# Vinay Maidham

Telangana, India

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### **PROFESSIONAL SUMMARY**

Motivated and detail-oriented Software Engineer with a solid foundation in Java. Currently working as an Assistant System Engineer at Tata Consultancy Services (TCS), where I support and develop applications, including handling dynamic footer generation for Mars applications in both expert and standard modes. Experienced in end-to-end application support, resolving critical issues, and collaborating with cross-functional teams to deliver high-quality solutions. Proficient in ServiceNow for incident tracking and monitoring. Passionate about continuous learning, problem-solving, and contributing to impactful software development projects. Currently enhancing Data Structures & Algorithms (DSA) skills, having solved 250+ coding problems.

### **EDUCATION**

Bharath Institute of Higher Education & Research, Chennai, India Bachelor of Technology: Computer Science & Engineering – 8.9 CGPA June 2020 – April 2024

Telangana State Residential Jr. College, Madnoor, India 12th grade -- HSC -- 94.7% June 2018 – March 2020

Manasa High School, Telangana, India 10th grade -- SSLC -- 9.0 GPA March 2017 – March 2018

# PROFESSIONAL EXPERIENCE

**Tata Consultancy Services (TCS)** – Assistant System Engineer Oct 2024 – Present

- Managing Footer Applications for Mars projects, enabling seamless generation of dynamic footers in both expert and standard modes used across various internal platforms.
- Providing end-to-end application support, troubleshooting complex issues, and resolving user-reported tickets within defined SLAs.

- Solving user issues for the MTD application, ensuring minimal downtime and optimal functionality.
- Monitoring ServiceNow dashboards to proactively identify and address incidents or service disruptions.
- Offering secondary support for SharePoint, assisting in maintenance, updates, and user queries.
- Performing server recycle activities for Horizon to maintain system stability and performance.

## PROJECT EXPERIENCE

Banking Management System - Java Full Stack Project

- Developed a Banking Management System using Java Full Stack, enabling administrators to perform CRUD (Create, Read, Update, Delete) operations on customer and account data.
- Implemented front-end using HTML, CSS, and JavaScript for a user-friendly interface.
- Utilized Java for backend logic and SQL for database management to ensure seamless data handling.
- Enhanced system functionality by integrating secure login and role-based access control for administrators.

## **TECHNICAL SKILLS**

- **Languages:** Java, C#, SQL, JavaScript
- Web Technologies: HTML5, CSS3, Bootstrap
- **Tools & Frameworks:** Git, Eclipse, JDBC, ServiceNow
- **Databases:** MySQL, SQL Server
- **Development Practices:** Debugging, Code Reviews, Problem Solving
- **Data Structures & Algorithms:** Currently learning, solved 250+ coding problems
- Interpersonal Skills: Effective Communication, Leadership & Problem Solving
- Languages Known: English, Hindi, Telugu