



NIÑO FULTON VILLAHERMOSA

HELPDESK SUPPORT
IT SUPPORT SPECIALIST

About Me

As an IT professional, I enjoy tackling complicated problems involving computers, networks, and software issues. and always strive to improve.



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VILLAHERMOSAFULTON02@GMAIL.COM



Boloc Boloc Sibulan Negros Oriental

LANGUAGE

- Visayan/Cebuano
- Tagalog
- English

RELEVANT SKILLS

- Knowledgeable in Microsoft, excel, and PowerPoint presentation.
- Basic Computer troubleshooting.
- Troubleshoot hardware and software.
- Troubleshoot networks.
- Photo Editing and Video Editing.
- Software programming.
- Graphic Design

INTEREST

- Playing basketball
- Playing Computer games
- Cycling

EXPERIENCE

IT SUPPORT SPECIALIST | Fil Product Service TV Inc
NOVEMBER 2020 TO MARCH 2023

- Troubleshoots subscriber's query through calls.
- Make sure that the subscriber's network is established.
- Responsible for maintaining computers in the Office.
- Responsible for maintaining Network in Server room.
- Configuring routers and switches.

JR. Helpdesk Support | VISAYA KPO

JUNE 2023 TO JUNE 2024

- Troubleshoots Software and hardware.
- Responsible for maintaining Network in Server room.
- Responsible for maintaining computers in production
- Diagnosing and fixing computer issues.
- Configuring routers and switches.

EDUCATION

Tertiary: University of Cebu

Bachelor of Science in Information Technology
2015-2019

Secondary: Negros Oriental High School

2011-2015

Primary: Boloc Boloc Elementary School

2006-2011

CHARACTER REFERENCES

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