Positive feedback

What do you like about this idea? What will benefit our organization, customers, or users? What are you excited about?

> Samsung's tablet lineup offers a diverse range of options catering to various needs and preferences, including entertainment, productivity, education, and rugged use.



Samsung's tablets incorporate cuttingedge features and technological advancements, such as AMOLED displays, S Pen functionality, and powerful processors, generating excitement among users and keeping them engaged with your organization's

SAMSUNG TABLETS

Negative feedback What is not working very well?

What worries you? What do you wish was different?

> Timeliness of software updates can be inconsistent, impacting user experience and device security.

Varying price points across Samsung's tablet lineup may lead to confusion or dissatisfaction among users

> Samsung faces competition in the tablet market, necessitating continuous innovation to stay ahead and meet evolving consumer demands.



By providing customers with a wide

organization can ensure users find

specific requirements, leading to a

more satisfying user experience.

array of tablet choices, your

devices that align with their







Provide a clearer roadmap on future innovations and features planned for Samsung's tablet lineup.



Improve transparency on how customer feedback influences product development and updates for Samsung tablets.

Explore modular accessories like attachable keyboards, battery packs, or gaming controllers to enhance versatility.

> Strengthen integration with Samsung's ecosystem, enabling seamless connectivity and cross-device functionality.

Develop specialized features and partnerships to cater to specific use cases such as education, creativity, or productivity, expanding the tablet's appeal to

niche markets.

Ideas

What new ideas do you have? How would you build upon the work done so far? What has untapped potential?

Clarify how Samsung positions its tablets relative to competitors and within its own product ecosystem.

Unanswered questions

What is still unclear? In what ways do you feel confused? What seems missing?

