

# Bao Duy Huynh

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## EDUCATION

**Worcester Polytechnic Institute (WPI) | Worcester, MA**

BS in Computer Science | GPA: **3.87 (Dean's List, With High Distinction)**

MS in Computer Science | GPA: **3.76**

**May 2023**

**May 2023**

## SKILLS

**Languages:** Java, Python, SQL (PostgreSQL, MySQL), C++, JavaScript, React, HTML, CSS

**Software:** VS Code, Git, AWS, Oracle, Docker, Firebase, spaCy, Doccano, Google Suite

## EXPERIENCE

**Homewatch Caregivers | Bridgewater, MA | ITS Technician**

**January 2022 – Present**

- Install and configure computer software and systems.
- Adapt and optimize local networks to new software.
- Systematize appropriate data from employees and customers.

**Western New England Medical Transport | Remote | ITS Technician**

**March 2022 – Present**

- Authorize transportation application for over 10 drivers.
- Reorganize local database of transporting data for HR.

**Wildlife Trafficking REU | WPI | Research Assistant**

**May – August 2022**

- Conducted in-depth research on various social platforms to detect, monitor, and analyze wildlife trafficking/trading activities for the National Science Foundation.
- Operated with convicted trafficker to track and report trafficking intelligence within private messaging applications.
- Scraped over 200 Instagram posts with specified wildlife keywords utilizing InstaLoader API.
- Organized and enhanced a robust database of wildlife crimes.

**Change for Change | Remote | Software Engineering Intern**

**May – August 2021**

- Developed a Chrome extension incorporating Figma interface designs intended as donation portfolios.
- Integrated synchronous Firebase database storing users' information and donating activities.
- Implemented Google Authentication handled by Firebase Auth and social media sharing.

## PROJECTS

**Wildlife Crime Media Aggregator | WPI | Major Qualifying Project**

**August 2022 – April 2023**

- Operate as a three-person team developing Name Entity Recognition (NER) models to identify wildlife trafficking information from news media with **94% F1-scoring**.
- Documented 300 online Indian news articles and annotated 14 entity types identified with domain experts.
- Trained and evaluated six unique NER models with combinations of distinct architectures (Single vs Composite) and tokenization methods (Tok2vec vs Transformer) as well as default models.
- Designed a static website hosting interactive Tableau visualizations for extracted data.

**Yelp Restaurant Review | WPI**

**August – December 2022**

- Performed sentiment analysis on Yelp users' reviews with a three-person team.
- Analyzed popularity and threshold of sentiment scores through multi-label and multi-class classifications with Fine-Tune BERT language model and LSTM Neural Network model.

**AWS Store Management System | WPI | Backend Developer**

**August – December 2022**

- Operated as a four-person team developing full-stack application with REST API.
- Implemented lambda functions corresponding to customers' interactions and stores' features.
- Organized and hosted relevant data of customers' locations, products, and store structure with RDS.

**Capacity | Zurich, Switzerland | Interactive Qualifying Project**

**August – October 2021**

- Researched and interviewed over twenty stakeholders and organizations regarding entrepreneurship programs and experience with respect to opportunities and limitations.
- Developed a scaling plan for Capacity entrepreneurship programs.

**Brigham & Women's Hospital Application | WPI | Backend Technical Leader**

**January – March 2021**

- Competed in an eleven-person team developing full-stack applications in an industrial environment utilizing Agile development methodologies with JavaFX and SQL.
- Trained team members on SQL and designed databases following the singleton façade design.
- Integrated database for features of indoor/outdoor pathfinding, COVID-screening survey, service request, and parking.

## COURSES

- Information System
- Natural Language Processing
- User Experience Design
- Database Systems
- Big Data Management and Analytics
- Object-Oriented Analysis and Design