

## Johansen, Kristin

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**From:** Zmitrovich, Victor  
**Sent:** Monday, January 31, 2022 3:58 PM  
**To:** Johansen, Kristin; Brown, Dan  
**Subject:** RE: Weird error in Smartbuy

Hi Kristin,

Please check if plant is selected in line items details page. If plant is selected and you still getting this error, please submit Helpdesk ticket so someone from support team can take a look.

-Victor

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**From:** Johansen, Kristin <Kristin\_Johansen@mentor.com>  
**Sent:** Monday, January 31, 2022 3:22 PM  
**To:** Brown, Dan <dan\_brown@mentor.com>; Zmitrovich, Victor <Victor\_Zmitrovich@mentor.com>  
**Subject:** Weird error in Smartbuy

Dan and Victor,

I had a weird error I have never seen before, can you see below and advise?

Thanks,

Kristin Johansen | TechOps Solutions Team

☎: 503-685-7790    ✉: [Kristin\\_johansen@mentor.com](mailto:Kristin_johansen@mentor.com)

