Project Deadline - 6

User Guide:

Customer Login:

1. Login:
   - Existing users can login with their login ID and password.
   - Upon successful authentication, users are redirected to the home page.
2. Footer Links:
   - About us: Learn about our company.
   - Privacy Policy: Read our privacy policy.
   - Contact us: Reach out to us for support.
3. Header Navigation:
   - Products: Browse our inventory.
   - Sort and filter items according to preferences.
   - Add items to the cart for purchase.
4. Shopping Cart:
   - View and modify the cart using the cart icon on the top right.
   - Cart updates automatically as items are added.
   - Modify the quantity of items in the cart.
   - Total cost displayed includes handling fee.
5. Payment Options:
   - Choose between Cash on Delivery (COD) or inbuilt app wallet.
   - Wallet balance must cover the total cost; otherwise, switch to COD or top-up wallet from profile.
6. Profile:
   - View and update personal information.
   - Top up wallet balance.
   - Log out from the account.
7. Reviews:
   - Read reviews from other users.
   - Average star rating displayed based on past ratings.
8. Past Orders:
   - Check the status of current and past orders.
   - Reorder past orders.
   - Rate past orders.
9. Registration:
   - New users can create an account to access all features.

Admin Guide:

Admin Login:

1. Login:
   - Admins use their Admin ID and password to access the admin section.
2. Profile:
   - View and update profile information.
   - Log out if required.
3. Admin Tools:
   - Modify Database:
     - Insert: Add items to inventory, product suppliers, or delivery agents.
     - Update: Update inventory, product supplier, or delivery agent information.
     - Delete: Remove items from inventory, product suppliers, or delivery agents.
   - View Statistics:
     - Most ordered item.
     - Item with quantity less than 10 (i.e. about to be out of stock).
     - Inventory information.
     - Delivery agent information.
   - Custom Queries:
     - Execute custom queries (in MySQL) to update database records.

FLOWCHART TO EXPLAIN THE USER GUIDE VISUALLY