F +U Academy of languages, Heidelberg	
	Italiano B2	Jun 2015 — Sep 2015
	Romit, Rome	